First Nation's Health Development: Tools for Program Planning and Evaluation







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Community Health Indicators Toolkit

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Institute of Aboriginal People's Health (IAPH)

> supports research to address the special health needs of Canada's Aboriginal people

Institute of Population and Public Health (IPPH)

supports research into the complex interactions (biological, social, cultural, environmental) which determine the health of individuals, communities, and global populations

Saskatchewan Health Research Foundation (SHRF)

- provincial government-funded agency responsible for funding health research in Saskatchewan
- encourages and facilitates research in the health sciences, health-related social sciences, and other health-related fields
- provides funding to individuals and agencies working on research projects that are consistent with a provincial health research strategy

Northern Medical Services (NMS), University of Saskatchewan

- one of three divisions of the Dept. of Family Medicine, College of Medicine, University of Saskatchewan
- works with district Health boards and Tribal Councils in the north to liaise with other health care personnel, local community committees and other agencies who provide services to the community

Researchers

Principal Research Team

Bonnie Jeffery, Ph.D., Faculty of Social Work and Saskatchewan Population Health and Evaluation Research Unit, University of Regina Principal Investigator

Sylvia Abonyi, Ph.D., Department of Community Health and Epidemiology and Saskatchewan Population Health and Evaluation Research Unit, University of Saskatchewan Co-principal Investigator

Colleen Hamilton, Saskatchewan Population Health & Evaluation Research Unit Project Coordinator

Saskatchewan First Nation Partners

This multidisciplinary and collaborative project was undertaken in partnership with three First Nations health organizations: Prince Albert Grand Council (PAGC), the Athabasca Health Authority (AHA) and the Northern Inter-Tribal Health Authority (NITHA). The PAGC, AHA and NITHA managers were members of the research team.

Prince Albert Grand Council, Health & Social Development

Ernest Sauve – Director Anne Unsworth – Community Health Manager

Athabasca Health Authority

Georgina MacDonald - Chief Executive Officer

Northern Inter-Tribal Health Authority

Academic Partners

Shannon Avison, First Nations University

Georgia Bell-Woodward, Saskatoon Health Region

Ronald Labonte, Ph.D., University of Ottawa

George Maslany, Ph.D., University of Regina

Michael McCubbin, Ph.D., Laval University

Nazeem Muhajarine, Ph.D., University of Saskatchewan

Research Assistants

Shawn Ahenakew

Kim Ahenakew

Jori Cachene

Marcy Burka-Charles

Julian Miller

Nuelle Novik

Charity Peterson

Andrea Sanderson

Nadia Stadnyk

Leigh Tomilin

Sue Wilson-Cheechoo

Introduction

In the process of conducting the 2002 evaluation of transferred health services from First Nations and Inuit Health Branch (FNIHB) to the Prince Albert Grand Council (PAGC) in Saskatchewan, PAGC health managers expressed a desire to address questions beyond the scope and capacity of the evaluation that they felt were relevant to the ongoing development of health services in their member communities. They were especially interested in the issue of the health effects of other human services on community health and wellness. PAGC health managers were also interested in determining what information communities could collect to track and monitor their progress in the area of community health outcomes.

The First Nation's Health Development: Tools for

<u>Program Planning and Evaluation</u> project was built upon the 2002 evaluation to consider these issues. The primary objectives of this research project were 1) to develop an evaluation framework and 2) to develop indicators for use by First Nations health organizations to track the effects of health and human service programs under their jurisdiction. The outcome of this research project is the Community Health Indicators Toolkit.

The Community Health Indicators Toolkit is, in essence, the evaluative framework manual. It was designed to assist with the identification and collection of data, based on the framework domains and indicator categories, that would help measure progress on improving community health.

This section will help you navigate through the toolkit

What is a Framework?

A framework is simple model of complex things. Much like a house plan starts with a simple outline of its walls and rooms, the finished house with furnishings is much more complicated. A framework for community health indicators is similar. It is a simple model of complex social, cultural, economic and environmental relationships and behaviours that effect the wellness of a community.

This Community Health Indicators Framework organizes the concepts of community health described by community members into key areas (domains) with proposed measurements (indicators). These indicators can then be tracked over time to see if there have been changes, allowing for evaluation of progress. When used in this way the indicators framework becomes an Evaluative Framework.

as you review the Community Health and Wellness Evaluative Framework and indicators that have been developed as part of this research project. Many indicators will be relevant to your community. However, this framework can also act as a guide to help you develop other indicators that reflect the uniqueness of your own community.

Structure of the Toolkit:

The toolkit consists of:

- 1. a **diagram** of the Evaluation Framework
- 2. a **section on** each **of the domains** of community health and wellness with their associated indicators
- 3. A **Methods** section, which provides detailed information on the research process.

Further descriptions of the Evaluative Framework and the domain sections appear below:

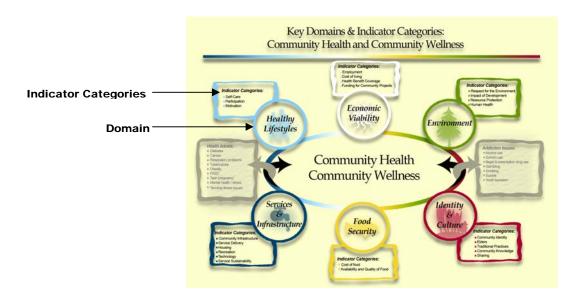
What is an Indicator?

An indicator is a measure of something. It is usually a number, but not always. Letter grades in school are an indicator but not a number.

For example, **playing sports** was one of the activities identified as contributing to a healthy lifestyle. People playing sports could therefore be an **indicator of a healthy lifestyle.**

- 1. The Evaluation Framework Diagram identifies:
 - the key factors (domains) which impact the health and wellness of a community
 - the specific areas within each domain (indicator categories) identified as playing a role in community health and wellness
 - the important individual health and addiction issues affecting the health and wellness of the community

Figure 1 – Evaluation Framework Diagram



- 2. The individual domain sections of the manual include:
 - a) a **description** of the **domain** and a list of the indicator categories (see Figure 2)
 - b) a numbered list of community proposed indicators within the domain, grouped by indicator category and issue areas (see Figure 2)
 - c) a set of **Data Sheets**, which organizes the indicators within each category into an indicator table (see Figures 3 & 4)

What is a Domain?

A domain is a major category that has been identified as being an important area that affects health. A domain identifies key issues that need to be measured by specific indicators.

For example, **Healthy Lifestyles** was identified as a **key area that affects both individual and community health** and is therefore a domain of community health and wellness.

- d) a list of **data source references** that identify the source of the specific question, measure, or existing data that is listed in the indicator table *(see Figure 5)*
- e) a **Tool Sheet**, which provides an example of a how one might collect data and calculate a value for a specific indicator *(see Figure 6)*

How to Use the Toolkit

As you look at the framework diagram, you may be interested in finding out more about one area that affects the health and wellness of a community. For example, people spoke about how participating in social and physical activities is part of a healthy lifestyle. The toolkit identifies ways in which communities proposed that participation levels in social and physical activities could be measured.

The **participation** indicator category of the Healthy Lifestyle domain contains a number of community-proposed indicators that statistical information can be collected on to measure participation, as it relates to a healthy lifestyle. You may want to find out if any of these indicators would be useful measures in your community. The steps outlined in the following pages show how you would use the toolkit to do this.

How are Indicators Used?

Collecting information on indicators can provide data to enable decision-making, set priorities, or evaluate the progress of a plan or program.

For example, measuring the level of participation in sports activities can help determine whether a desired participation level is being met, or if a specific program is having the desired effect. Measuring activity levels of different groups, like Elders or youth, can help identify whether these groups are being served by existing programs.

Step 1

- Go to the Healthy Lifestyles section of the toolkit, which is identified by a tab in the binder.
- As you flip to the Healthy Lifestyle section, you will see that the **first page** provides a description of the Healthy Lifestyle domain, and lists numbered indicators under each indicator category (see Figure 2).
- Looking at the Participation category, you will see the list of indicators (numbered 9 15) that relate to Participation.
- You will note that these indicators have been further grouped under "Social Activities" and "Elders and Youth". These are areas in which issues have been identified that relate to specific participation indicators.

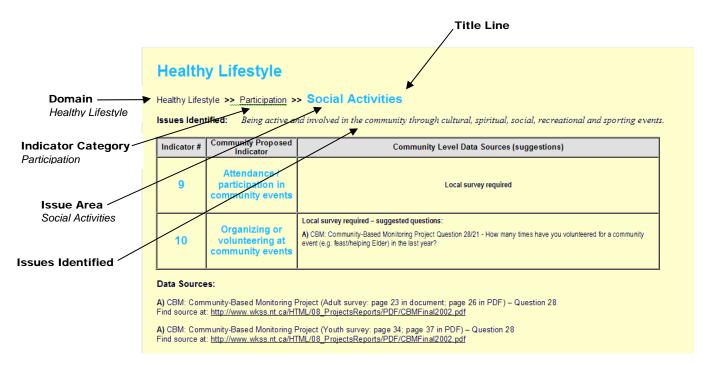
Figure 2 – Domain Description & Indicator List



Step 2

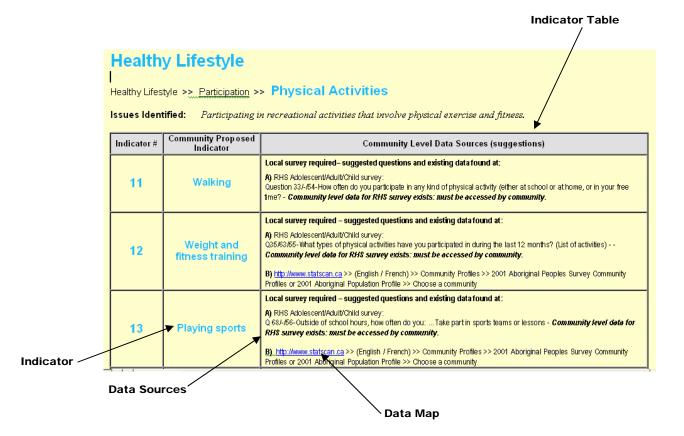
- Go to the Healthy Lifestyles Data Sheets, which follow the indicator lists of the Healthy Lifestyle section.
- Flip through the Data Sheets to the beginning of the Participation indicator category, identified in the title line: Health Lifestyles >> <u>Participation</u> (see Figure 3).
- The Participation indicator category is further broken down under **issue areas**: Social Activities (indicators 9 &10); Physical Activities (indicators 11-14); and Elders and Youth (indicator 15).
- A description of the **issues identified** is provided below the title line, in italics.





- The Participation indicators are contained in an **indicator table**, which appears just below the description of the issues identified (see Figure 4).
- The indicator tables contain existing statistical data on northern Saskatchewan communities and suggested questions or measures that could be used to perform a community based survey.
- A data map of existing data directs you on how to find it online. Follow each step of the data map to find the relevant information, or the closest possible site where you can contact someone to gather that data.

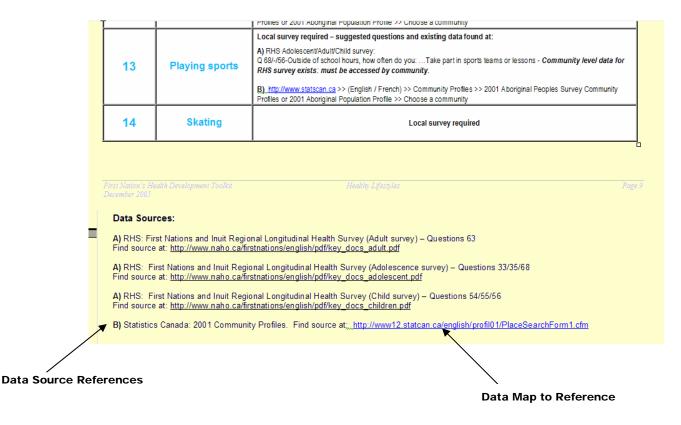
Figure 4 – Data Sheet Indicator Table



Step 4

- Listed at the end of each group of indicator tables, are the data source references, where the information was gathered (see Figure 5). This is a direct reference to the source of the specific question, measure, or existing data that is listed in the indicator table. Keep in mind that online sources often change and you may have to visit the original site and find the specific document yourself.
- Each information source in the indicator tables is assigned a letter such as A), B),
 C), etc. The letter in the indicator table and the letter in the data sources are matched, so you can find the specific data source for each piece of information in the indicator table.

Figure 5 – Data Source References



Step 5

- Finally, at the end of each domain section a **Tool Sheet** has been created to provide an example of how one might collect and interpret data to measure a specific indicator (see Figure 6).
- The Tool Sheet contained in the Healthy Lifestyle domain uses indicator #13 Playing Sports as an example.

Figure 6 – Tool Sheet

	Healthy Lifestyle
	Healthy Lifestyle >>_ <u>Participation</u> >> Physical Activities
	Issues Identified: Participating in recreational activities that involve physical exercise and fitness.
	Proposed Indicator: # 13 – Playing Sports
	Suggested Measure; <u>Compare</u> the desired participation rates in recreational activities with current participation rates.
An excerpt from the Healthy Lifestyle Tool Sheet	Information Source: Existing data and suggested questions that could be used in a local survey are provided below. These are focused on children (6-14). Limitations to the existing data are noted below (see *).
	A) RHS Adolescent/Adult/Child survey, <u>http://www.naho.cafirstnations/english/bdfikey_docs_adolescent.pdf</u> Question 68 - Outside of school hours, how often do you:Take part in sports teams or lessons? Note: Community level data for RH Ssurvey exists; must be accessed by community.
	B) I <u>nthe Noww.statsean.ea</u> />> (English / French) >> Community Profiles >> 2001 Aboriginal Peoples Survey Community Profiles >> Choose: Child / Saskatchewan / Choose a Community
	How often child plays sports per week:
	Neveror kss that once (%)
	O te ormore times (%)
	C) For specific recreation information that includes past and upcoming events in the <u>Othakasca</u> region go to _{5.} http://www.nroc.sk.ca/
	How to use this measure:
	Step 1) Identify the desired rate of participation in sports activities for the age group (example: 6-14; 15-18).
	Step 2) Determine the current rate of participation for the age group, by using existing data (as in the

Notes About a Few of the Surveys and Existing Data

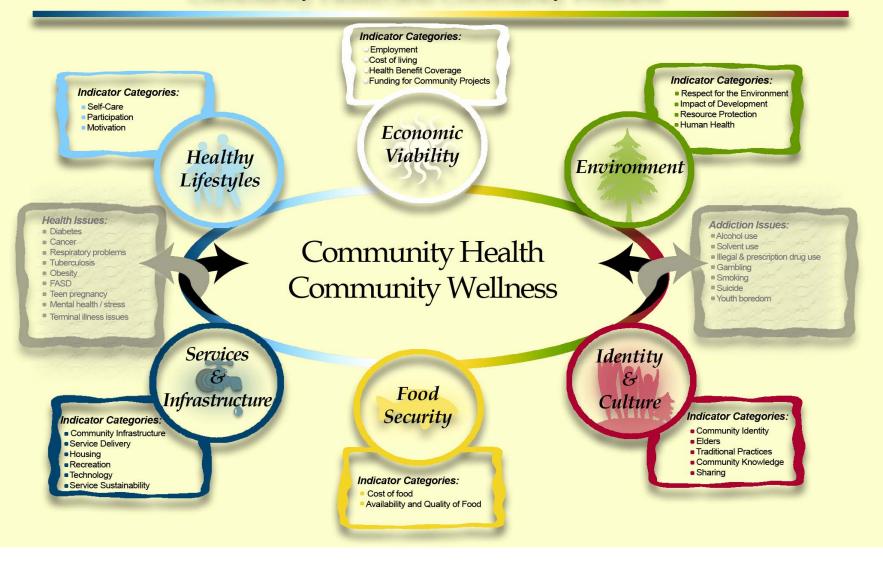
Any information (questions) that is listed as RHS (Regional Health Survey) has already been gathered for some communities and can only be accessed by that community. General survey questions are offered as examples for community developed surveys.

The Statistics Canada information is also readily available and easily found on their website. The data link will connect to the most up to date information that can be found. The direct data map to the questionnaires for this information is included here:

Find source at: <u>http://www.statscan.ca</u> >>(English/French) >> Definitions, Data Sources and Methods >> under the heading Questionnaires; Alphabetical list >> English or French Questionnaire of Aboriginal Peoples Survey – 2001

Community Health Indicators Framework

Key Domains & Indicator Categories: Community Health and Community Wellness



A state of community self-sufficiency, where there are businesses and economic partnerships to promote a local economy; jobs available to sustain personal and family needs; food, housing and medical services that are affordable; and a sense of optimism when community members consider future developments.

Indicators:

Employment	Cost of Living		Health Benefit Coverage
Local Availability	Cost of Food	Cost of Housing	Prescription Drugs
1 – unemployment rate	no indicators proposed	13 – % of income spent on housing	20 – drug costs paid out-of-pocket
2 – jobs in the community	Cost of Healthy Food	14 – housing waitlists	21 – unfilled prescriptions
3 – people working outside community	no indicators proposed	15 - low income housing availability	Medical Transportation
Strategic Training	Food Subsidies	Utility Costs	22 – medical transportation coverage
4 – training for potential jobs	8 – food programs & usage	16 – cost of utility hook-up/reconnects	23 – treatment not followed due to cost
Disincentives to Work	9 – incentive to carry healthy foods	Competitive Retailing	Companion & Translation Services
Indicator #1	Transportation Costs	17 – level of retail competition	24 – Elders & youth travelling alone
5 – cost of working vs social assistance	10 – cost of fuel	Social Assistance Rates	
Local Business	11 – distance to services	18 – costs met by social assistance	
6 – local businesses	12 – cost of airline travel	Single Parent Families	
7 – employment in local business		19 – single parent families	

... continued on next page

Funding for Community Programs

Sufficient Funding

no indicators proposed

Stable Funding

no indicators proposed

Infrastructure

no indicators proposed

Staffing

- 25 vacant staff positions
- 26 staff training levels
- 27 length of time in position
- 28 community satisfaction with staff

Promotion

- 29 program participation rates
- 30 program awareness levels

Economic Viability >> Employment >> Local Availability

Issues Identified: Having few jobs available in the community requires people to leave in order to obtain work, which impacts family members left behind, community morale and volunteerism. Local jobs contribute to community sustainability.

Indicator #	Community Proposed Indicator	Community Level Data Sources (suggestions)
1	Unemployment rate	Existing data found at: A) http://www.statscan.ca >> (English / French) >> Community Profiles >> 2001 Aboriginal Peoples Survey Community Profiles or 2001 Aboriginal Population Profile >> Choose a community See Glossary of Unemployment Terms used by Statistics Canada (next page)
2	# of jobs in the community	See Indicator 1 Local survey required
3	% of community members working outside the community	Local survey required

Data Sources:

A) Statistics Canada: 2001 Community Profiles. Find source at: http://www12.statcan.ca/english/profil01/PlaceSearchForm1.cfm

Glossary of Unemployment Terms used by Statistics Canada

Participation Rate

Refers to the labour force in the week (Sunday to Saturday) prior to Census Day (May 15, 2001), expressed as a percentage of the population 15 years of age and over.

Employment Rate

Refers to the number of persons employed in the week (Sunday to Saturday) prior to Census Day (May 15, 2001), expressed as *a percentage of the total population* 15 years of age and over.

Note: The "% of adults not working for pay or in self-employment" is expressed as a percentage of the total population.

Unemployment Rate

Refers to the unemployed expressed as *a percentage of the labour force* in the week (Sunday to Saturday) prior to Census Day (May 15, 2001).

Unemployment rate = Unemployed X 100

Labour Force

When last worked for pay or in self-employment

Refers to the year or period in which persons last worked for pay or in self-employment (even if only for a few days). It includes those who worked without pay in a family farm, business or professional practice. It does not include unpaid housework, unpaid childcare, unpaid care to seniors or volunteer work. It is used to identify persons with recent paid work experience.

Unemployed (in reference week)

Persons who, during the week (Sunday to Saturday) prior to census day (May 15, 2001) were without paid work or without self-employment work and were available for work and either:

- Had actively looked for paid work in the past four weeks, or
- Were on temporary lay-off and expected to return to their job, or
- Had definite arrangements to start a new job in four weeks or less.

The unemployed category consists primarily of those persons who, during the week prior to enumeration (count; to ascertain a number), were without paid work, were unavailable for work, and had actively looked for paid work in the past four weeks.

Economic Viability >> Employment >> Strategic Training

Issues Identified: When industry is developed in the region, local people are often not qualified for the available jobs. A need exists for targeted training in advance of industry start-up so that when industry is set up and jobs are available, local people are trained and qualified.

Indicator #	Community Proposed Indicator	Community Level Data Sources (suggestions)
4	# training programs directly related to available job opportunities	Local survey required

Data Sources:

Economic Viability >> Employment >> Disincentives to Work

Issues Identified: *Employment can negatively impact living costs by the loss of access to low income housing, subsidized utility rates and medical cost coverage. As a result it can be more economically viable to remain on social assistance.*

Indicator #	Community Proposed Indicator	Community Level Data Sources (suggestions)
	Unemployment rate	See Indicator 1
5	Cost analysis on benefits of working vs. social assistance	Local survey required

Data Sources:

Economic Viability >> Employment >> Local Business

Issues Identified: Local businesses contribute to a tax base (in provincial communities), provide employment and increased infrastructure, and improve community morale.

Indicator #	Community Proposed Indicator	Community Level Data Sources (suggestions)
6	# of local businesses in the community	Local survey required
7	# of community members employed in local businesses	Local survey required

Data Sources:

Economic Viability >> Cost of Living >> Cost of Food

Issues Identified: Cost of food in all categories in northern communities is high, especially in relation to income levels.

Indicator #	Community Proposed Indicator	Community Level Data Sources (suggestions)
		Local survey required – suggested measures:
		A) Healthy Food Costing Assessment (Community Vitality Monitoring Partnership Process project). Involves detailed calculations.
	None proposed	B) Refer to the DIAND Alternative Northern Food Baskets publication. Calculating the cost of a northern food basket involves detailed calculations.
		Existing data found at:
		C) Existing data for costs of a weekly northern food basket dated 1991-1995 for the communities of Regina, Prince Albert, La Ronge, Black Lake and Stony Rapids. Find source and extensive data on Food Mail at:
		http://www.ainc-inac.gc.ca >> Programs and Services >> Northern Affairs Program >> Food Mail Program >> Northern Food Basket >> Saskatchewan

Data Sources:

A) Community Vitality in Northern Saskatchewan. Third Annual Report of the Community Vitality Monitoring Partnership Process 2001. Find reference source at: http://www.northern.gov.sk.ca

B) Lawn, Judith and Hill, Frederick. 1998. Alternative Northern Food Baskets. Ottawa: Minister of Indian Affairs and Northern Development

C) Indian and Northern Affairs Canada. (2004). Northern Food Basket; Saskatchewan. Find source at: <u>http://www.ainc-inac.gc.ca/ps/nap/air/Fruijui/PDF/nfbsask_e.pdf</u>

Economic Viability >> Cost of Living >> Cost of Healthy Food

Issues Identified: Cost of healthy foods (typically fresh & perishable) is high in relation to other foods available and income levels, resulting in low consumption.

Indicator #	Community Proposed Indicator	Community Level Data Sources (suggestions)
	None proposed	 Local survey required - suggested questions and measures: A) Healthy Food Costing Assessment: Healthy Food Costing Assessment (Community Vitality Monitoring Partnership Process project). Involves detailed calculations. B) Health Canada: Alternative Northern Food Baskets Refer to Health Canada and the Alternative Northern Food Baskets publication (listed in references). Note: this is quite an involved calculation/ process. C) Food Quality in Labrador survey: • What is keeping you from buying more fresh fruit and vegetables? (List includes the option "they cost too much") • Since this time last year, how has the price of fresh fruit and vegetable in your community changed? D) Nutrition and Food Security in Kugaaruk survey: • If you cannot get country food, can you tell me why? (List of answers includes "Gas too expensive" and "Repairs too expensive" • Some families might say "We couldn't afford to eat healthy meals". In the last 12 months did this happen often, sometimes, or never for your household? Some families might say, "We could only feed our children less expensive foods because we were running out of money to buy food". In the past 12 months did this happen often, sometimes, or never for your household?

Data Sources:

A) Community Vitality in Northern Saskatchewan. Third Annual Report of the Community Vitality Monitoring Partnership Process 2001. Find reference source at: <u>http://www.northern.gov.sk.ca</u>

B) Lawn, Judith and Hill, Frederick. 1998. Alternative Northern Food Baskets. Ottawa: Minister of Indian Affairs and Northern Development

C) Food Quality in Six Isolated Communities in Labrador – Questions 7/8 Find Source at: <u>http://www.ainc-inac.gc.ca/ps/nap/air/survfoo2001_e.PDF</u>

D) Nutrition and Food Security in Kugaaruk, Nunavut. Baseline Survey for the Food Mail Pilot Project – Questions 403/602/603 Find Source at : <u>http://www.ainc-inac.gc.ca/ps/nap/air/rep2003/KugaRep03_e.pdf</u>

Economic Viability >> Cost of Living >> Food Subsidies

Issues Identified: There is a lack of food subsidy programs – the existing Food Mail program is not widely known or understood and is not directly accessible by community members. Incentives do not exist to encourage stores to carry healthy food products.

Indicator #	Community Proposed Indicator	Community Level Data Sources (suggestions)
8	# and use of food programs	Local survey required – suggested questions:A) Food Quality in Labrador study (retailer survey): If the quality of fresh fruit and vegetables improved in your store, do you think you would sell more of these foods?
		B) Nutrition and Food Security in Kugaaruk survey: Where do you usually buy most of your food? From the Coop, from Yellowknife by Food Mail, or from the south by air cargo?
9	Incentives for stores to carry healthy food items	 Local survey required – suggested questions: A) Food Quality in Labrador study (retailer survey): If the quality of fresh fruit and vegetables improved in your store, do you think you would sell more of these foods? If the quality of fresh food improved, would you: Increase prices because customers would be willing to pay more? Lower prices, because you would have less spoilage? Continue to charge the same price?

Data Sources:

A) Food Quality in Six Isolated Communities in Labrador – Questions 7/8 Find Source at: http://www.ainc-inac.gc.ca/ps/nap/air/survfoo2001_e.PDF

B) Nutrition and Food Security in Kugaaruk, Nunavut. Baseline Survey for the Food Mail Pilot Project – Question 500 Find Source: <u>http://www.ainc-inac.gc.ca/ps/nap/air/rep2003/KugaRep03_e.pdf</u>

Economic Viability >> Cost of Living >> Transportation Costs

Issues Identified: *Residents in remote communities pay higher costs for fuel and travel longer distances to access some services. Residents in communities not accessible by road must pay the cost of airfare to travel outside the community.*

Indicator #	Community Proposed Indicator	Community Level Data Sources (suggestions)
10	Cost of fuel	Local survey required
11	Distance to services	Local survey required
12	Cost of airline travel to PA, Saskatoon	Local survey required

Data Sources:

Economic Viability >> Cost of Living >> Cost of Housing

Issues Identified: An overall scarcity of housing units contributes to higher rents and a further lack of low-income housing units contributes to overcrowding as those with low incomes move in with other family members. Frequent moves in search of better housing increases costs (i.e. re-hookup of utilities).

Indicator #	Community Proposed Indicator	Community Level Data Sources (suggestions)
13	% of income spent on housing	Local survey required
14	Housing waiting lists	Local survey required
15	# of low income housing units	Local survey required

Data Sources:

Economic Viability >> Cost of Living >> Utility Costs

Issues Identified: Utility costs can vary depending on whether a person is on social assistance or not. The cost of utilities is impacted by the cost of utility re-hook-ups.

Indicator #	Community Proposed Indicator	Community Level Data Sources (suggestions)
16	Dollar amount of utility hook-ups and reconnects	Local survey required

Data Sources:

Economic Viability >> Cost of Living >> Competitive Retailing

Issues Identified: Food and fuel costs were reduced in communities where there was competition between retailers.

Indicator #	Community Proposed Indicator	Community Level Data Sources (suggestions)
17	# of retailers per commodity (i.e. fresh food, gas)	Local survey required

Data Sources:

Economic Viability >> Cost of Living >> Social Assistance Rates

Issues Identified: Social assistance rates do not adequately provide for the cost of living in northern Saskatchewan.

Indicator #	Community Proposed Indicator	Community Level Data Sources (suggestions)
18	% of cost of living met by social assistance rates	Local survey required

Data Sources:

Economic Viability >> Cost of Living >> Single Parent Families

Issues Identified: *Many families are headed by single parents who experience reduced economic power (loss of spousal economies of scale) and increased costs (child care and other supports.)*

Indicator #	Community Proposed Indicator	Community Level Data Sources (suggestions)
19	# of single parent families	Existing data found at: <u>http://www.statscan.ca</u> >> (English / French) >> Community Profiles >> 2001 Aboriginal Peoples Survey Community Profiles or 2001 Aboriginal Population Profile >> Choose a community

Data Sources:

A) Statistics Canada: 2001 Community Profiles. Find source at: <u>http://www12.statcan.ca/english/profil01/PlaceSearchForm1.cfm</u>

Economic Viability >> <u>Health Benefit Coverage</u> >> **Prescription Drugs**

Issues Identified: The cost of prescription drugs is not always covered, depending on factors such as status and whether an individual is on social assistance. A recent policy requiring Treaty people to sign a confidentiality waiver or pay for health benefits up front has impacted whether people fill their prescriptions or not.

Indicator #	Community Proposed Indicator	Community Level Data Sources (suggestions)
20	% of drug costs paid "out of pocket" vs. by health programs	Local survey required
21	# of prescriptions issued to a patient but not filled	 Local survey required – suggested questions: A) RHS (Adult survey): During the past 12 months, have you experienced any of the following barriers to receiving healthcare? (List includes: Not covered by Non-Insured Health benefits [e.g. service, medication, equipment]; Prior approval for services under Non-Insure Health Benefits was denied; Could not afford direct cost of care/service; Could not afford direct costs; Could not afford childcare costs) Community level data for RHS survey exists: must be accessed by community.

Data Sources:

A) RHS: First Nations and Inuit Regional Longitudinal Health Survey (Adult survey) – Question 54. Find Source at: http://www.naho.ca/firstnations/english/pdf/key_docs_adult.pdf

Economic Viability >> <u>Health Benefit Coverage</u> >> Medical Transportation

Issues Identified:

ed: Coverage of costs for travel away from the community for medical treatment often do not cover the actual costs. e.g., accommodation is not always provided after hospital discharge; travel coverage is to the closest major centre from the community, not the city where the doctor or specialist is located. The abuse of medical transportation coverage results in a rigid application of benefits.

Indicator #	Community Proposed Indicator	Community Level Data Sources (suggestions)
22	% of actual costs covered by medical transportation funding	 Local survey required – suggested questions: A) RHS (Adult survey): During the past 12 months, have you experienced any of the following barriers to receiving healthcare? (List includes: Not covered by Non-Insured Health benefits [e.g. service, medication, equipment]; Prior approval for services under Non-Insure Health Benefits was denied; Could not afford direct cost of care/service; Could not afford direct costs; Could not afford childcare costs) Community level data for RHS survey exists: must be accessed by community.
23	# of patients who do not follow recommended treatment due to cost	 Local survey required – suggested questions: A) RHS (Adult survey): During the past 12 months, have you experienced any of the following barriers to receiving healthcare? (List includes: Not covered by Non-Insured Health benefits [e.g. service, medication, equipment]; Prior approval for services under Non-Insure Health Benefits was denied; Could not afford direct cost of care/service; Could not afford direct costs; Could not afford childcare costs) Community level data for RHS survey exists: must be accessed by community.

Data Sources:

A) RHS: First Nations and Inuit Regional Longitudinal Health Survey (Adult survey) – Question 54 Find Source: <u>http://www.naho.ca/firstnations/english/pdf/key_docs_adult.pdf</u>

Economic Viability >> <u>Health Benefit Coverage</u> >> Companion & Translation Services for Elders and Youth

Issues Identified: Transportation costs are usually provided only for the person seeking treatment and as a result, very ill Elders and youth often have to travel alone. Elders do not have someone who can translate for them, especially needed to understand complex medical terminology.

Indicator #	Community Proposed Indicator	Community Level Data Sources (suggestions)
24	# of Elders & youth (under 16) travelling alone for medical care	Local survey required

Data Sources:

Economic Viability >> Funding for Community Programs >> Sufficient Funding

Issues Identified: *Programs are chronically under-funded in some or all areas of operation. In order to be effective and produce desired outcomes, programs require sufficient funding (budget) to carry out identified activities.*

Indicator #	Community Proposed Indicator	Community Level Data Sources (suggestions)
	None proposed	Local survey required

Data Sources:

Economic Viability >> Funding for Community Programs >> Stable Funding

Issues Identified: *Programs require stable, long-term funding to allow for planning and evaluation, and to develop community commitment and support.*

Indicator #	Community Proposed Indicator	Community Level Data Sources (suggestions)
	None proposed	Local survey required

Data Sources:

Economic Viability >> Funding for Community Programs >> Infrastructure

Issues Identified: *Programs require suitable infrastructure to carry out identified activities (buildings, equipment, supplies).*

Indicator #	Community Proposed Indicator	Community Level Data Sources (suggestions)
	None proposed	Local survey required

Data Sources:

Economic Viability >> Funding for Community Programs >> Staffing

Issues Identified: *Programs often do not have sufficient funds to attract and hire trained staff; short-term funding can result in a lack of staff commitment.*

Indicator #	Community Proposed Indicator	Community Level Data Sources (suggestions)
25	% of required positions vacant	Local survey required
26	% of staff with formal training	Existing data found at: A) http://www.statscan.ca >> (English / French) >> Community Profiles >> 2001 Aboriginal Peoples Survey Community Profiles or 2001 Aboriginal Population Profile >> Choose a community
27	Trained staff - length of time in position	Local survey required
28	Community satisfaction with staff	Local survey required

Data Sources:

A) Statistics Canada: 2001 Community Profiles. Find source at: <u>http://www12.statcan.ca/english/profil01/PlaceSearchForm1.cfm</u>

Economic Viability >> Funding for Community Programs >> Promotion

Issues Identified: In order for community members to support and participate in programs, an awareness and connectedness must be developed.

Indicator #	Community Proposed Indicator	Community Level Data Sources (suggestions)
29	Program participation rates	Local survey required
30	Program awareness levels	Local survey required

Data Sources:

Tool Sheet – Economic Viability

Economic Viability >> Employment >> Strategic Training

Issues Identified:	When industry is developed in the region, local people are often not qualified for the available jobs. A need exists for targeted training in advance of industry start-up so that when industry is set up and jobs are available, local people are trained and qualified.
Proposed Indicator:	# 4 – of training programs directly related to job opportunities
Suggested Measure:	Compare the number of specific industry job opportunities available to the number of local training spaces available related to the positions.
Information Source:	Local survey

How to use this measure:

- Step 1) Identify the specific job opportunity that will be available in the community or region.
- Step 2) Identify training programs that directly relate to the type of job opportunity identified.
- *Step 3)* Identify the # (number) of spaces available in those training programs.
- *Step 4)* Use the 'Indicator Calculation Tool' formula to calculate the measure.

Indicator Calculation Tool	Calculation Example
() training program X () spaces () specific positions	(1) driller training program X (5) spaces (10) drilling positions available
	<u> </u>
X 100 = % participating	= .50 X 100 = 50%
X = multiplied by () = Insert number here	= divided by

What does this information mean?

Of the 10 drilling positions available, only 50% of the necessary training seats are available to provide local training to community members who would then be qualified for the positions. This information could be used to support requests to colleges to deliver training programs, and to funding agencies to provide financial support for these training spaces.

Based on a respect for and commitment to the environment, this domain refers to the knowledge and resources necessary to manage the impact of development, both within and outside the community, and to ensure the environment is protected for future generations.

Indicators:

Respect for the Environment	Impact of Development	Jurisdiction	Expertise
Valuing Natural Resources	Pollution	no indicators proposed	10 – funding from SERM
no indicators proposed	2 – air quality		11 – EHO to interpret reports
Commitment	3 – water quality	Resource Protection	
1 – community clean-ups	4 – levels of pollutants	Monitoring	Human Health
	Environmental Clean Up	7 – monitoring programs in place	Environmental
	5 - clean up agreements in place	Enforcement	12 – # forest fires near community
	Community Sustainability	8 – conservation officers per sq. kms.	13 – health effects of fire smoke
	6 – decrease in fish/wildlife populations	Jurisdiction	Structural
	Indicators #2, #3	9 – funds available for EHO monitoring	14 – accidents in home

Environment >> <u>Respect for the Environment</u> >> Valuing Natural Resources

Issues Identified: An appreciation for the beauty and resources that the land, water, fish and animals provide to current and *future generations.*

Indicator #	Community Proposed Indicator	Community Level Data Sources (suggestions)
	None proposed	Local survey required

Data Sources:

Environment >> <u>Respect for the Environment</u> >> **Commitment**

Issues Identified: *Communities have a commitment to respect and protect the environment.*

Indicator #	Community Proposed Indicator	Community Level Data Sources (suggestions)
1	Community clean-ups	Local survey required

Data Sources:

Environment >> Impact of Development >> Pollution

Issues Identified: Industry (mines), population increase (residents and tourists) and lack of proper waste management systems at the community level are sources of land, air and water pollution.

Indicator #	Community Proposed Indicator	Community Level Data Sources (suggestions)	
2	Air quality	Existing data found at: A) <u>http://www.cri.ca</u> >> Our communities >> Scroll down: Choose your community (if available - Black Lake, Camsell Portage, Fond du Lac, Stony Rapids, Uranium City, Wollaston Lake)	
3	Water quality (safe to drink the lake water)	 Existing data found at: A) <u>http://www.cri.ca</u> >> Our communities >> Scroll down: <i>Choose your community (if available - Black Lake, Camsell Portage, Fond du Lac, Stony Rapids, Uranium City, Wollaston Lake</i> B) Uranium Mining Cumulative Effects Monitoring Program 2002 Annual Report – Table 8 – No current online source 	
4	Levels of pollutants (uranium)	Existing data found at: C) <u>http://www.se.gov.sk.ca</u> >> environment >> environmental protection >> land >> abandoned mines	

x – suppressed to meet the confidentiality requirements of the Statistics Act

Data Sources:

A) Athabasca Working Group Environmental Monitoring Program 2003 Find source at: http://www.cri.ca/communities/index.html

B) Canada North Environmental Services & Zajdlik & Associates. (May, 2003). Uranium mining cumulative effects monitoring program 2002 annual report. Saskatoon: Saskatchewan Environment; La Ronge, Saskatchewan (Project no.1038)

C) An Assessment of Abandoned Mines in Northern Saskatchewan (Year Two) May 2002 Find source at: <u>http://www.se.gov.sk.ca/environment/protection/land/R3278%20report%20no%202.pdf</u>

Environment >> Impact of Development >> Environmental Clean Up

Issues Identified: Determining who is responsible for the cleanup of abandoned industrial sites (contaminated soil, materials & equipment) and spills is challenging because of the many jurisdictions involved including local bands and municipalities, provincial and federal governments and industry.

Indicator #	Community Proposed Indicator	Community Level Data Sources (suggestions)
5	Clean-up agreements in place	Local survey required

Data Sources:

Environment >> Impact of Development >> Effects of Community Sustainability

Issues Identified: *Changes in landscape, wildlife habitat, air and water quality can affect the sustainability of communities at the most basic level – a livable environment.*

Indicator #	Community Proposed Indicator	Community Level Data Sources (suggestions)
6	Decrease in fish and wildlife populations	Existing data found at: A) <u>http://www.se.gov.sk.ca</u> >> Fish & Hunt >> Status and Management of Wildlife in Saskatchewan, 1999-2001 (PDF)
	Water quality	See Indicator 3
	Air quality	See indicator 2

x – suppressed to meet the confidentiality requirements of the Statistics Act

Data Sources:

A) Status and Management of Wildlife in Saskatchewan, 1999-2001 Find source at: <u>http://www.se.gov.sk.ca/fishwild/SWM99-01.pdf</u>

Environment >> Impact of Development >> Jurisdiction

Issues Identified: In addition to developmental impacts within their jurisdiction, communities sustain the developmental impacts from decisions made in other jurisdictions over which they have no control.

Indicator #	Community Proposed Indicator	Community Level Data Sources (suggestions)
	None proposed	Local survey required

Data Sources:

Environment >> <u>Resource Protection</u> >> **Monitoring**

Issues Identified: *Monitoring of air and water quality, wildlife habitat, and waste management is required to protect the environment.*

Indicator #	Community Proposed Indicator	Community Level Data Sources (suggestions)
7	Monitoring programs in place	 Existing data found at: A) Uranium Mining Cumulative Effects Monitoring Program 2002 Annual Report – Table 8 – No current online source B) Athabasca Working Group Environmental Monitoring Program 2002: <i>Pollution levels for local water</i>; <i>wildlife</i>; <i>air</i>; <i>plants</i> - <u>http://www.cri.ca</u> >> <i>Our communities</i> >> Scroll down: <i>Choose your community (if available - Black Lake, Camsell Portage, Fond du Lac, Stony Rapids, Uranium City, Wollaston Lake</i> C) Status and Management of Wildlife in Saskatchewan 1999-2001: Provincial wildlife counts - <u>http://www.se.gov.sk.ca</u> >> <i>fish >> Status and Management of Wildlife in Saskatchewan, 1999 – 2001</i> D) An Assessment of Abandoned Mines in Northern Saskatchewan – Safety ranking for mines sites on pages 5, 6, 7 – <u>http://www.se.gov.sk.ca</u> >> <i>environment >> environmental protection >> land >> abandoned mines</i>

Data Sources:

A) Canada North Environmental Services, Zajdlik & Associates. (May, 2003). Uranium Mining Cumulative Effects Monitoring Program 2002 Annual Report. Saskatoon: Saskatchewan Environment; La Ronge, Saskatchewan

B) Athabasca Working Group Environmental Monitoring Program 2003 Find source at: http://www.cri.ca/communities/index.html

C) Status and Management of Wildlife in Saskatchewan, 1999-2001 Find source at: <u>http://www.se.gov.sk.ca/fishwild/SWM99-01.pdf</u>

D) An Assessment of Abandoned Mines in Northern Saskatchewan (Year Three) Find source at: <u>http://www.se.gov.sk.ca/environment/protection/land/R3278%20report%20no%202.pdf</u>

Environment >> <u>Resource Protection</u> >> **Enforcement**

Issues Identified: An adequate number of conservation officers is needed to enforce environmental regulations in the region, especially with the increase in hunting and fishing camps.

Indicator #	Community Proposed Indicator	Community Level Data Sources (suggestions)
8	# of conservation officers (per square kms)	Existing data found at: A) <u>http://www.se.gov.sk.ca</u> >> Corporate >> Contacts and Office Locations >> Select Prince Albert for northern contacts

Data Sources:

A) Saskatchewan Environment contacts – contact information for provincial environment representatives Find source at: http://www.se.gov.sk.ca/corporate/ContactList

Environment >> <u>Resource Protection</u> >> **Jurisdiction**

Issues Identified: The lack of an integrated approach by various jurisdictions dealing with the same issue prevents needs from being met.

Indicator #	Community Proposed Indicator	Community Level Data Sources (suggestions)
9	Funds available for an EHO to monitor area regardless of jurisdiction	Existing data found at: A) <u>http://www.se.gov.sk.ca</u> >> corporate >> contacts and office locations >> Select Prince Albert for northern contacts

Data Sources:

A) Saskatchewan Environment contacts – contact information for provincial environment representatives - Find source at: http://www.se.gov.sk.ca/corporate/ContactList

Environment >> <u>Resource Protection</u> >> **Expertise**

Issues Identified: There is a need for long-term land use planning and management of environmental impacts from industry; communities require access to expertise to help interpret the environmental reports they receive.

Indicator #	Community Proposed Indicator	Community Level Data Sources (suggestions)
10	Funding from SERM	Local survey required
11	Availability of EHO to help community members interpret reports	Existing data found at: A) <u>http://www.se.gov.sk.ca</u> >> corporate >> contacts and office locations >> Select Prince Albert for northern contacts

Data Sources:

A) Saskatchewan Environment contacts – contact information for provincial environment representatives Find source at: <u>http://www.se.gov.sk.ca/corporate/ContactList</u>

Environment >> Human Health >> Environmental

Issues Identified: *Effects of forest fires on air quality.*

Indicator #	Community Proposed Indicator	Community Level Data Sources (suggestions)
12	# of forest fires near the community	Existing data found at: A) <u>http://www.se.gov.sk.ca</u> >> Fire >> Current wildfire activity >> Fires to date
13	Health effects of forest fire smoke on community health	Local survey required

Data Sources:

A) Information regarding forest fires Find source at: <u>http://www.se.gov.sk.ca/fire/</u>

Environment >> <u>Human Health</u> >> **Structural**

Issues Identified: Effects of housing (and other structural) quality on human health, including accidents due to houses in disrepair and health hazards such as black mold.

Indicator #	Community Proposed Indicator	Community Level Data Sources (suggestions)
14	# of accidents in the home	Local survey required

Data Sources:

Tool Sheet – Environment

Environment >> <u>Resource Protection</u> >> **Enforcement**

Issues Identified:	An adequate number of conservation officers is needed to enforce environmental regulations in the region, especially with the increase in hunting and fishing camps.
Proposed Indicator:	#8 – number of conservation officers per square kilometers
Suggested Measure:	Compare the number of conservation officers assigned within a specified geographic range to the number required.
Information Source:	1) SERM (Saskatchewan Environment and Resource Management) <u>http://www.se.gov.sk.ca</u> >> Corporate >> Contacts and Office Locations >> Select Prince Albert for northern contacts
	2) Local survey

How to use this measure:

- **Step 1)** Identify the # (number) of conservation officers required or desired within a specific geographic range (in kms).
- **Step 2)** Identify the # of conservation officers (identified from the information source above) assigned to the specific georgraphic range
- *Step 3)* Use the 'Indicator Calculation Tool' formula to calculate the measure.

Indicator Calculation Tool	Calculation Example
 () conservation officers assigned to area () conservation officers required in area 	(2) conservation officers assigned to area(6) conservation officers required in area
$\frac{()}{()}$ X 100 = % of needed officers	6 = .333 X 100 = 33% of needed officers
X = multiplied by () = Insert number here	= divided by

What does this information mean?

Only one-third of the required conservation officers are available for the specified geographic area to properly enforce environment regulations. This information could be used to support a request for additional conservation officers.

An ability to convey community history, cultural and traditional practices and language, along with the nurturing of a holistic approach to life and intergenerational relationships. Activities that promote community culture and identity are acknowledged as key to developing positive self-esteem and positive self-image for community members.

Indicators:

Community Identity

Cultural Activities

- 1 cultural activities & participation
- 2 volunteering at cultural events

Spiritual Activities

- 3 spiritual activities & participation
- 4 visits by spiritual leaders

Community Events

- 5 community events & participation
- 6 transparency in use of event funds

Community Morale

- 7 feeling safe in the community
- 8 condition of buildings & grounds

- 9 recognition of positive contributions
- 10 distance from other communities

Communication

11 - community newsletter

Elders

Involvement with Youth

- 12 formal Elder / youth activities
- 13 informal Elder / youth activities

Involvement in Community

- 14 social gathering places for Elders
- 15 community decision with Elder input

Remain in Community

- 16 Elders leaving for end of life care
- 17 support programs for Elders

Traditional Practices

Spiritual

18 - visits to community by Medicine Man

Cultural

19 – traditional cultural activities

Language

- 20 youth speaking traditional language
- 21 teachers speak traditional language
- 22 language used in assembly/council
- 23 youth involved in language classes

Healing & Restorative Justice

24 - healing circles & participation

Maintaining Traditional Practices

- 25 costs of Elder visits
- 26 costs of traditional education
- 27 local teachers in schools
- 28 cultural awareness programs

Traditional Ways

- 29 traditional education programs
- 30 people hunting and fishing
- 31 access to hunting and fishing
- 32 methods of hunting and fishing
- 33 Elder/youth in traditional activities

... continued on next page

Community Knowledge

Cultural Knowledge (Elders)

Indicators #12, #13, #15

Recognizing Multi-Cultural History

34 – cultural awareness events

Knowledge of Community History

Indicators #27, #29

Promotion of Community

35 – applying for and receiving grants

36 – approaching mines to invest

Sharing

Parenting

no indicators proposed

Volunteerism

37 – volunteering at community events

38 – informal volunteering

Resources

39 – game shared after hunts

Identity & Culture >> Community Identity >> Cultural Activities

Issues Identified: Activities that represent/celebrate cultural awareness and practices help provide an understanding of cultural values and support community identity.

Indicator #	Community Proposed Indicator	Community Level Data Sources (suggestions)
1	# and type of cultural activities and participation	 Local survey required – suggested measures and existing data found at: A) CBM Adult/Youth Survey: Question 28/21-How many times have you volunteered for a community event (e.g. feast/helping Elder) in the last year?% of B) <u>http://www.statscan.ca</u> >> (English / French) >> Community Profiles >> 2001 Aboriginal Peoples Survey Community Profiles or 2001 Aboriginal Population Profile >> Choose a community
2	Level of volunteering at cultural events	Local survey required

Data Sources:

A) CBM: Community-Based Monitoring Project Adult/Youth Survey – Questions 28/21 Find Source at: <u>http://www.wkss.nt.ca/HTML/08_ProjectsReports/PDF/CBMFinal2002.pdf</u>

B) Statistics Canada: 2001 Community Profiles. Find source at: <u>http://www12.statcan.ca/english/profil01/PlaceSearchForm1.cfm</u>

Identity & Culture >> Community Identity >> Spiritual Activities

Issues Identified: Spiritual activities that represent the beliefs of community members help to develop identity and common values and provide support for community members.

Indicator #	Community Proposed Indicator	Community Level Data Sources (suggestions)
3	# and type of spiritual activities and participation levels	Local survey required
4	# of visits by spiritual leader to community	Local survey required

Data Sources:

Identity & Culture >> Community Identity >> Community Events

Issues Identified: Events within the community that bring people together help to develop social relationships and supports as well as community knowledge, identity and morale. It is important that there is accountability for funds raised at events.

Indicator #	Community Proposed Indicator	Community Level Data Sources (suggestions)
5	# and type of community events and participation levels	Local survey required
6	Transparency in use of funds raised at events	Local survey required

Data Sources:

Identity & Culture >> Community Identity >> Community Morale

Issues Identified: Having a sense of belonging, pride and well-being within a community is an important factor in promoting positive activities and encouraging participation in community events. A sense of belonging is sometimes heightened by the remoteness of a community. A feeling of security is also very important for community morale.

Indicator #	Community Proposed Indicator	Community Level Data Sources (suggestions)
7	Indicator of 'feeling safe in the community'	Local survey required
8	Condition of buildings and grounds	Local survey required
9	Recognition of positive contributions (e.g. citizen of the month)	Local survey required

Indicator #	Community Proposed Indicator	Community Level Data Sources (suggestions)
10	Distance from other communities	Local survey required

Data Sources:

Identity & Culture >> Community Identity >> Communication

Issues Identified: The community's ability to share information with all members is important to generate awareness of community issues and foster community activities and involvement.

Indicator #	Community Proposed Indicator	Community Level Data Sources (suggestions)
11	Community newsletter (distribution method and #, # of copies read)	Local survey required

Data Sources:

Identity & Culture >> Elders >> Involvement with Youth

Issues Identified: An emphasis is placed on building and maintaining relationships between Elders and youth to allow for the transmission of traditional culture, spirituality and language, and to maintain inter-generational ties.

Indicator #	Community Proposed Indicator	Community Level Data Sources (suggestions)
12	# of formal Elder/youth activities and participation levels	Local survey required – suggested questions: A) CBM Adult survey: Q27-How many times have you taken youth caribou hunting in the last year?
13	# of informal (e.g. fishing and hunting) Elder/youth activities	Local survey required

Data Sources:

A) CBM: Community-Based Monitoring Project (page 26: adult survey in PDF; page 37: youth survey in PDF) – Question 27 http://www.wkss.nt.ca/HTML/08_ProjectsReports/PDF/CBMFinal2002.pdf

Identity & Culture >> Elders >> Involvement in Community

Issues Identified: The opportunity to have a social network and remain involved in the community allows Elders to pass on valuable knowledge to the community and improve community well-being.

Indicator #	Community Proposed Indicator	Community Level Data Sources (suggestions)
14	Social gathering places for Elders in community (e.g. coffee house)	Local survey required
15	# of community decisions with Elders' input	Local survey required

Data Sources:

Identity & Culture >> Elders >> Remain in Community

Issues Identified: Supports in the community that recognize the importance of caring for Elders allow for Elders to remain in the community and experience a good quality of life, despite health or other concerns. A great sense of loss is experienced when Elders pass away outside the community.

Indicator #	Community Proposed Indicator	Community Level Data Sources (suggestions)
16	# of Elders who must leave community for end of life care	Local survey required
17	# of support programs in the community for Elders (e.g. home care, palliative care, specialized senior housing)	Local survey required

Data Sources:

Identity & Culture >> <u>Traditional Practices</u> >> **Spiritual**

Issues Identified: *Practicing and promoting traditional methods of spirituality supports traditional values and ways of life, offering a common vision and raising individual identity with the community and the environment.*

Indicator #	Community Proposed Indicator	Community Level Data Sources (suggestions)
18	# of visits to community by Medicine man	Local survey required

Data Sources:

Identity & Culture >> <u>Traditional Practices</u> >> Cultural

Issues Identified: *Practicing and promoting traditional cultural practices is important to maintaining traditional values, beliefs and lifestyle. Cultural activities develop community identity and morale among members.*

Indicator #	Community Proposed Indicator	Community Level Data Sources (suggestions)
19	# of traditional cultural activities & participation (celebrations, rituals, culture camps)	Existing data found at: A) <u>http://www.statscan.ca</u> >> (English / French) >> Community Profiles >> 2001 Aboriginal Peoples Survey Community Profiles or 2001 Aboriginal Population Profile >> Choose a community

Data Sources:

A) Statistics Canada: 2001 Community Profiles. Find source at: <u>http://www12.statcan.ca/english/profil01/PlaceSearchForm1.cfm</u>

Identity & Culture >> <u>Traditional Practices</u> >> Language

Issues Identified: Language plays a central role in preserving First Nations' identity, philosophy/worldview and traditions; it is important to support traditional language use within the community (especially the youth).

Indicator #	Community Proposed Indicator	Community Level Data Sources (suggestions)
20	% of youth who speak traditional language	 Local survey required – suggested questions and existing data found at: A) RHS (Adolescent survey): Question 12-What languages do you speak? (List of Aboriginal languages to check off) - <i>Community level data for RHS survey exists: must be accessed by community.</i> B) <u>http://www.statscan.ca</u> >> (English / French) >> Community Profiles >> 2001 Aboriginal Peoples Survey Community Profiles or 2001 Aboriginal Population Profile >> Choose a community
21	# of teachers who speak traditional language	 Existing data found at: B) <u>http://www.statscan.ca</u> >> (English / French) >> Community Profiles >> 2001 Aboriginal Peoples Survey Community Profiles or 2001 Aboriginal Population Profile >> Choose a community
22	Language used in assembly/council meetings	Existing data found at: B) <u>http://www.statscan.ca</u> >> (English / French) >> Community Profiles >> 2001 Aboriginal Peoples Survey Community Profiles or 2001 Aboriginal Population Profile >> Choose a community

Indicator #	Community Proposed Indicator	Community Level Data Sources (suggestions)
23	# of youth involved in traditional language education	 Existing data found at: B) http://www.statscan.ca (English / French) >> Community Profiles >> 2001 Aboriginal Peoples Survey Community Profiles or 2001 Aboriginal Population Profile >> Choose a community

Data Sources:

A) RHS: First Nations and Inuit Regional Longitudinal Health Survey (Adolescence survey) - Question 12 Find source at: <u>http://www.naho.ca/firstnations/english/pdf/key_docs_adolescent.pdf</u>

B) Statistics Canada: 2001 Community Profiles. Find source at: <u>http://www12.statcan.ca/english/profil01/PlaceSearchForm1.cfm</u>

Identity & Culture >> <u>Traditional Practices</u> >> **Healing & Restorative Justice**

Issues Identified: *Healing/restorative justice is a traditional practice that supports community responsibility and allows for retention of community members.*

Indicator #	Community Proposed Indicator	Community Level Data Sources (suggestions)
24	# of healing circles/ participation levels	Local survey required

Data Sources:

Identity & Culture >> <u>Traditional Practices</u> >> **Maintaining Traditional Practices**

Issues Identified: The costs of maintaining traditional culture can be a financial burden. Difficulties are experienced in hiring local teachers who can maintain language and culture among youth; promoting an understanding of traditional practices with others who come into the community is important in developing support for traditional ways.

Indicator #	Community Proposed Indicator	Community Level Data Sources (suggestions)
25	Costs of Elder visits (transportation, honorariums)	Local survey required
26	Costs of traditional education programs	Local survey required
27	% of local teachers in schools	Existing data found at: A) <u>http://www.statscan.ca</u> >> (English / French) >> Community Profiles >> 2001 Aboriginal Peoples Survey Community Profiles or 2001 Aboriginal Population Profile >> Choose a community

Indicator #	Community Proposed Indicator	Community Level Data Sources (suggestions)
28	# of cultural awareness programs delivered to service providers	Local survey required

Data Sources:

A) Statistics Canada: 2001 Community Profiles. Find source at: <u>http://www12.statcan.ca/english/profil01/PlaceSearchForm1.cfm</u>

Identity & Culture >> <u>Traditional Practices</u> >> **Traditional Ways**

Issues Identified: *Practicing traditional ways of life such as hunting and fishing is a way to preserve cultural practices and support self-sustainability.*

Indicator #	Community Proposed Indicator	Community Level Data Sources (suggestions)
29	# of traditional education programs (skills, language)	Local survey required - suggested questions and existing data found at: A) http://www.statscan.ca >> (English / French) >> Community Profiles >> 2001 Aboriginal Peoples Survey Community Profiles or 2001 Aboriginal Population Profile >> Choose a community B) CBM (Adult and Youth surveys): Q21-Did you go hunting for geese/ducks in the last year? Q22-Did you go out to make dry-fish in the last year? Q23-Did you go on the fall hunt to Artillery Lake this last fall? Q26-How many caribou have you harvested in the last year? Q27-How many times have you taken youth caribou hunting in the last year? Q27-How many times have you taken youth caribou hunting in the last year? Q26-How many caribou have you harvested in the last year? Q27-How many times have you taken youth caribou hunting in the last year? Q27-How many times have you taken youth caribou hunting in the last year? Q27-How many times have you taken youth caribou hunting in the last year? Q28-Did you go out to make dry fishing? Local survey required for hunting and fishing rights, as per community Q29- What does do any fishing? Local survey required for hunting and fishing rights, as per community Q29- What does survey: Question 14-Who helps you in understanding your culture? (List includes: My grandparents and Community Eldersamong other choices) - Community level data for RHS survey exists: must be accessed by community

Indicator #	Community Proposed Indicator	Community Level Data Sources (suggestions)
30	% of people in community who hunt and fish	Existing data found at: A) <u>http://www.statscan.ca</u> >> (English / French) >> Community Profiles >> 2001 Aboriginal Peoples Survey Community Profiles or 2001 Aboriginal Population Profile >> Choose a community
31	Access to hunting and fishing	Local survey required
32	Methods of hunting, fishing and food preparation	Local survey required
33	# of traditional activities involving Elders and youth	Local survey required

Data Sources:

A) Statistics Canada: 2001 Community Profiles. Find source at: <u>http://www12.statcan.ca/english/profil01/PlaceSearchForm1.cfm</u>

B) CBM: Community-Based Monitoring Project (page 26: adult survey in PDF; page 37: youth survey in PDF) – Questions 21/22/23/26/27 http://www.wkss.nt.ca/HTML/08_ProjectsReports/PDF/CBMFinal2002.pdf

C) Eagle Project Health Survey:

Chiefs on Ontario, Environment Department. 2001. Eagle Project Health Survey. – Question 28/29 <u>http://www.chiefs-of-ontario.org/eagle/tool_11.pdf</u>

D) RHS: First Nations and Inuit Regional Longitudinal Health Survey – Question 14 <u>http://www.naho.ca/firstnations/english/pdf/key_docs_adolescent.pdf</u>

Identity & Culture >> Community Knowledge >> Cultural Knowledge (Elders)

Issues Identified: Understanding cultural knowledge is a way to develop an identity and shared vision within a community; it also allows for Elders to pass on knowledge and develop inter-generational ties.

Indicator #	Community Proposed Indicator	Community Level Data Sources (suggestions)
	# of formal Elder/youth activities and participation levels	See Indicator 12
	# of informal (i.e. fishing and hunting) Elder/youth activities	See Indicator 13
	# of community decisions with Elders' input	See Indicator 15

Data Sources:

See for indicators 12, 13 & 15

Identity & Culture >> <u>Community Knowledge</u> >> **Recognition of Multi-Cultural History**

Issues Identified: *Recognizing and celebrating the multi-cultural aspects of a community can help bring people together despite differences, and helps to educate community members about different cultures and ways of life.*

Indicator #	Community Proposed Indicator	Community Level Data Sources (suggestions)
34	# of cultural awareness events and # of cultures explored (e.g. Mosaic Days)	Local survey required

Data Sources:

Identity & Culture >> <u>Community Knowledge</u> >> Knowledge of Community History

Issues Identified: Understanding community history is important to inform community members about their community and background. The ability to know who you are and where you come from is important to developing a sense of belonging and identity.

Indicator #	Community Proposed Indicator	Community Level Data Sources (suggestions)
	# of traditional education programs	See Indicator 29
	% of local teachers in schools	See Indicator 27

Data Sources:

See for indicators 27 & 29

Identity & Culture >> Community Knowledge >> Promotion of Community

Issues Identified: The ability for the community to promote itself to outside sources that can assist in achieving more cultural awareness and promotion of traditional practices. The promotion of community events within and outside the community is important to attract participation and help develop relationships.

Indicator #	Community Proposed Indicator	Community Level Data Sources (suggestions)
35	Applying and receiving grants to support knowledge building programs	Local survey required
36	Approach mines to invest in community	Local survey required

Data Sources:

Identity & Culture >> Sharing >> Parenting

Issues Identified: Shared parenting is a sense of responsibility to all youth in the community, it is an important traditional value that assists the community in being responsible for each other and looking out for one another's well-being.

Indicator #	Community Proposed Indicator	Community Level Data Sources (suggestions)
	None proposed	Local survey required

Data Sources:

Identity & Culture >> <u>Sharing</u> >> **Volunteerism**

Issues Identified: Volunteers are important for a community to operate successful programs and lower the cost of maintaining their community. Volunteering shows a sense of responsibility and care for your community that develops from having a strong identity.

Indicator #	Community Proposed Indicator	Community Level Data Sources (suggestions)
37	# of volunteers for community events	Local survey required – suggested questions: A) CBM Adult/Youth Survey: Question 28/21-How many times have you volunteered for a community event (e.g. feast/helping elder) in the last year?
38	Level of informal volunteering (assisting Elders, helping others with building projects, etc.)	Local survey required

Data Sources:

A) CBM: Community-Based Monitoring Project (page 26: adult survey in PDF; page 37: youth survey in PDF) – Question 21/28 http://www.wkss.nt.ca/HTML/08_ProjectsReports/PDF/CBMFinal2002.pdf

Identity & Culture >> <u>Sharing</u> >> **Resources**

Issues Identified: Sharing resources such as food and labour is important to provide well-being to the entire community, especially when individuals are experiencing difficult living situations. Sharing also exemplifies the collective spirit of the community and the amount of compassion for fellow community members.

Indicator #	Community Proposed Indicator	Community Level Data Sources (suggestions)
		Local survey required – suggested questions:
39	Game shared after hunts	 A) EAGLE Health Survey: Q29- What does do with the fish they catch? (List includes: Eat them; Share them; Give them away; Sell them; Throw them back; Other).

Data Sources:

A) Eagle Project Health Survey: Chiefs of Ontario, Environment Department. 2001. EAGLE Project Health Survey. http://www.chiefs-of-ontario.org/eagle/tool_11.pdf

Tool Sheet – Identity & Culture

Identity & Culture >>	Traditional Practices >> Language
Issues Identified:	Language plays a central role in preserving First Nations identity, philosophy/worldview and traditions; it is important to support traditional language use within the community (especially the youth).
Proposed Indicator:	# 20 – % of youth who speak traditional language
Suggested Measure:	Compare the number of youth who speak their traditional language with the number who do not.
Information Source:	Existing data and suggested questions that could be used in a local survey are provided below. Limitations to the existing data are noted below (see *).

A) RHS (Adolescent survey): http://www.naho.ca/firstnations/english/pdf/key_docs_adolescent.pdf Question 12 - What languages do you speak? (A list of Aboriginal languages to check off is provided) *Note: Community level data for RHS survey exists; must be accessed by community.* The following related data also exists from the RHS (adolescent survey): Question 9 – What language do you most often use in daily life? Question 10 – How important is it to you to speak your First Nations/Inuit language? Question 11 – What languages do you understand?

B) <u>http://www.statscan.ca</u> >> (English / French) >> Community Profiles >> 2001 Aboriginal Peoples Survey Community Profiles or 2001 Aboriginal Population Profile >> Child / Saskatchewan / Choose a community

% of children who can speak or understand an Aboriginal language
Importance of child speaking and understanding an Aboriginal language:
Very important or somewhat important (%)
Not very important or not important (%)
% of children who understand an Aboriginal language:
Very well or relatively well
With effort / A few words / Not well at all
% of children who can speak an Aboriginal language:
Very well or relatively well
With effort / A few words / Not well at all
% of children who receive help learning an Aboriginal language from:
Grandparents
Parents
Aunts and uncles
School teachers
Other persons

How to use this measure:

- *Step 1)* Identify the number of youth in the community.
- Step 2) Identify the number of youth who speak their traditional language, by using existing data (as in the table above) or by conducting a local survey. Suggested survey questions can be found in the Regional Health Survey (RHS) as well as the 2001 Aboriginal Peoples' Survey Community Profiles.
- *Step 3)* Use the 'Indicator Calculation Tool' formula to calculate the measure.

Indicator Calculation Tool	Calculation Example
() # of youth who speak their traditional language	(225) youth who speak their traditional language
() # of youth in the community	(300) youth in the community
() () X 100 = % who speak traditional language	<u>225</u> 300 = .75 X 100 = 75% speak traditional language
X = multiplied by () = Insert number here	= divided by

What does this information mean?

Although this information indicates the number of youth who speak the language, more information would be needed to determine the frequency of use and fluency. Understanding the extent to which the traditional language is being passed on to youth could be used to determine the effectiveness of existing cultural and language programs and events, and to support proposals for traditional language education in the schools.

* Limitations of the Existing Data:

As not all community members took part in the Regional Health Survey or the 2001 Aboriginal Peoples' Survey, the data may not accurately reflect the participation levels in a particular community, and should be used with caution.

Food security is defined as the ability to identify and access nutritious food that will contribute to a healthy lifestyle. Food security takes into account the cost of food, access to nutritious food, use of traditional foods, and the relationship of food to one's health.

Indicators:

Cost of Food

Cost of Food

no indicators proposed

Cost of Healthy Food

no indicators proposed

Food Subsidies

- 1 availability and use of food programs
- 2 incentives to carry healthy food

Competitive Retailing

3 - level of retailer competition

Availability & Quality of Food

Competitive Retailing

- 4 food delivery times
- 5 delayed or lost shipments
- 6 availability of fresh vs unhealthy food
- 7 food received in poor/unfit condition
- 8 compensation for unfit shipments

Traditional Foods

- 9 levels of hunting and fishing
- 10 traditional food availability

Nutrition Education

- 11 nutrition education programs
- 12 cooking classes

Food Programs

13 – snack programs at schools/events

Collective Action

- 14 bulk food ordering/purchasing
- 15 Good Food Box program
- 16 food programs

Food Security >> Cost of Food >> Cost of Food

Issues Identified: Cost of food in all categories in northern communities is high, especially in relation to income levels.

Indicator #	Community Proposed Indicator	Community Level Data Sources (suggestions)
	None proposed	Local survey required – suggested measures found at:
		A) Refer to the DIAND Alternative Northern Food Baskets publication (listed in references). Calculating the cost of a northern food basket involves complex calculations.
		B) Healthy Food Costing Assessment - Healthy Food Costing Assessment (Community Vitality Monitoring Partnership Process project). Involves detailed calculations.

Data Sources:

A) Lawn, Judith and Hill, Frederick. 1998. Alternative Northern Food Baskets. Ottawa: Minister of Indian Affairs and Northern Development

B) Community Vitality in Northern Saskatchewan. Third Annual Report of the Community Vitality Monitoring Partnership Process 2001. Find source at: <u>http://www.northern.gov.sk.ca/docs/publications/annualReport00_01.pdf</u>

Food Security >> Cost of Food >> Cost of Healthy Food

Issues Identified: Cost of healthy foods (typically fresh & perishable) is high in relation to other foods available and income levels, resulting in low consumption.

Indicator #	Community Proposed Indicator	Community Level Data Sources (suggestions)
Indicator #		 Local Survey required – suggested questions and measures found at: A) Healthy Food Costing Assessment: Healthy Food Costing Assessment (Community Vitality Monitoring Partnership Process project). Involves detailed calculations. B) Health Canada: Alternative Northern Food Baskets - Refer to Health Canada and the Alternative Northern Food Baskets publication (listed in references). Note: this is quite an involved calculation/ process.
	None proposed	 C) Food Quality in Labrador survey: What is keeping you from buying more fresh fruit and vegetables? (List includes the option "they cost too much") Since this time last year, how has the price of fresh fruit and vegetable in your community changed? D) Nutrition and Food Security in Kugaaruk survey: If you cannot get country food, can you tell me why? (List of answers includes "Gas too expensive" and "Repairs too expensive" Some families might say "We couldn't afford to eat healthy meals". In the last 12 months did this happen often, sometimes, or never for your household? Some families might say, "We could only feed our children less expensive foods because we were running out of money to buy food". In the past 12 months did this happen often, sometimes, or never for your household?

Data Sources:

A) Community Vitality in Northern Saskatchewan. Third Annual Report of the Community Vitality Monitoring Partnership Process 2001. Find source at: <u>http://www.northern.gov.sk.ca/NorthenMines/Publications/CommunityVitality/CVitalityAnnualReport01.pdf</u>

B) Lawn, Judith and Hill, Frederick. 1998. Alternative Northern Food Baskets. Ottawa: Minister of Indian Affairs and Northern Development

C) Food Quality in Six Isolated Communities in Labrador – Questions 7/8 (Retailer survey questions 6/7) Find source at: <u>http://www.ainc-inac.gc.ca/ps/nap/air/survfoo2001_e.PDF</u>

D) Nutrition and Food Security in Kugaaruk, Nunavut – Questions 403/602/603 Find source at: <u>http://www.ainc-inac.gc.ca/ps/nap/air/rep2003/KugaRep03_e.pdf</u>

Food Security >> Cost of Food >> Food Subsidies

Issues Identified: There is a lack of food subsidy programs – the existing Food Mail program is not widely known or understood and is not directly accessible by community members. Incentives do not exist to encourage stores to carry healthy food products.

Indicator #	Community Proposed Indicator	Community Level Data Sources (suggestions)
1	# and use of food programs	 Local survey required – suggested questions: A) Food Quality in Labrador study (retailer survey): If the quality of fresh fruit and vegetables improved in your store, do you think you would sell more of these foods? B) Nutrition and Food Security in Kugaaruk survey: Where do you usually buy most of your food? From the Coop, from Yellowknife by Food Mail, or from the south by air cargo?
2	Incentives for stores to carry healthy food items	 Local survey required – suggested questions: B) Food Quality in Labrador study (retailer survey): If the quality of fresh fruit and vegetables improved in your store, do you think you would sell more of these foods? If the quality of fresh food improved, would you: increase prices because customers would be willing to pay more? Lower prices, because you would have less spoilage? Continue to charge the same price?

Data Sources:

A) Nutrition and Food Security in Kugaaruk, Nunavut. – Questions 500 Find source at: <u>http://www.ainc-inac.gc.ca/ps/nap/air/rep2003/KugaRep03_e.pdf</u>

B) Food Quality in Six Isolated Communities in Labrador. – Questions 6/7 Find source at: <u>http://www.ainc-inac.gc.ca/ps/nap/air/survfoo2001_e.PDF</u>

Food Security >> Cost of Food >> Competitive Retailing

Issues Identified: Food costs were reduced in communities where there was competition between retailers.

Indicator #	Community Proposed Indicator	Community Level Data Sources (suggestions)
3	# of food retailers in the community for specific commodities	Local survey required

Data Sources:

Food Security >> <u>Availability & Quality of Food</u> >> Food Transportation

Issues Identified:

Transporting food to northern communities affects the cost, quality and availability of food for community members. Nutritious perishable foods are expensive to ship and vulnerable to damage from poor handling. As a result, store shelves are stocked with more easily transported, but less nutritional convenience foods. Transportation inefficiencies and poor handling procedures cause spoilage and delayed or lost shipments, resulting in increased cost and poorer food quality for northern residents. As well, community members feel there is a lack of respect by food handlers and distributors toward food destined to the north.

Indicator #	Community Proposed Indicator	Community Level Data Sources (suggestions)
4	Length of time for food to be delivered	Local survey required
5	# of delayed or lost shipments	Local survey required
6	Amount of nutritious fresh food available for purchase vs. less nutritious foods	Local survey required

Indicator #	Community Proposed Indicator	Community Level Data Sources (suggestions)
7	% of perishable food received in poor condition or not fit for consumption	 Local survey required – suggested questions: A) Food Quality in Labrador study (retailer survey): How would you describe the quality of the following kinds of food sold in your community? (List of fresh fruits/vegetables to choose from) Since this time last year, has the quality of food in your community improved a lot, improved a little, stayed the same, become worse? When do you find the quality of food to be best and worst? How often do you get complaints from customers about food quality? What do you think is the main cause of the problems you have with the quality of fresh food at this time of the year? (list of reasons) How much of the following foods have you thrown out because of poor quality or spoilage in a typical week? During the past three months? (list and amounts provided) Can you list the foods where you have the greatest problem with quality?
8	Compensation provided for food lost or received in condition not fit for consumption	Local survey required

Data Sources:

A) Food Quality in Six Isolated Communities in Labrador. (Retailer survey questions 1/45/8/9/10/11) Find source at: <u>http://www.ainc-inac.gc.ca/ps/nap/air/survfoo2001_e.PDF</u>

Food Security >> Availability & Quality of Food >> Traditional Foods

Issues Identified: *Making use of local food resources such as fish and wild game provides healthy food and ensures food is not subjected to transportation problems.*

Indicator #	Community Proposed Indicator	Community Level Data Sources (suggestions)
9	Levels of hunting and fishing	 Local survey required - suggested questions and existing data found at: A) CBM Adult survey: Where do you usually get your caribou meat? (List includes answer: "I hunt myself") Did you go hunting for geese/ducks in the last year? Did you go on the Fall hunt to [place name] this last Fall? How many times have you taken a youth caribou hunting in the last year? How many traps did you set in the past 6 months? A) CBM Youth survey: How many traps did you set in the past 6 months? Did you go on the Fall hunt this past 6 months? Did you go on the Fall hunt this past 6 months? Did you go on the Fall hunt this past fall? B) EAGLE Health Project Survey: Does do any fishing? C) http://www.statscan.ca >> (English / French) >> Community Profiles >> 2001 Aboriginal Peoples Survey Community Profiles >> 2001 Aboriginal Peoples Survey Community Profiles >> 2001 Aboriginal Population Profile >> Choose a community
10	Traditional foods available by season	Local survey required

Data Sources:

A) CBM: Community-Based Monitoring Project Find source at: <u>http://www.wkss.nt.ca/HTML/08_ProjectsReports/pdf/CBMFinal2002.pdf</u> Page 23: adult survey – Questions 14/21/23/27/20c Page 34: youth survey – Questions 14/15/16/17

B) EAGLE Project Survey – Question 28; Section G Find source at: <u>http://www.chiefs-of-ontario.org/eagle/tool_11.pdf</u>

C) Statistics Canada: 2001 Community Profiles. Find source at: <u>http://www12.statcan.ca/english/profil01/PlaceSearchForm1.cfm</u>

Food Security >> Availability & Quality of Food >> Nutrition Education

Issues Identified: Access to nutritional information is seen as important to assist community members in making informed and healthy food choices. Demand for healthy food can mean more healthy food is available for purchase.

Indicator #	Community Proposed Indicator	Community Level Data Sources (suggestions)
11	# of nutrition education programs and attendance	Local survey required
12	# of cooking classes & attendance	Local survey required

Data Sources:

Food Security >> <u>Availability & Quality of Food</u> >> Food Programs

Issues Identified: Community food programs that provide nutritious food at schools and events are seen as a direct way of ensuring that community members are eating healthy.

Indicator #	Community Proposed Indicator	Community Level Data Sources (suggestions)
13	# and quality of snack programs in school / at events	Local survey required

Data Sources:

Food Security >> Availability & Quality of Food >> Collective Action

Issues Identified: *Communities who act strategically and cooperatively to address food issues can reduce the cost and improve the quality of the food available.*

Indicator #	Community Proposed Indicator	Community Level Data Sources (suggestions)
14	Bulk ordering and purchase of food	Local survey required
15	Good Food Box program and participation	Local survey required
16	# of community food programs and participation	Local survey required

Data Sources:

Tool Sheet – Food Security

Food Security >> Availability & Quality of Food >> Nutrition Education

Issues Identified:	Access to nutritional education is seen as important to assist community members in making informed and healthy food choices. Demand for healthy food can mean more healthy food is available for purchase.
Proposed Indicators:	 # 11 – # of nutrition education programs and attendance levels # 12 – # of cooking classes
Suggested Measures:	1) Compare the number of nutrition programs available to the number required to address nutrition education needs in the community.
	 Compare the desired participation rates in nutrition programs with current participation rates.
Information Source:	Local survey

Note: The nutrition programs offered in the calculation tools can be exchanged with cooking classes. They could also be specific to a certain group such as Elders or pre-natal women, or related to specific community health needs.

How to use measure #1:

- *Step 1)* Identify the # (number) of nutrition programs needed within the community and the spaces needed within those programs.
- *Step 2)* Identify the # of nutrition programs offered.
- *Step 3)* Use the 'Indicator Calculation Tool #1' formula to calculate the measure.

Indicator Calculation Tool #1	Calculation Example	
<pre>() # of nutrition programs offered X () spaces () # of nutrition programs needed X () spaces</pre>	(2) nutrition programs offered X (10) spaces (3) nutrition programs needed X (10) spaces $\frac{20}{30}$ = .666 X 100 = 67% of needed programs are available	
X = multiplied by () = Insert number here	— = divided by	

What does this information mean?

Two-thirds (67%) of the nutrition education needs within the community are being met by current programming. This information could be used to identify and support strategies to address educational gaps. Strategies may include program evaluation, program consolidation or proposals for additional programs and funding.

How to use measure #2:

- *Step 1)* Identify the desired rate of participation in a particular nutrition program. This could also be broken down to a specific group (Elders, pre-natal women, etc.).
- *Step 2)* Determine the current rate of participation in the program for the specific group, by using statistics collected by the program, or by conducting a local survey.
- *Step 3)* Use the 'Indicator Calculation Tool #2' formula to calculate the measure.

Indicator Calculation Tool #2	Calculation Example	
() current # of community members participating in program	(75) community members participating in program	
() desired # of community members participating in program	(180) desired community members participating in program	
<u>()</u> ()	<u></u>	
X 100 = % participating	= 42% participating	
X = multiplied by () = Insert number here	- = divided by	

What does this information mean?

Of the identified 180 community members who would benefit from the program, only 75 or 42% are participating. This information can be used to identify the need for further research to find out why the participation rate is low and to develop and support strategies to increase attendance.

Services & Infrastructure

Defined as the availability and access to services and related infrastructure; respectfully delivered health and human services; adequate and affordable housing, recreation facilities and programming; and specialized services designed to meet the needs of Elders and youth.

Indicators:

Community Infrastructure	Service Delivery	Compassionate	28 – meals on wheels program
Sewer & Water	Local	19 - wait time for appointment transport.	29 – social gathering place for Elders
1 - houses with/without water & sewer	9 – services available in community	20 – compassionate policy exceptions	30 – programs & activities for Elders
2 – water borne illnesses	10 – health professionals in community	21 – cultural awareness programs	31 – local palliative care for Elders
3 – houses relying on bottled water	11 – visits by health professionals	Confidential	Infrastructure
Locally Staffed	12 – local service usage	22 - service confidentiality guidelines	32 – size/capacity of facility
4 - treatment facilities without staff	13 – community training in ERT	23 – staff trained on confidentiality	33 – suitability of facility
5 – facility staff from community	14 – distance from services	Youth	34 – facility usage
6 – community staff training levels	Consistent	24 – specific services for youth	35 – proper equipment for facility
Indicator #2	15 – frequency of health service delivery	25 – new funds for youth programs	
Roads	16 – scheduled services delayed	26 – youth addiction treatment facilities	Housing
7 – accidents on roads	17 – time to complete treatment plans	Elders	Availability
8 – repairs due to road conditions	18 – treatment completed/compromised	27 – medical translator/companion	36 – residents per house

... continued on next page

- 37 generations per house
- 38 Tuberculosis rates
- 39 housing waiting lists

Quality

- 40 houses in need of repair
- 41 quality of housing insulation
- 42 presence of black mold
- 43 frequency of sewer back-ups
- 44 accidents in the home
- 45 EHO inspector visits

Elders

- 46 housing units designed for Elders
- 47 house maintenance for Elders

Affordable

- 48 low cost housing units
- 49 % of income required for housing

Jurisdiction Fragmentation

- $50\math{-}$ agencies responsible for housing
- 51 time to complete house repairs

Ownership

no indicators proposed

Recreation

Facilities

52 - type/condition of recreation facilities

53 – programs with proper equipment

Programming

- 54 activities available
- 55 summer activities available
- 56 programs cancelled
- 57 participation & retention levels
- 58 age range of participants

Staffing

- 59 funding for trained staff
- 60 programs run by staff vs volunteers
- 61 range of programs offered
- 62 participation and retention levels
 - 63 support for recreation staff

Youth

- 64 youth centre in community65 youth involved in programs
- 66 school drop out rates
- 67 school absentee rates
- 68 youth alcohol and drug use

Promotion

Indicators #54, 57, 58 69 – direct contacts to provide information **Affordable** 70 – cost of recreation to users 71 – volunteers assisting with programs 72 - utilization of existing resources

Technology

Current

73 – water/sewer technology used

High Speed Internet

- 74 internet use in the community
- 75 internet technology at health facility
- 76 distance education enrolment
- 77 internet reliability

Data Management

no indicators proposed

Service Sustainability

Sufficient Funding

- 78 levels of program/service funding
- 79 program needs met by funding
- 80 vacant positions

Stable Funding

- 81 long term vs short term funding
- 82 duration of programs83 programs cancelled
- 84 staff turnover rates
- Indicator #80

Services & Infrastructure

85 - funding commitments honoured

Jurisdiction Fragmentation

- 86 # agencies involved in funding
- 87 resources allocated to administration

Participation

- 88 service staff from community
- 89 staff turnover rates
- 90 mechanisms for participation
- 91 health education and awareness

Collaboration

- 92 community inter-agency meetings
- 93 regional inter-agency meetings
- 94 service delivery collaborations

Communication

- 95 community newsletter
- 96 community meetings

Realistic

- Indicator #12
- 97 proximity of duplicate services
- 98 medical transport driver/patient ratio
- 99 funder cutbacks re: abuse perception

Staffing

Indicator #21

Services & Infrastructure

Services & Infrastructure >> Community Infrastructure >> Sewer & Water

Issues Identified: Communities require adequate sewer and water treatment systems that use proper technology, meet current standards and are operated and maintained by trained staff.

Indicator #	Community Proposed Indicator	Community Level Data Sources (suggestions)
		Local survey required – suggested questions and existing data found at:
		A) RHS (Adult survey):
1	# of houses with/without adequate sewer and water services	 What is the main water supply for your household? (List includes: local/community water supply; trucked, well; collect yourself from water plant; collect yourself from river, lake, pond; from a neighbour's house) Do you use any other sources of drinking water? (List includes: bottled water, water from another house, boiled tap water, river lake or stream). Do you consider the main water supply in your home safe for drinking? - <i>Community level data for RHS survey exists: must be accessed by community.</i>
		B) <u>http://www.statscan.ca</u> >> (English / French) >> Community Profiles >> 2001 Aboriginal Peoples Survey Community Profiles or 2001 Aboriginal Population Profile >> Choose a community
	# of illnesses	Existing data found at:
2	aused from water borne diseases	B) <u>http://www.statscan.ca</u> >> (English / French) >> Community Profiles >> 2001 Aboriginal Peoples Survey Community Profiles or 2001 Aboriginal Population Profile >> Choose a community
3	# of houses relying on purchased drinking water	Local survey required

Data Sources:

A) RHS: First Nations and Inuit Regional Longitudinal Health Survey (Adult survey) – Questions 29/30/31 Find source at: <u>http://www.naho.ca/firstnations/english/pdf/key_docs_adult.pdf</u>

B) Statistics Canada: 2001 Community Profiles. Find source at: <u>http://www12.statcan.ca/english/profil01/PlaceSearchForm1.cfm</u>

Services & Infrastructure

Services & Infrastructure >> Community Infrastructure >> Locally Staffed

Issues Identified: Operation and maintenance of critical infrastructure (sewer & water) should be carried out by trained community members to avoid gaps in service that occur due to staff turnover and scheduling of outside staff.

Indicator #	Community Proposed Indicator	Community Level Data Sources (suggestions)
4	# of instances where treatment facilities are without staff members	Local survey required
5	# of community members who are employed in water/sewer facilities	Local survey required
6	% of community staff who are properly trained	Local survey required

Indicator #	Community Proposed Indicator	Community Level Data Sources (suggestions)
	# of illnesses caused from water borne diseases	See Indicator 2

Data Sources:

Services & Infrastructure

Services & Infrastructure >> Community Infrastructure >> Roads

Issues Identified: The quality of roads, both within communities and between communities where roads exist, is often poor, increasing the cost of vehicle maintenance and reducing mobility.

Indicator #	Community Proposed Indicator	Community Level Data Sources (suggestions)
7	# of accidents on roads	Local survey required
8	# of vehicle repairs due to road conditions	Local survey required

Data Sources:

Services & Infrastructure

Services & Infrastructure >> Service Delivery >> Local

Issues Identified: Wherever possible, services should be available locally to enable people to remain in their communities. Where services have to be "brought in" to a community they should be designed to accommodate that purpose (i.e. mobility of health professionals). Community members should be trained in critical incident response in communities without resident trained personnel.

Indicator #	Community Proposed Indicator	Community Level Data Sources (suggestions)
9	# of services available in the community	Local survey required
10	# of health professionals who live in the community	Local survey required
11	# of health professional visits to the community	Local survey required

Indicator #	Community Proposed Indicator	Community Level Data Sources (suggestions)
12	# of trips outside of community for service that is available locally	Local survey required
13	# of community members trained in ERT / First Responders; # training opportunities	Local survey required
14	Distance from services	Local survey required

Services & Infrastructure >> <u>Service Delivery</u> >> **Consistent**

Issues Identified: Services need to be regularly scheduled so that people know when they are available, and should be offered as scheduled, without changes, delays or cancellations.

Indicator #	Community Proposed Indicator	Community Level Data Sources (suggestions)
15	Frequency of (health) service delivery	Existing data found at: <u>http://www.statscan.ca</u> >> (English / French) >> Community Profiles >> 2001 Aboriginal Peoples Survey Community Profiles or 2001 Aboriginal Population Profile >> Choose a community
16	# of scheduled services changed, delayed or cancelled	Local survey required
17	Time period to complete treatment plans	Local survey required
18	# of treatment plans completed vs. compromised	Local survey required

Data Sources:

A) Statistics Canada: 2001 Community Profiles. Find source at: <u>http://www12.statcan.ca/english/profil01/PlaceSearchForm1.cfm</u>

Services & Infrastructure >> <u>Service Delivery</u> >> Compassionate

Issues Identified: Services delivered both within and outside the community should be delivered with compassion, respect and cultural awareness. Services should be designed (and modified as required) to minimize undue inconvenience and hardship for clients.

Indicator #	Community Proposed Indicator	Community Level Data Sources (suggestions)
19	Waiting time for transportation from doctor appointment back to community	Local survey required
20	# of policy exceptions requested / granted for compassionate reasons	Local survey required
21	# of cultural awareness programs & attendance rates	Local survey required

Data Sources:

Services & Infrastructure >> <u>Service Delivery</u> >> **Confidential**

Issues Identified: *Services should be delivered in a confidential and professional manner.*

Indicator #	Community Proposed Indicator	Community Level Data Sources (suggestions)
22	# of services with confidentiality guidelines	Local survey required
23	# of staff trained on guidelines	Local survey required

Data Sources:

Services & Infrastructure >> <u>Service Delivery</u> >> **Youth**

Issues Identified: Specific services for youth are essential to keep youth engaged and healthy; those identified included a youth centre and targeted recreation, addictions, culture, mentoring and education programs.

Indicator #	Community Proposed Indicator	Community Level Data Sources (suggestions)
24	#, type and use of specific youth services, programs & facilities	Local survey required
25	Amount of new funds for youth programs (not reallocated funds)	Local survey required
26	Youth addiction treatment centre and/or mobile program	Local survey required

Data Sources: No indicator/survey source at this time

Services & Infrastructure >> <u>Service Delivery</u> >> **Elders**

Issues Identified: Services for Elders are seen as very important to ensuring they are involved in the community, are involved with youth, and have the necessary supports to allow them to remain in the community as they grow old.

Indicator #	Community Proposed Indicator	Community Level Data Sources (suggestions)
27	Medical translation & companion services available and funded	Local survey required
28	Meals on wheels program in community	Local survey required
29	Social gathering place for Elders (e.g. coffee house)	Local survey required

Indicator #	Community Proposed Indicator	Community Level Data Sources (suggestions)
30	# and type of activities and programs for Elders & participation	Local survey required
31	Palliative care available in community	Local survey required

Services & Infrastructure >> <u>Service Delivery</u> >> **Infrastructure**

Issues Identified: *Services require suitable infrastructure to carry out identified activities (buildings, equipment, supplies).*

Indicator #	Community Proposed Indicator	Community Level Data Sources (suggestions)
32	Size / capacity of facility	Local survey required
33	Suitability of facility (daycare has windows)	Local survey required
34	Usage rates of facility (can indicate suitability)	Local survey required
35	Facility has proper equipment for designed use	Local survey required

Data Sources: No indicator/survey source at this time

Services & Infrastructure >> <u>Housing</u> >> Availability

Issues Identified: A lack of housing units results in overcrowding, contributing to increased incidence of communicable diseases (esp. tuberculosis, and mental health issues (stress, alcohol & drug abuse). Loss of a housing space is a deterrent to those who wish to move temporarily from the community to pursue education.

Indicator #	Community Proposed Indicator	Community Level Data Sources (suggestions)
36	# of residents per house	 Local survey required – suggested questions and existing data found at: A) CBM (Adult survey): Do you think that your current house is overcrowded? B) RHS (Adult survey): How many children usually live in this household? Including yourself, how many adults live in this household? How many rooms are in your home? - <i>Community level data for RHS survey exists: must be accessed by community</i>. C) http://www.statscan.ca >> (English / French) >> Community Profiles >> 2001 Aboriginal Peoples Survey Community Profiles or 2001 Aboriginal Peoplet Survey Community
37	# of generations per house	Local survey required
38	Tuberculosis rates	Local survey required

Indicator #	Community Proposed Indicator	Community Level Data Sources (suggestions)
39	Housing waiting lists	Local survey required

A) CBM: Community-Based Monitoring Project (Adult survey: page 23 in document; page 26 in PDF) – Question 18 Find source at: <u>http://www.wkss.nt.ca/HTML/08_ProjectsReports/PDF/CBMFinal2002.pdf</u>

B) RHS: First Nations and Inuit Regional Longitudinal Health Survey (Adult survey) – Questions 19/20/25 Find source at: <u>http://www.naho.ca/firstnations/english/pdf/key_docs_adult.pdf</u>

C) Statistics Canada: 2001 Community Profiles. Find source at: <u>http://www12.statcan.ca/english/profil01/PlaceSearchForm1.cfm</u>

Services & Infrastructure >> <u>Housing</u> >> Quality

Issues Identified: *Many housing units are in disrepair, some without proper services such as sewer and water. Houses in poor condition contribute to accidental injuries and health hazards.*

Indicator #	Community Proposed Indicator	Community Level Data Sources (suggestions)
40	# of housing repairs needed	Local survey required – suggested questions and existing data found at: A) CBM (Adult survey) (also found in Stats Can Community profiles): - % Housing in need of major repairs B) http://www.statscan.ca >> (English / French) >> Community Profiles >> 2001 Aboriginal Peoples Survey Community Profiles or 2001 Aboriginal Population Profile >> Choose a community
41	Housing insulation quality	Local survey required
42	Presence of black mold	Local survey required
43	Frequency of sewer backups	Local survey required
44	# of accidents in the home	Local survey required

Indicator #	Community Proposed Indicator	Community Level Data Sources (suggestions)
45	# of visits from EHO inspectors	Local survey required

A) CBM: Community-Based Monitoring Project (Adult survey: page 23 in document; page 26 in PDF) – Question 19 Find source at: http://www.wkss.nt.ca/HTML/08_ProjectsReports/PDF/CBMFinal2002.pdf

B) Statistics Canada: 2001 Community Profiles. Find source at: <u>http://www12.statcan.ca/english/profil01/PlaceSearchForm1.cfm</u>

Services & Infrastructure >> Housing >> Elders

Issues Identified: Housing that meets the special needs of Elders (mobility, restricted vision) is required along with programs that support Elders to remain in their homes and community.

Indicator #	Community Proposed Indicator	Community Level Data Sources (suggestions)
46	# of housing units specifically designed or modified for Elders	Local survey required
47	Level of assistance with house maintenance for Elders	Local survey required

Data Sources:

Services & Infrastructure >> <u>Housing</u> >> Affordable

Issues Identified: An overall scarcity of housing units contributes to higher rents and a further lack of low-income housing units contributes to overcrowding, as those with low incomes move in with other family members. Frequent moves in search of better housing increases costs (i.e. re-hookup of utilities).

Indicator #	Community Proposed Indicator	Community Level Data Sources (suggestions)
48	# of low cost housing units	Local survey required
49	% of income required for housing	Local survey required

Data Sources:

Services & Infrastructure >> <u>Housing</u> >> **Jurisdiction Fragmentation**

Issues Identified: *Responsibility for provision and maintenance of housing units is multi-jurisdictional and results in gaps in availability and quality of housing.*

Indicator #	Community Proposed Indicator	Community Level Data Sources (suggestions)
50	# of agencies responsible for housing	Local survey required
51	Time period to complete housing repairs	Local survey required

Data Sources:

Services & Infrastructure >> <u>Housing</u> >> **Ownership**

Issues Identified: Unavailability of serviced lots for individual purchase and difficulties in obtaining financing are challenges to home ownership.

Indicator #	Community Proposed Indicator	Community Level Data Sources (suggestions)
	None proposed	Existing data found at: A) http://www.statscan.ca >> (English / French) >> Community Profiles >> 2001 Aboriginal Peoples Survey Community Profiles or 2001 Aboriginal Population Profile >> Choose a community

Data Sources:

A) Statistics Canada: 2001 Community Profiles. Find source at: <u>http://www12.statcan.ca/english/profil01/PlaceSearchForm1.cfm</u>

Services & Infrastructure >> <u>Recreation</u> >> **Facilities**

Issues Identified: Appropriate, well-maintained facilities are required to house recreation and leisure activities. Proper equipment is also needed for the activities to take place.

Indicator #	Community Proposed Indicator	Community Level Data Sources (suggestions)
52	# and type and condition of recreational facilities in the community	Local survey required
53	% of programs with proper equipment	Local survey required

Data Sources:

Services & Infrastructure >> <u>Recreation</u> >> **Programming**

Issues Identified: A range of recreation and leisure programs should allow for all community members to be involved in activities, facilitating year-round use (not just linked to school year) in all environments. Programs must be dependable - short term programs discourage participation.

Indicator #	Community Proposed Indicator	Community Level Data Sources (suggestions)
54	# and type of activities available	Local survey required
55	# of activities available during summer months	Local survey required
56	# of programs cancelled	Local survey required
57	Participation & retention levels	Existing data found at: A) http://www.statscan.ca >> (English / French) >> Community Profiles >> 2001 Aboriginal Peoples Survey Community Profiles or 2001 Aboriginal Population Profile >> Choose a community

Indicator #	Community Proposed Indicator	Community Level Data Sources (suggestions)
58	Age range of participants in specific (i.e. using ice rink) and overall activities	Local survey required

A) Statistics Canada: 2001 Community Profiles. Find source at: <u>http://www12.statcan.ca/english/profil01/PlaceSearchForm1.cfm</u>

Services & Infrastructure >> <u>Recreation</u> >> **Staffing**

Issues Identified: Funds must be available to hire staff who are trained in Recreation Services and can properly design, deliver and promote a broad range of programs and understand how to motivate and retain participation.

Indicator #	Community Proposed Indicator	Community Level Data Sources (suggestions)
59	Funding available to hire trained staff	Local survey required
60	# of programs run by trained staff vs. volunteers	Local survey required
61	Range of programs offered	Local survey required
62	Program participation & retention levels	Local survey required

Indicator #	Community Proposed Indicator	Community Level Data Sources (suggestions)
63	Level of support for recreation staff	Local survey required

Services & Infrastructure >> <u>Recreation</u> >> **Youth**

Issues Identified: Providing recreational opportunities for youth is seen as one of the most important ways to keep youth engaged in the community and to provide an alternative to drug and alcohol use. A youth centre is seen as a critical facility.

Indicator #	Community Proposed Indicator	Community Level Data Sources (suggestions)
64	Youth centre in community	Local survey required
65	% of youth involved in programs	Local survey required
66	School drop out rates	Local survey required
67	School absentee rates	Local survey required

Indicator #	Community Proposed Indicator	Community Level Data Sources (suggestions)
68	Levels of alcohol & drug use among youth	Local survey required

A) Statistics Canada: 2001 Community Profiles. Find source at: <u>http://www12.statcan.ca/english/profil01/PlaceSearchForm1.cfm</u>

Services & Infrastructure >> <u>Recreation</u> >> **Promotion**

Issues Identified: *Programs must be promoted to build community support and participation. Individual contact is seen as important, as well as a group participation approach to keep up motivation (i.e. walking group).*

Indicator #	Community Proposed Indicator	Community Level Data Sources (suggestions)
	# and type of activities available	See Indicator 54
	Program participation & retention levels	See Indicator 57
	Age range of participants	See Indicator #58
69	# of direct contacts to provide information on activities	Local survey required

Data Sources: No indicator/survey source at this time

Services & Infrastructure >> <u>Recreation</u> >> Affordable

Issues Identified: Services and programs must be affordable for community members as user fees can be a deterrent to usage. Finding ways to utilize the resources within the community can reduce funding requirements.

Indicator #	Community Proposed Indicator	Community Level Data Sources (suggestions)
70	Cost of recreation activities to users	Local survey required
71	# of volunteers assisting with recreation programs	Local survey required
72	# of existing community resources utilized for recreation (e.g. outside rink; field for ball diamond; walking trails; lake)	Local survey required

Data Sources: No indicator/survey source at this time

Services & Infrastructure >> <u>Technology</u> >> **Current**

Issues Identified: *Communities must have access to appropriately current technology (structures, systems, processes, equipment and training) to properly operate and maintain services and infrastructure.*

Indicator #	Community Proposed Indicator	Community Level Data Sources (suggestions)
73	Water & sewer treatment technologies in use	Local survey required

Data Sources:

Services & Infrastructure >> <u>Technology</u> >> **High Speed Internet**

Issues Identified: Access to reliable high speed internet is crucial to enable the use of new technology in the health facility, to access distance educational opportunities, to access information and resources, and to facilitate a broad range of communication needs.

Indicator #	Community Proposed Indicator	Community Level Data Sources (suggestions)
74	Internet use in the community	 Local survey required – suggested questions and existing data found at: A) Aboriginal Peoples Adult Survey (Communications section, questions 4, 5): In the past twelve months, did you use the Internet? Where have you used the Internet in the past twelve months? Aboriginal Peoples Adult Survey (Education section, question 26) Did you take any of your postsecondary courses by correspondence or through some other form of distance education? By "distance" we mean education received via mail or electronic media such as television, CD-ROM or the Internet? B) http://www.statscan.ca >> (English / French) >> Community Profiles >> 2001 Aboriginal Peoples Survey Community Profiles or 2001 Aboriginal Population Profile >> Choose a community
75	Internet technology in use at health care facility	Local survey required

Indicator #	Community Proposed Indicator	Community Level Data Sources (suggestions)
76	# of community members enrolled in distance education courses	Local survey required
77	# of minutes of interrupted/ unavailable internet service	Local survey required

A) Statistics Canada: 2001 Aboriginal Peoples Survey (Adult) – Question 4/5 (Communications Section) & Question 26 (Education Section) Find source at: <u>http://www.statcan.ca/english/sdds/instrument/3250_Q1_V1_E.pdf</u>

B) Statistics Canada: 2001 Community Profiles. Find source at: <u>http://www12.statcan.ca/english/profil01/PlaceSearchForm1.cfm</u>

Services & Infrastructure >> <u>Technology</u> >> **Data Management**

Issues Identified: Data collection systems and trained staff are required to collect and manage the information necessary to conduct needs assessments, obtain funding and other resources, provide accountability and conduct program evaluation.

Indicator #	Community Proposed Indicator	Community Level Data Sources (suggestions)
	None proposed	Local survey required

Data Sources:

Services & Infrastructure >> <u>Service Sustainability</u> >> **Sufficient Funding**

Issues Identified: In order to be effective and produce desired outcomes, services require sufficient funding (budget) to carry out identified activities.

Indicator #	Community Proposed Indicator	Community Level Data Sources (suggestions)
78	Levels of program/ service funding	Local survey required
79	% of program/ service needs met by funding	Local survey required
80	# of vacant positions	Local survey required

Data Sources:

Services & Infrastructure >> <u>Service Sustainability</u> >> **Stable Funding**

Issues Identified: Services require stable, long-term funding to allow for planning and evaluation, and to develop community commitment and support. It is important that funding commitments made to communities are honoured.

Indicator #	Community Proposed Indicator	Community Level Data Sources (suggestions)
81	Duration dates of funding agreements	Local survey required
82	Duration of programs	Local survey required
83	# of programs cancelled	Local survey required
84	Staff turnover rates	Local survey required
	# of vacant positions	See Indicator 80

Indicator #	Community Proposed Indicator	Community Level Data Sources (suggestions)
85	# of funding commitments met vs. not kept	Local survey required

Services & Infrastructure >> <u>Service Sustainability</u> >> **Jurisdiction Fragmentation**

Issues Identified: Responsibility for services and programs is multi-jurisdictional and results in "patchwork" program and service delivery that is administratively intensive. A myriad of budget and statistical reporting requirements uses a great deal of the resources which could be spent on direct service or program delivery.

Indicator #	Community Proposed Indicator	Community Level Data Sources (suggestions)
86	# of agencies involved in funding specific/ overall services and programs	Local survey required
87	% of resources allocated to administration	Local survey required

Data Sources:

Services & Infrastructure >> <u>Service Sustainability</u> >> **Participation**

Issues Identified: Involving community (Aboriginal) members in service planning and delivery can ensure appropriate programs and services, minimize gaps in service created by staff turnover, provide employment, and build community support and capacity.

Indicator #	Community Proposed Indicator	Community Level Data Sources (suggestions)
88	# of community members employed/ involved in service delivery	Local survey required
89	Staff turnover rates	Local survey required
90	# and type of mechanisms for community participation (planning meetings, committees)	Local survey required

Indicator #	Community Proposed Indicator	Community Level Data Sources (suggestions)
91	# of health education opportunities for community members	Local survey required

Services & Infrastructure >> <u>Service Sustainability</u> >> **Collaboration**

Issues Identified: *Communication and coordination of services within communities and between agencies, can improve the range of services and delivery options available.*

Indicator #	Community Proposed Indicator	Community Level Data Sources (suggestions)	
92	# of community inter-agency meetings	Local survey required	
93	# of regional inter- agency meetings	Local survey required	
94	# of collaborative service delivery initiatives	Local survey required	

Data Sources:

Services & Infrastructure >> <u>Service Sustainability</u> >> **Communication**

Issues Identified: *Communication must exist between service providers and the community to ensure members are aware of, use, and support the service.*

Indicator #	Community Proposed Indicator	Community Level Data Sources (suggestions)	
95	Community newsletter & distribution/ readership	Local survey required	
96	# of community meetings held and attendance rates	Local survey required	

Data Sources:

Services & Infrastructure >> <u>Service Sustainability</u> >> **Realistic**

Issues Identified: To realistically meet the needs of the community, factors such as service area population, demand, use, cost, proximity of like services, etc. must be considered in service planning and delivery. Awareness is needed of what constitutes abuse of services vs. acceptable use.

Indicator #	Community Proposed Indicator	Community Level Data Sources (suggestions)
	# of trips outside of community for service that is available locally	See Indicator 12
97	Proximity of duplicate services	Local survey required
98	Medical transportation driver/patient ratio	Local survey required
99	# of funder cutbacks due to perception of abuse	Local survey required

Data Sources:

Services & Infrastructure >> <u>Service Sustainability</u> >> **Staffing**

Issues Identified: High rates of staff turnover negatively impact programs in many ways including causing service gaps and reducing service dependability and usage. An understanding of cultural and geographic realities for non-Aboriginal and non-northern staff is seen as a way to reduce staff turnover and connect workers to the community.

Indicator #	Community Proposed Indicator	Community Level Data Sources (suggestions)
	# of cultural awareness programs & attendance rates	See Indicator 21

Data Sources:

Tool Sheet – Services & Infrastructure

Services & Infrastructure >> <u>Service Delivery</u> >> Medical Translation & Companion Services

Issues Identified:	Medical translation and companion services are important for the quality of care, safety and comfort of community members traveling outside the community for medical services. With the assistance of a translator, Elders can communicate their needs and understand the care they receive. Safety issues for both Elders and youth can be addressed by traveling with a companion, which can also reduce the stress of such trips.
Proposed Indicator:	# 27 – Medical translation and companion services available and funded
Suggested Measure:	Compare the number of medical trips where translation and/or companion services are provided to the number of medical trips where these services were requested, or were deemed to be needed, but were not provided.
Information Source:	Local survey

How to use this measure:

- **Step 1)** Identify the # (number) of medical trips where translator or companion was requested or deemed to be needed, within a given timeframe. This could also be broken down by group (i.e. Elders, youth).
- *Step 2)* Identify the # of trips where a translator or companion was provided and funded, within the timeframe (and for the specific group).
- *Step 3)* Use the 'Indicator Calculation Tool' formula to calculate the measure.

Indicator Calculation Tool	Calculation Example
() trips - translator/companion provided	15 trips - translator/companion provided
() trips - translator/companion requested or needed but not provided	25 trips - translator/companion requested or needed but not provided
<u>()</u>	<u> 15 </u> 25
X 100 = % translation/companion needs met	.06 X 100 = 60% translation/companion needs met
X = multiplied by () = Insert number here	= divided by

What does this information mean?

Only ten percent (60%) of the needed or requested translation or companion services are being provided. This information could be used to demonstrate the need for more funded services, or to identify the level of service provided to particular groups, such as Elders.

Healthy lifestyles relate to positive personal life choices that include proper diet and physical activity and that build respectful healthy relationships with family and community. It involves making life choices that contribute to and foster the development of positive self-esteem within the individual.

Indicators:

Self Care	4 – appointments kept vs missed	9 – participation in community events	Motivation
Healthy Eating	5 – comfort disclosing health issues	10 – organizing/volunteering at events	Programming
no indicators proposed	Healthy Home	Physical Activities	16 – activities available
Healthy Socializing	6 - keeping regular bedtime hours	11 – walking	17 – programs cancelled
no indicators proposed	7 – limiting TV/video game use	12 – weight and fitness training	18 – program participation and retention
Healthy Self-Image	Hygiene	13 – playing sports	19 – age range of participants
1 – girls saying no to sex	8 – practicing good personal hygiene	14 – skating	Promotion
Medical Treatment		Elders & Youth	20 – direct contacts to provide information
2 – taking medications as prescribed	Participation	15 – Elder/youth activities	Environmental Concerns
3 – attendance at support groups	Social Activities		21 – walking groups

... continued on next page

Affordability

- 22 cost of recreation to users
- 23 recreation volunteers

Early Engagement

- 24 youth participation rates
- 25 youth programs
- 26 recreation leader to inspire youth

Nutrition / Fitness Awareness

27 – nutrition & fitness programs

Healthy Lifestyles >> <u>Self-Care</u> >> <u>Healthy Eating</u>

Issues Identified: Choosing to eat a balanced diet including fresh fruit and vegetables and traditional foods such as caribou, moose, elk, fish and berries.

Indicator #	Community Proposed Indicator	Community Level Data Sources (suggestions)	
	None proposed	 Local survey required – suggested questions: A) Health Canada Nutrition Survey: Question 21-Are you currently eating or trying to eat healthier? Q22-How long have you been eating or trying to eat healthier, would you say 6 months or less, or for more than 6 months? B) RQH Adult/Adolescent/Child survey: Question 59/29/50-Do you eat a nutritious balanced diet? Q 61/31/52-In the past 12 months, how often have you eaten the following traditional foods? (List includes a choice of 10 traditional foods) - <i>Community level data for RHS survey exists: must be accessed by community.</i> 	

Data Sources:

A) Health Canada Nutrition Survey – Questions 21/22

Find source at: http://www.hc-sc.gc.ca/fn-an/alt_formats/hpfb-dgpsa/pdf/food-guide-aliment/rev_cons_quant_quest-rech_quant_cons_disc_e.pdf

B) RHS: First Nations and Inuit Regional Longitudinal Health Survey (Adult survey) – Questions 59/61 Find source at: <u>http://www.naho.ca/firstnations/english/pdf/key_docs_adult.pdf</u>

B) RHS: First Nations and Inuit Regional Longitudinal Health Survey (Adolescence survey) – Questions 29/31 Find source at: <u>http://www.naho.ca/firstnations/english/pdf/key_docs_adolescent.pdf</u>

B) RHS: First Nations and Inuit Regional Longitudinal Health Survey (Child survey) – Questions 50/ 52 Find source at: <u>http://www.naho.ca/firstnations/english/pdf/key_docs_children.pdf</u>

Healthy Lifestyles >> <u>Self-Care</u> >> Healthy Socializing

Issues Identified: Avoiding the use of alcohol and drugs when socializing.

Indicator #	Community Proposed Indicator	Community Level Data Sources (suggestions)	
	None proposed	Local survey required	

Data Sources:

No existing indicator/survey source at this time.

Healthy Lifestyles >> <u>Self-Care</u> >> Healthy Self-Image

Issues Identified: Having a healthy self-image means respecting yourself, respecting your body, avoiding the use of steroids (body building) or excessive dieting to obtain unrealistic body images, and making independent decisions without giving in to peer pressure.

Indicator #	Community Proposed Indicator	Community Level Data Sources (suggestions)
1	Girls saying no to sex	Local survey required

Data Sources:

Healthy Lifestyles >> <u>Self-Care</u> >> Medical Treatment

Issues Identified: Following treatment plans to ensure that health issues are addressed and complications are avoided; being comfortable with disclosing health issues to health professionals and support groups.

Indicator #	Community Proposed Indicator	Community Level Data Sources (suggestions)	
2	Taking medications as prescribed	Local survey required	
3	Attendance at support groups	Local survey required	
4	# of medical appointments kept/missed	Local survey required	
5	Comfort levels with disclosing health issues	Existing data found at: A) http://www.statscan.ca >> (English / French) >> Community Profiles >> 2001 Aboriginal Peoples Survey Community Profiles or 2001 Aboriginal Population Profile >> Choose a community	

Data Sources:

A) Statistics Canada: 2001 Community Profiles. Find source at: <u>http://www12.statcan.ca/english/profil01/PlaceSearchForm1.cfm</u>

Healthy Lifestyles >> <u>Self-Care</u> >> Healthy Home

Issues Identified: *Providing a good environment for children to grow up in.*

Indicator #	Community Proposed Indicator	Community Level Data Sources (suggestions)	
6	Keeping regular bedtime hours	Local survey required	
7	Limiting TV/video game use	 Local survey required – suggested questions and existing data found at: A) RHS Child/Adolescent survey: Question 57/69 - On average, about how many hours per week does watch TV? Play video games? - <i>Community level data for RHS survey exists: must be accessed by community.</i> B) <u>http://www.statscan.ca</u> >> (English / French) >> Community Profiles >> 2001 Aboriginal Peoples Survey Community Profiles or 2001 Aboriginal Population Profile >> Choose a community 	

Data Sources:

A) RHS: First Nations and Inuit Regional Longitudinal Health Survey (Adolescence survey) - Question 69 Find source at: <u>http://www.naho.ca/firstnations/english/pdf/key_docs_adolescent.pdf</u>

A) RHS: First Nations and Inuit Regional Longitudinal Health Survey (Child survey) – Questions 57 Find source at: <u>http://www.naho.ca/firstnations/english/pdf/key_docs_children.pdf</u>

B) Statistics Canada: 2001 Community Profiles. Find source at: <u>http://www12.statcan.ca/english/profil01/PlaceSearchForm1.cfm</u>

Healthy Lifestyles >> <u>Self-Care</u> >> **Hygiene**

Issues Identified: *Practicing good personal hygiene.*

Indicator #	Community Proposed Indicator	Community Level Data Sources (suggestions)
8	Practicing good personal hygiene	Local survey required

Data Sources:

Healthy Lifestyles >> Participation >> Social Activities

Issues Identified: Being active and involved in the community through cultural, spiritual, social, recreational and sporting events.

Indicator #	Community Proposed Indicator	Community Level Data Sources (suggestions)
9	Attendance / participation in community events	Local survey required
10	Organizing or volunteering at community events	Local survey required – suggested questions: A) CBM: Community-Based Monitoring Project Question 28/21 - How many times have you volunteered for a community event (e.g. feast/helping Elder) in the last year?

Data Sources:

A) CBM: Community-Based Monitoring Project (Adult survey: page 23 in document; page 26 in PDF) – Question 28 Find source at: <u>http://www.wkss.nt.ca/HTML/08_ProjectsReports/PDF/CBMFinal2002.pdf</u>

A) CBM: Community-Based Monitoring Project (Youth survey: page 34; page 37 in PDF) – Question 28 Find source at: <u>http://www.wkss.nt.ca/HTML/08_ProjectsReports/PDF/CBMFinal2002.pdf</u>

Healthy Lifestyles >> <u>Participation</u> >> **Physical Activities**

Issues Identified: *Participating in recreational activities that involve physical exercise and fitness.*

Indicator #	Community Proposed Indicator	Community Level Data Sources (suggestions)
	T I	Local survey required- suggested questions and existing data found at:
11	Walking	A) RHS Adolescent/Adult/Child survey: Question 33/-/54-How often do you participate in any kind of physical activity (either at school or at home, or in your free time? - <i>Community level data for RHS survey exists: must be accessed by community</i> .
		Local survey required – suggested questions and existing data found at:
12	_	A) RHS Adolescent/Adult/Child survey: Q35/63/55-What types of physical activities have you participated in during the last 12 months? (List of activities) Community level data for RHS survey exists: must be accessed by community.
		B) <u>http://www.statscan.ca</u> >> (English / French) >> Community Profiles >> 2001 Aboriginal Peoples Survey Community Profiles or 2001 Aboriginal Population Profile >> Choose a community
		Local survey required – suggested questions and existing data found at:
13	Playing sports	 A) RHS Adolescent/Adult/Child survey: Q 68/-/56-Outside of school hours, how often do you:Take part in sports teams or lessons - Community level data for RHS survey exists: must be accessed by community.
		B) <u>http://www.statscan.ca</u> >> (English / French) >> Community Profiles >> 2001 Aboriginal Peoples Survey Community Profiles or 2001 Aboriginal Population Profile >> Choose a community
14	Skating	Local survey required

Data Sources:

A) RHS: First Nations and Inuit Regional Longitudinal Health Survey (Adult survey) – Questions 63 Find source at: <u>http://www.naho.ca/firstnations/english/pdf/key_docs_adult.pdf</u>

A) RHS: First Nations and Inuit Regional Longitudinal Health Survey (Adolescence survey) – Questions 33/35/68 Find source at: <u>http://www.naho.ca/firstnations/english/pdf/key_docs_adolescent.pdf</u>

A) RHS: First Nations and Inuit Regional Longitudinal Health Survey (Child survey) – Questions 54/55/56 Find source at: <u>http://www.naho.ca/firstnations/english/pdf/key_docs_children.pdf</u>

B) Statistics Canada: 2001 Community Profiles. Find source at: <u>http://www12.statcan.ca/english/profil01/PlaceSearchForm1.cfm</u>

Healthy Lifestyles >> Participation >> Elders & Youth

Issues Identified: Special programs that encourage Elders and youth to engage in community activities and to spend time together are seen as important.

Indicator #	Community Proposed Indicator	Community Level Data Sources (suggestions)
15	# of activities where Elders and youth participate together	Local survey required

Data Sources:

Healthy Lifestyles >> <u>Motivation</u> >> **Programming**

Issues Identified: A range of recreation and leisure programs should allow for all community members to be involved in activities, facilitating year-round use in all environments. Programs must be dependable – short term programs discourage participation.

Indicator #	Community Proposed Indicator	Community Level Data Sources (suggestions)
16	# and type of activities available	Local survey required
17	# of programs cancelled	Local survey required
18	Participation & retention levels	Local survey required
19	Age range of participants in specific and overall activities	Local survey required

Data Sources:

Healthy Lifestyles >> <u>Motivation</u> >> **Promotion**

Issues Identified: *Programs must be promoted to build community support and participation. Individual contact is seen as important – community involvement to improve participation in activities can build community support.*

Indicator #	Community Proposed Indicator	Community Level Data Sources (suggestions)
20	# of direct contacts to provide information on activities	Local survey required

Data Sources:

Healthy Lifestyles >> <u>Motivation</u> >> **Environmental Conditions**

Issues Identified: Environmental conditions such as weather, black flies and bears can reduce the motivation of community members to participate in outdoor activities; participating in groups is seen as safer.

Indicator #	Community Proposed Indicator	Community Level Data Sources (suggestions)
21	# of walking groups and # of outings	Local survey required

Data Sources:

Healthy Lifestyles >> Motivation >> Affordability

Issues Identified: *Programs must be affordable for community members as user fees can be a deterrent to usage.*

Indicator #	Community Proposed Indicator	Community Level Data Sources (suggestions)
22	Cost of recreation activities to users	Local survey required
23	# of volunteers assisting with recreation programs	Local survey required

Data Sources:

Healthy Lifestyles >> Motivation >> Early Engagement

Issues Identified: A focus on engaging youth in recreation and sports is important to set a lifelong pattern of physical exercise and to alleviate boredom.

Indicator #	Community Proposed Indicator	Community Level Data Sources (suggestions)
24	Youth participation rates	Local survey required
25	# of programs specific to youth	Local survey required
26	Recreation "leader" in community to inspire youth	Local survey required

Data Sources:

Healthy Lifestyles >> <u>Motivation</u> >> **Nutrition / Fitness Awareness**

Issues Identified: Awareness derived from nutrition and health education programs can motivate people to participate in physical activities and to eat healthy.

Indicator #	Community Proposed Indicator	Community Level Data Sources (suggestions)
27	Availability of nutrition/fitness programs and attendance levels	Local survey required

Data Sources:

Healthy Lifestyles >> Participation >> Physical Activities			
Issues Identified:	Participating in recreational activities that involve physical exercise and fitness.		
Proposed Indicator:	# 13 – Playing Sports		
Suggested Measure:	Compare the desired participation rates in recreational activities with current participation rates.		
Information Source:	Existing data and suggested questions that could be used in a local survey are provided below. These are focused on children (6-14). Limitations to the existing data are noted below (see *).		

A) RHS Adolescent/Adult/Child survey: <u>http://www.naho.ca/firstnations/english/pdf/key_docs_adolescent.pdf</u> Question 68 - Outside of school hours, how often do you: ...Take part in sports teams or lessons? *Note: Community level data for RHS survey exists; must be accessed by community.*

B) <u>http://www.statscan.ca/</u> >> (English / French) >> Community Profiles >> 2001 Aboriginal Peoples Survey Community Profiles >> Choose: Child / Saskatchewan / Choose a Community

How often child plays sports per week:		
Never or less than once (%)		
One or more times (%)		

C) For specific recreation information that includes past and upcoming events in the Athabasca region go to: http://www.nrcc.sk.ca/

How to use this measure:

- *Step 1)* Identify the desired rate of participation in sports activities for the age group (example: 6-14; 15-18).
- **Step 2)** Determine the current rate of participation for the age group, by using existing data (as in the table above) or by conducting a local survey. Suggested survey questions can be found in the Regional Health Survey (RHS) as well as the 2001 Aboriginal Peoples' Survey Community Profiles.
- *Step 3)* Use the 'Indicator Calculation Tool' formula to calculate the measure.

Indicator Calculation Tool	Calculation Example
 () current # of youth participating in sport activities () desired # of youth participating in sport activities () () () X 100 = % participating 	(375) current # of youth participating in sport activities (500) desired # of youth participating in sport activities $\frac{375}{500}$ = .75 X 100 = 75% participating
X = multiplied by () = Insert number here = divided by	

What does this information mean?

Of the 500 identified as the desired participation number for the age group identified, 75% are currently participating in sports. This information could be used to set targets and determine what additional resources and strategies are needed to recruit the remaining 25% of youth into sports activities. Statistics on participation levels can be also used to support funding proposals.

* Limitations of the Existing Data:

Existing data do not show the participation levels of all age groups, nor do they indicate the type of sports program or activities being participated in. As not all community members took part in the Regional Health Survey or the 2001 Aboriginal Peoples' Survey, the data may not accurately reflect the participation levels in a particular community, and should be used with caution.

First Nation's Health Development: Tools for Program Planning and Evaluation

Research Project

METHODS

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A. Introduction

Background

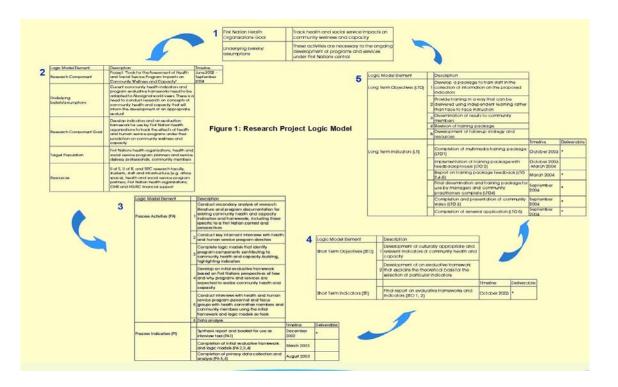
In the process of conducting the 2002 evaluation of transferred health services from First Nations and Inuit Health Branch (FNIHB) to the Prince Albert Grand Council (PAGC) in Saskatchewan, PAGC health managers expressed a desire to address questions beyond the scope and capacity of the evaluation but that they feel are relevant to the ongoing development of health services in their member communities. They were especially interested in the issue of the health effects of other human services (i.e. social development and recreation programs) on community wellness and capacity. PAGC health managers were especially interested in determining what information communities could collect to track and monitor their progress in the areas of community health and capacity outcomes.

This project, the <u>First Nation's Health Development: Tools for Program Planning and</u> <u>Evaluation</u>, builds on the 2002 evaluation to consider these issues. Here we describe the processes and activities undertaken between October 2002 and October 2005 to conduct the research.

Project Objectives

The objectives of this research project were to develop an evaluation framework and indicators for use by First Nations health organizations to track the effects of health and human service programs under their jurisdiction. Underlying the identification of appropriate indicators was the need to conduct research on local level concepts of community health and capacity to inform the development of an appropriate evaluative framework within which to situation programs, activities and indicators (see Figure 1).

Figure 1 Research Project Logic Model



Location

The research took place in communities selected by the community partners within the Prince Albert Grand Council district in the northern geographic area of Saskatchewan (see Appendix A). The PAGC communities included in this project were: Wahpeton Dakota Nation, Cumberland House Cree Nation, Red Earth Cree Nation, Fond du Lac Denesuline Nation, Black Lake Denesuline Nation and Hatchet Lake Denesuline Nation. During the time of this project, the newly formed Athabasca Health Authority (AHA), assumed responsibility for health service delivery in the Athabasca region (i.e., Black, Lake, Fond du Lac) and at the request of the Chief Executive Officer, we also included the three provincial communities serviced by AHA. These communities, with a significant population of First Nations and Aboriginal people, are Stony Rapids, Camsell Portage and Uranium City.

B. RESEARCH DESIGN

1) Participatory Design

A participatory research design was used with a team that included university researchers and managers of three First Nations health organizations: the Prince Albert Grand Council (PAGC), the Athabasca Health Authority and the Northern Inter-Tribal Health Authority.

Individual communities were consulted prior to interviews to confirm their interest and participation in the project, and meetings were held throughout the duration of the project to provide regular updates to the First Nation research partners and community Health Directors.

Significant effort was made to keep the research process iterative, both by the strategies employed in data collection and analysis and by the participation process of the research communities. Community Health Directors and First Nations research partners provided advice and feedback at key points in the project, including reviewing focus group questions prior to their introduction in community meetings, and critiquing several iterations of the draft framework, indicators

2) Negotiating Community Consent

It was important to first introduce the project to potential participant communities before beginning data collection at any level. Because the Health Directors in each of the six First Nation communities had been identified as the key informants and community level contacts, a project presentation was made to a meeting of the Prince Albert Grand Council (PAGC) Health and Social Development Working Group (HSDWG), a forum in which all PAGC Health Directors participate. This group remained the main communication conduit for the participating communities. Meetings were also held with senior managers of PAGC, AHA and NITHA early on in the project.

In addition to the individual consent process for interviews and focus groups, we also negotiated community consent with the leadership of each of the participating First Nation communities. A Memorandum of Agreement to Participate (Appendix B) was developed for Health Directors to take to their leadership for review and approval. This document outlined both the assistance to be provided by the Health Directors to the project and the products the researchers and the project would return to the community.

Measures to ensure confidentiality were outlined in the ethics application approved by the university and communicated to the communities and research partners during the development of the Memorandum of Agreement to Participate, as well as during individual interviews and focus groups. Measures included a Confidentiality Declaration form signed by research team members and staff who would have access to the interview data. Confidentiality issues related to the small number of key informants were managed by ensuring that comments of individual participants would not be identifiable in reported findings. Interview data is kept in a locked cabinet at the SPHERU Prince Albert office. Interviews and focus group discussions were taped using digital recording equipment. We ensured that copies of digital files, both actual interview audio files and transcription files were deleted from any computers they may have been placed on for working purposes. A set of digital files is stored password-protected in the locked cabinet along with the interview transcriptions.

3) Data Collection & Analysis

The project included three levels of data collection:

- Collection and analysis of secondary data to create program logic models, and informal interviews with program managers to confirm logic model accuracy;
- Key informant interviews with Health Directors in each First Nation community;
- Focus groups with community members in six First Nation and three provincial communities to validate and expand the draft framework and indicators.

Development of Logic Models

The first step in the data collection involved obtaining information on health and human service programs delivered at the community level in order to build program logic models¹. This was done both to help the researchers understand the community based programs and to provide an evaluation and planning tool to the program managers. A detailed description of a logic model is contained in Appendix C.

Although there were nine communities involved in the project, six First Nation and three provincial communities, logic models were created only for the programs delivered in the

¹ A logic model is a summarized graphical representation of the goals, objectives, resources, activities and anticipated outcomes of a program. It is normally displayed on one page and is used to assist with both the understanding and evaluation of programs.

First Nation communities. At the time that the logic models were created, nursing and professional health services (and other social program) were provided to the participating First Nation communities through the Prince Albert Grand Council and Bands provided para-professional health services.² Therefore, a level of autonomy exists around program design and spending for program managers at the local level. At this point in the process program information was collected at the Prince Albert Grand Council level (second level³) and later verified at the community level.

Program data was first collected through an examination of secondary data, or currently existing documentation, related to the Health, Social Development, Education, Justice and Economic Development programs. Second level service managers, who oversee the delivery of programs to the community, were contacted to inform them of the project and request program documentation. Materials such as organization charts, annual reports, program manuals, publications and pamphlets, work plans and daily activity logs were examined and from them the goals, resources, activities, and short- and long-term objectives of the programs were determined.

Unstructured interviews were held with second-level program managers to clarify and confirm our understanding of the programs. Drafts of the logic models were then returned to these managers who were asked to provide feedback to ensure they accurately reflected the programs. Revisions were made and a final set of logic models was created of all the programs that were delivered in each of the communities. A set of generic logic models, without community variation, was provided to the First Nation research partners; Prince Albert Grand Council (PAGC) the Athabasca Health Authority (AHA) and Northern Inter-Tribal Health Authority (NITHA).

In interviews with community Health Directors, the generic logic models were reviewed and revised to create a set of community-specific logic models, which included variations in program functioning specific to individual communities. Each community was provided with their set of logic models, along with a summary sheet highlighting program delivery information specific to their community.

² During the time that the study was conducted, the newly formed Athabasca Health Authority began to provide nursing and professional health services to the two First Nation communities (Fond du Lac, Black Lake) and provided all health services to the provincial communities of Stony Rapids, Camsell Portage and Uranium City. The two Bands continue to provide para-professional health services in these First Nation communities.

³ First level services are those delivered at the community level by community-based staff; second level services refer to the overall management of programs provided by the Prince Albert Grand Council to member communities.

A list of the programs that logic models were developed for is attached as Appendix D; Appendix E lists the source documents upon which the logic models were created. A set of generic logic models is included as Appendix F.

Key Informant Interviews with Health Directors

Phase I of the research strategy also involved collecting data from Health Directors in the six First Nation communities. Interview questions were developed by the research team (see Appendix G) and researchers travelled to the communities to conduct the interviews.

Part A of the interview questionnaire was designed to discover the major health issues within communities; how the concepts community wellness and community health are understood; how the concept of community capacity is understood and how it is seen to relate to community health; and to determine which domains of community health and capacity currently defined in the literature are relevant to First Nation communities, and if any new domains exist. Part B of the interview questions related to the logic models, which were reviewed and revised by Health Directors to reflect program delivery at the community level. Questions also addressed how the programs were seen to contribute to community health and capacity. Parts A and B were separated into two interview sessions.

Interview data were transcribed verbatim and the transcripts were mailed back to the participants for review and release. Transcripts were then revised if required, and analyzed using a grounded theory approach (Charmaz, 2000). Using a grounded theory approach means that interpretations are grounded in the experiences of those being interviewed, with the researcher consciously limiting preconceived notions about what the data might or should say. Grounded theory begins with assigning codes to text segments and initiates the interpretation or creation of themes. Coding can be done line-by-line or in blocks of text (Charmaz, 2000). Coding for this project was done in blocks of text in order to retain the context in which comments were made. A qualitative data analysis software package, Atlas.ti (versions 4.2 and 5.0) was used to support data management and analysis. Atlas.ti is a widely used program based on grounded theory (Barry, 1998) and is especially useful for managing the coding, analysis, and dissemination processes.

A preliminary analysis was completed for each community interview, beginning with the themes introduced by interview participants followed by themes drawn from the interview schedule. These summaries were then combined into one analytical document. From the

combined interview data, we created a draft framework, consisting of two diagrams that captured participant perspectives on the concepts of community health/wellness and capacity.

It was important that the framework be validated by the community-based Health Directors prior to presenting them at community focus groups, so a meeting was held to review the initial draft framework. From the feedback received at this meeting, revisions were made to the framework and a second meeting was held with Health Directors to approve this version.

Appendix H contains the final draft evaluative indicators framework created for presentation to the focus groups:

Diagram 1 – Concepts of Community Health and Community Wellness Diagram 2 – Key Domains of Community Health and Community Wellness

Focus Groups with Community Members

Focus groups were held in each of the First Nation research communities as well as in the three provincial communities of Stony Rapids, Uranium City and Camsell Portage. In each instance community representatives (Health Directors in the First Nations communities) were contacted to assist with identifying participants and organizing the focus group meeting.

A total of 59 community members took part in ten (10) focus groups, with the number of participants in each ranging from a minimum of two to a maximum of ten (see Table 1).

Community Focus Groups	Participants N=59
Stony Rapids (AHA)	10
Stony Rapids (community)	7
Uranium City	3
Camsell Portage	4
Fond du Lac	9
Black Lake	8
Hatchet Lake	7
Cumberland House	5
Red Earth	3
Wahpeton	3
Totals:	59

Table 1Focus Group Participants

Focus group participants were presented with the draft evaluative framework and were asked to respond with their views of community health and wellness (focus group questions are in Appendix I). Participants were also asked to express these views as additions or deletions to draft framework. As part of the discussion on each domain and issue, community-relevant indicators were often suggested by participants.

Focus group participants were also asked to comment on the presentation of the framework, and for their suggestions for appropriate graphics to use.

Interview data were transcribed verbatim and the transcripts were mailed back to the participants for review and release. Each participant was asked to edit only their comments, and not those of others in the group. Transcripts were then revised if required, and analyzed, again using a grounded theory approach.

Coding of the focus group data was done in blocks of text in order to retain the context in which comments were made. Each community's focus group transcript was analyzed for additions or deletions to the community health and capacity domains, and for new issues and indicators. A table listing the revisions was created for each community. From the tables, community-specific framework diagrams were created and returned to each community. A second level of analysis created a general framework which incorporated the domains, issues, and indicators common to all communities.

C. Development of Community Health Framework & Indicators

Development of the comprehensive community health and wellness indicators framework began with reviewing each domain description and making any necessary revisions to ensure each one reflected the community definition of the domain. A set of indicator categories was then identified within each of the domains, and issues and indicators related to each area, as described by participants, were summarized. The next step was to search for existing data sources that would potentially be available at the community level. The components of the community health indicators framework are *domain, indicator categories, identified issues, community-proposed indicators* and *existing data sources*, as illustrated in Table 2, using Healthy Lifestyles (Self-Care) as an example.

Domain	Indicator Categories	Identified Issues	Community-proposed Indicators	Existing Data Sources
	Self-care	Healthy eating		RHS Adult/Adolescent/Child Survey – Questions 59/29/50 Health Canada 2003 Nutrition Survey – Questions 21 & 22
		Healthy socializing		
		Healthy self-image	girls saying no to sex	
Healthy Lifestyles		Medical treatment	taking medication as prescribed	no indicator source (confidentiality issues)
			attendance at support groups	local survey of health and social agencies offering support groups
			# of medical appointments kept/missed	no indicator source (confidentiality issues)
			comfort with disclosing health issues	no indicator source
		Healthy home	keeping regular bedtime hours	no indicator source
			limiting TV/video game use	RHS Child/Adolescent Survey – Questions 57& 69
		Hygiene		
	Participation Motivation	Social activities		
		Physical activities		
		Elders & youth		
		Programming		
		Promotion Environmental		
		conditions		
		Affordability		
		Early engagement		
		Nutrition/fitness		
		awareness		

 Table 2

 Community Health Indicators Framework – Components

To create the toolkit for use at the community level, the information above was revised into a more user-friendly format and organized in a binder for easy reference. The web addresses of possible data sources were identified and referenced in the toolkit. Due to the fact that web addresses can change without notice, we have sometimes referenced the web source at the source level (i.e. Statistics Canada specific survey) rather than at the document level. A student from the Indian Communication Arts Program at First Nations University created a stylized community health and wellness indicators framework diagram, incorporating the appropriate colours and shapes identified by our partners and community participants (see Appendix J). An example of the user friendly format in the toolkit is provided in Appendix K, where Indicator # 27 from the Services and Infrastructure domain, Service Delivery indicator category is presented.

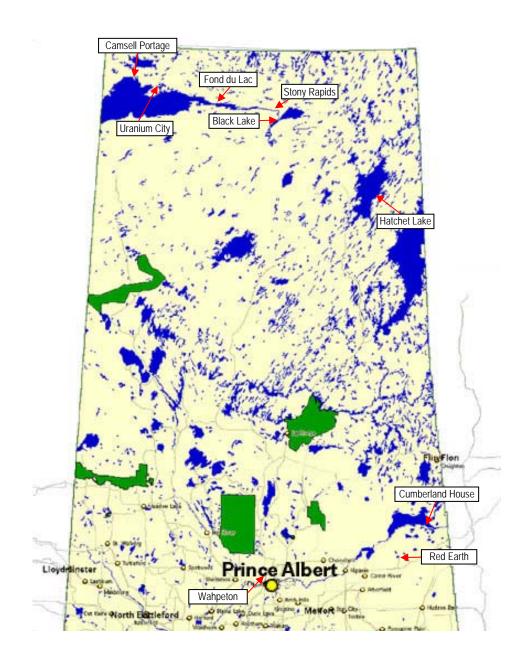
D. Pilot Testing the Framework & Indicators

The toolkit was piloted to test the framework design, format, and layout, and to assess the availability of indicator data at the community level. A pilot community was selected at the September 20, 2004 project meeting with community Health Directors. The choice of community was primarily based on the availability of indicator data from Statistics Canada for the community; due to in part to its size and its participation in recent surveys. A university research team member travelled to the community and worked with a community member to review the framework and the toolkit, and search for data on selected indicators. Additionally, in April 2005 the draft Community Health Indicators Framework was presented to the health director in the pilot community, for their review and comments. The experience of conducting the pilot and the feedback received from the pilot community was incorporated into the final revision of the tool kit. A second phase of the project, which would see the implementation of the toolkit in participating communities, is planned.

References

- Barry, C.A. (1998). Choosing qualitative data analysis software: Atlas/ti and Nudist compared. Sociological Research Online, 3. (Available at: <u>http://www.socresonline.org.uk/socresonline/3/3/4.html)</u>
- Charmaz, Kathy. (2000). "Grounded Theory: Objectivist and Constructivist Methods", in Norman K. Denzin and Yvonne S. Lincoln (Eds.). *Handbook of Qualitative Research*. Thousand Oaks, California: Sage Productions. 509-53

APPENDICES



Communities Participating in the First Nation's Health Development Project

Northern Saskatchewan

MEMORANDUM OF AGREEMENT TO PARTICIPATE

Project Title: First Nation's Health Development: Tools for Program Planning and Evaluation

The purpose of this memorandum is to provide the terms under which each community agrees to participate in the above project. The memorandum outlines the assistance provided by the community contact person and the products the researchers will return to the community.

For the purposes of this project, the community contact will be the Health Director in each First Nation community and the local leadership (or designate) in the provincial communities in the Athabasca region.

Primary Research Team:	Dr. Bonnie Jeffery, University of Regina Dr. Sylvia Abonyi, University of Regina Colleen Hamilton, Project Coordinator	
	Shawn Ahenakew, Project Assistant	
	Ernie Sauve, Prince Albert Grand Council	
	Anne Unsworth, Prince Albert Grand Council	
	Georgina MacDonald, Athabasca Health Authority	
	Lionel Bird, Northern Inter Tribal Health Authority	

The community contact agrees to:

- Assist the researchers with setting up meetings to interview key informants in the community
- Assist the researchers with setting up focus groups with Health Committee members and with community members
- Assist the researchers in identifying a community member who will be hired and trained to conduct interviews and assist with focus groups in the community
- Provide advice to the researchers on the appropriate methods of involving their community in this project
- Participate in periodic research team meetings to review the deliverables developed throughout the project
- Review information specific to their community to ensure that it accurately reflects their program information

Provide a

The researchers agree to:

- Provide a document reviewing the literature in the area of Aboriginal health and capacity building
- Hire and provide training for any community members who may be selected to assist with interviews and focus groups
- Provide community specific models of each program delivered in the community that relate to health
- Provide a copy of the deliverables for review and comments
- Provide a manual suggesting the types of information that could be collected to assist with program planning and evaluation
- Provide ongoing updates on the project work through access to a web-site Where accessing a web-site is difficult, a CD-ROM of all the information will be provided at regular intervals
- At all times, the researchers will maintain confidentiality of information gathered from individual interviews and community focus groups

This document describes the terms of reference for community agreement to participate in this project. Individual informed written consent will be obtained from those who agree to participate in the interviews and focus groups.

This memorandum will be reviewed periodically throughout the project to ensure that the project is being conducted in an appropriate manner in each community. Additional points may be added throughout the duration of the project.

Chief

Health Portfolio Councillor

Health Director

Bonnie Jeffery On behalf of the research team Date

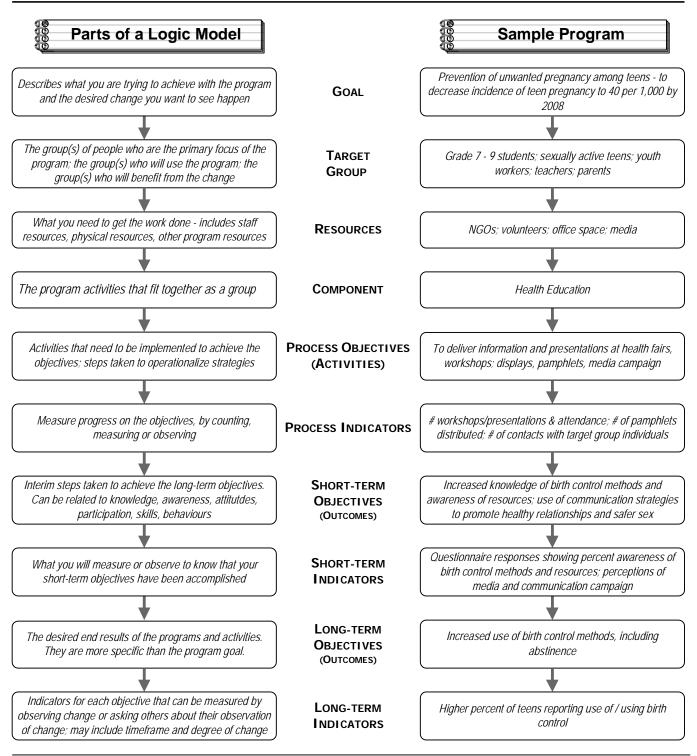
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What is a Logic Model?

- + A tool used to describe and understand the overall structure and function of a program or service
- · Describes how a program ideally should function, based on the program theory and goals
- Depicts relationships between the main activities or components of a program and its associated goals, objectives, outcomes and resources
- Can be used as a communication tool to describe a program or service to stakeholders, funders and program staff
- Can be used to assist in program planning and evaluation by:
 - illustrating the link between activities and outcomes
 - identifying differences between how the program should work and how it presently operates



PAGC Program Logic Models

Health	Social Development	Education	Justice	Economic Development
Nursing	Brighter Futures	Sports, Culture & Recreation	Justice Program	Community Internet Access
Addictions	Daycare			
Environmental Health	Head Start			
Holistic Health				
Health Promotion				
Diabetes				
Home & Community Care				
Dental Therapy				
Sexual Wellness				
Canadian Prenatal Nutrition Program (CPNP)				

Research Communities:

Prince Albert Grand Council:

Wahpeton Dakota First Nation Cumberland House Cree Nation Red Earth Cree Nation

Athabasca Health Authority:

Hatchet Lake Denesuline Nation Black Lake Denesuline Nation Fond du Lac Denesuline Nation Provincial:

Stony Rapids Uranium City Camsell Portage

Logic Model Source Documents

Program	Documents		
Brighter Futures	 PAGC Brighter Futures documents: coordinator job description; Community Based Funding Package Executive Summary; Annual Workplan – April 1, 1999 to March 31, 2000 PAGC Annual Report – 2001-2002 		
Home and Community Care	 Health Canada, 2000 – First Nations and Inuit Home and Community Care Planning Resource Kit – Service Delivery Plan 3A. www.hc-sc.gc.ca/msb Prince Albert Grand Council Health and Social Development – Nursing Program Workplan – April 1, 2002 to March 31, 2003 Paskawawaskikh First Nation Home & Community Care Service Delivery Plan, April 2001 		
Justice Program	 PAGC Annual Report – 2001-2002 PAGC Justice Program and Services document 		
Headstart	 PAGC – Aboriginal Headstart Proposal and Budget 2000-2001, 2001-2002 Health Canada Website – First Nations Head Start On Reserve www.hc-sc.gc.ca/fnihb-dgspni/fnihb/cp/fnhsor/introduction.htm Health Canada Website – Population and Public Health Branch, Alberta/NWT Program/Project Info – Aboriginal Head Start www.hc-sc.gc.ca/hppb/regions/ab-nwt/program/e_ahs.html 		
Daycare	 PAGC Daycare Package – July 2001, Section 4 – Quality Care Prince Albert Grand Council Health and Social Development – Daycare Workplan – April 1, 2001 to March 31, 2002 PAGC Monthly Activity Reports from community daycares (Fond du Lac, Red Earth, Wahpeton, 		
Sexual Wellness	 Prince Albert Grand Council Health and Social Development – Sexual Wellness Workplan – April 1, 2002 to March 31, 2003 Prince Albert Grand Council CSHA (Canadian Strategy for HIV/AIDS) Proposal – April 2001 to March 2002 		
Canadian Prenatal Nutrition Program (CPNP)	 Prince Albert Grand Council Health and Social Development-Canada Prenatal Nutrition Program Proposal Submission Worksheet Prince Albert Grand Council Health and Social Development Programs and Services CPNP First Nations and Inuit Component – National Framework for Program Expansion 1999/2000 – April, 2000 Health Canada website – Population and Public Health Branch, Alberta/NWT Region Project Info – Canada Prenatal Nutrition Program www.hc-sc.gc.ca/hppb/regions/ab-nwt/program/e_cpnp.html 		
Diabetes	 Prince Albert Grand Council Health and Social Development Services Brochure Handout: Appendix A Goal for Continuation of the project in order of priority Handout: Saskatchewan Region Aboriginal Diabetes Initiative-On Reserve Programming and Financial Report for 2000/2001 (6 pages-work plan) 		

Program	Documents		
	Community Health work plans (Health Transfer Communities)		
	 Health Canada Website – Aboriginal Diabetes Initiative: First Nations and Inuit in Inuit Communities Program. www.hc-sc.gc.ca/fnihb-dgspni/fnications/onreserve_program_framework.htm Diabetes Education Program Timeline April 2001-March 2002 		
	 Prince Albert Grand Council Job Description: Community Diabetes Nurse Educator 		
	PAGC document: Duties/Responsibilities: Diabetes Program Assistant		
Education	 meeting with Education program manager – information on non-academic (i.e. social) programs offered through the schools in the communities is only available in the communities 		
	 provided with a list of contacts – education coordinators and principals 		
Community Internet Access	• telephone interview with Information Technology Manager		
	 Prince Albert Grand Council Programs and Services Brochure 		
	 Prince Albert Grand Council – Health Social Development Dental therapy Program Work Plan. April 1, 2002 – March 31, 2003. 		
Dental Therapy	 PAGC Annual Report – 2001-2002 		
	Prince Albert Grand Council-Health and Social Development Community Work Plans		
	• Prince Albert Grand Council Job Description: Senior Dental therapist/Dental Therapist		
	PAGC Annual Report –2001-2002		
Sports, Culture & Recreation	Technical Manual: Saskatchewan First Nation Winter and Summer Games.		
	 Prince Albert Grand Council Sports, Culture and Recreation Association Policies and Procedures Manual 		

updated 5-Feb-03

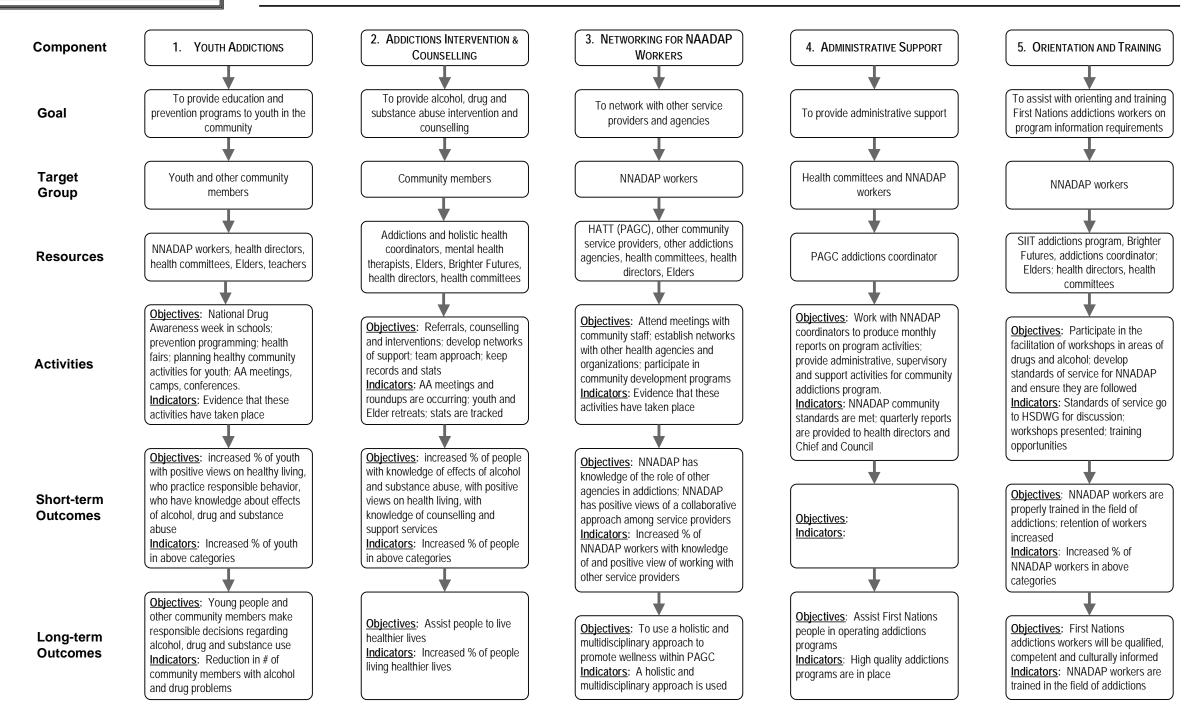
Appendix F

Generic Logic Models

Addictions

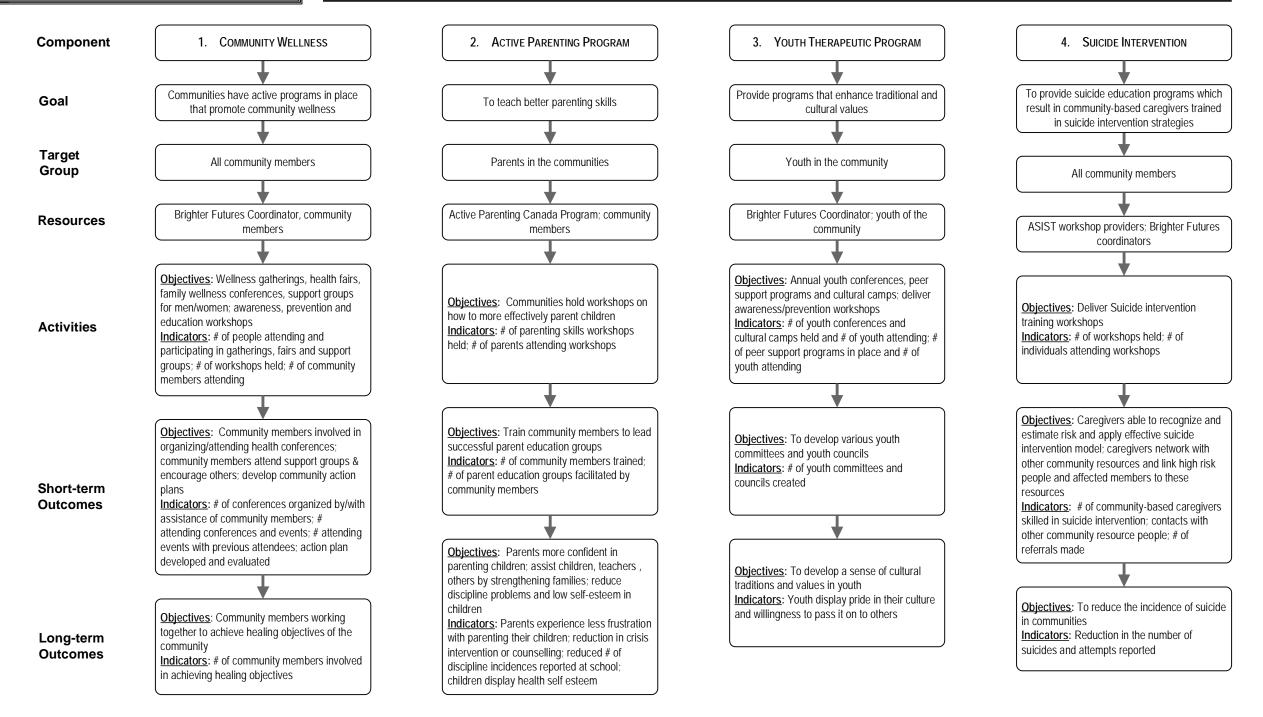
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To support First Nations people and their communities in establishing operating programs aimed at arresting and offsetting high levels of alcohol, other drugs and substance abuse among the target population living on reserves.



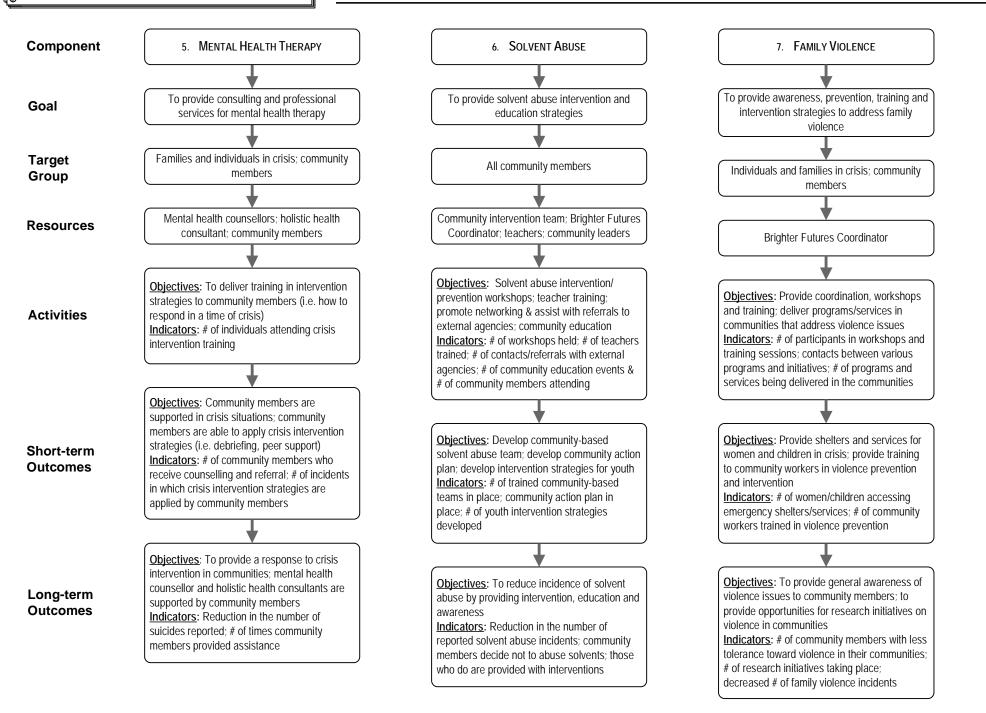


To manage the Brighter Futures, Building Health Communities and Family Violence initiatives contained within the community-based funding package. To ensure that program strategic elements include the restoration of traditional and cultural values, concept of healing, human resource development, provision of training and development of culturally appropriate prevention/postvention strategies, and to establish intervention resource capabilities.



Brighter Futures

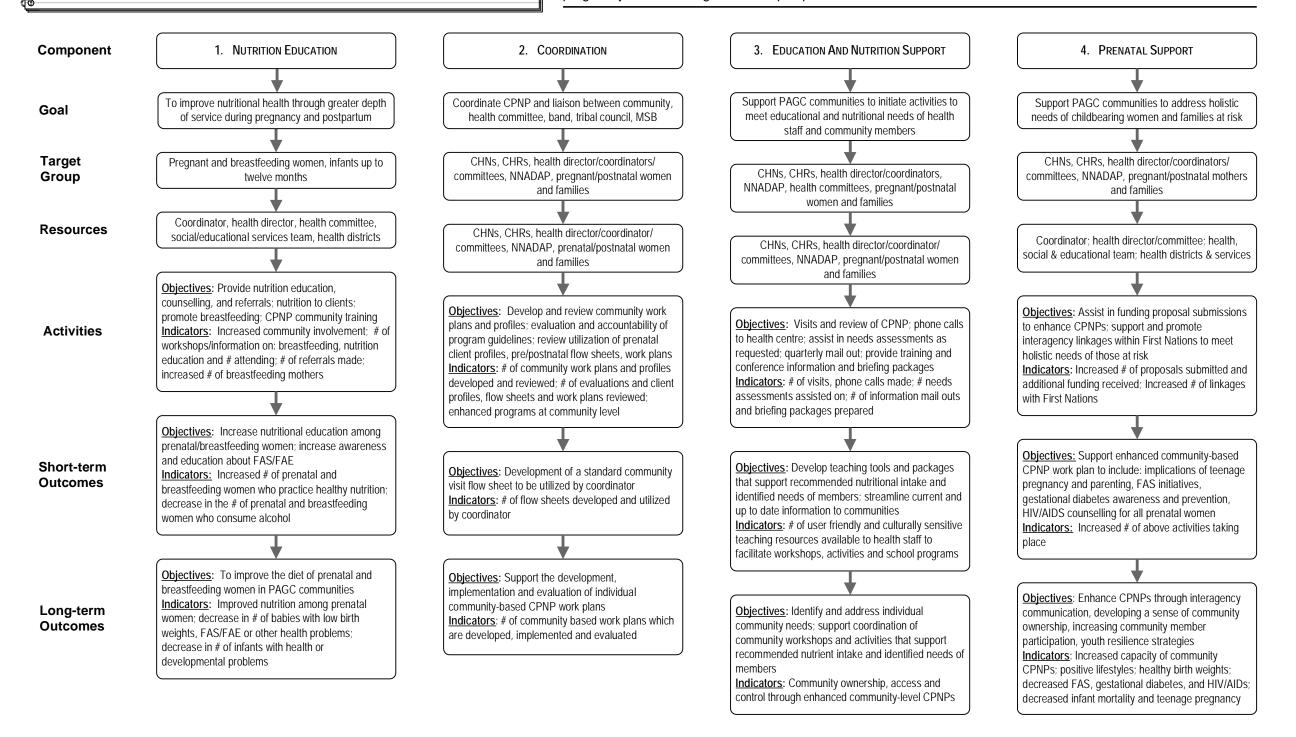
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CPNP - Canada Prenatal Nutrition Program

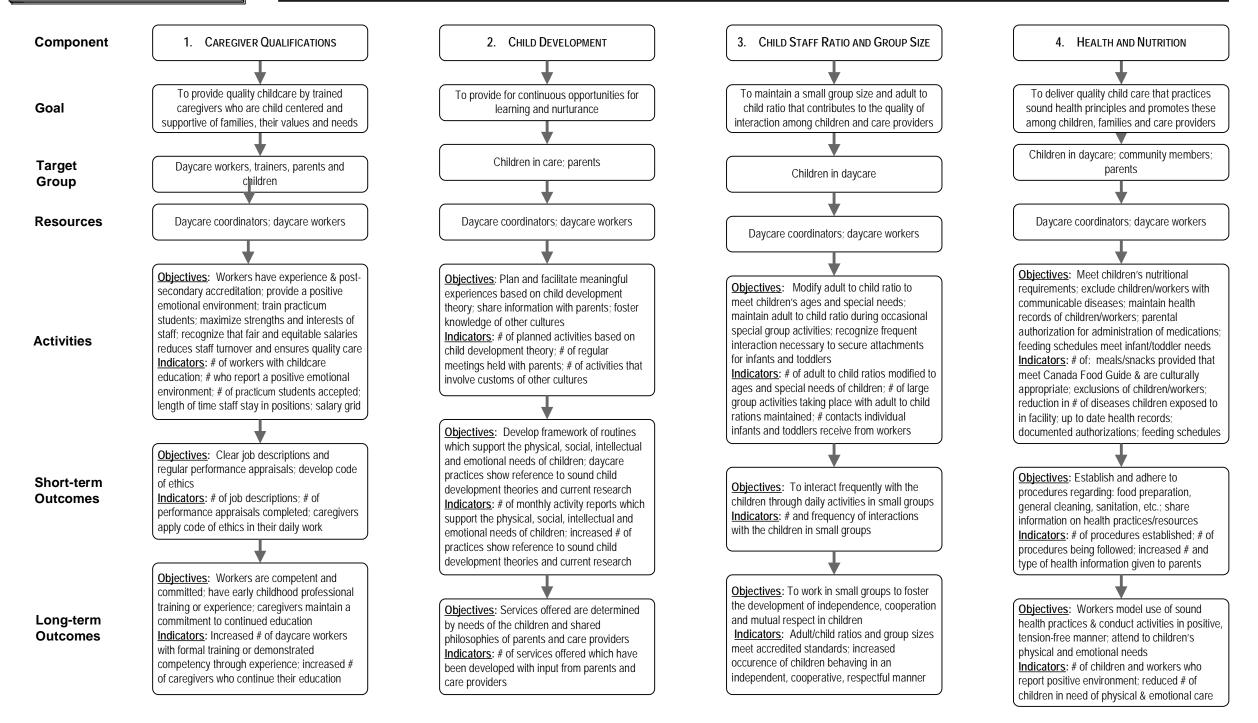
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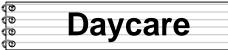
To provide maternal infant and nutritional health by providing a greater depth of service to women earlier in their pregnancy and for a longer duration postpartum.



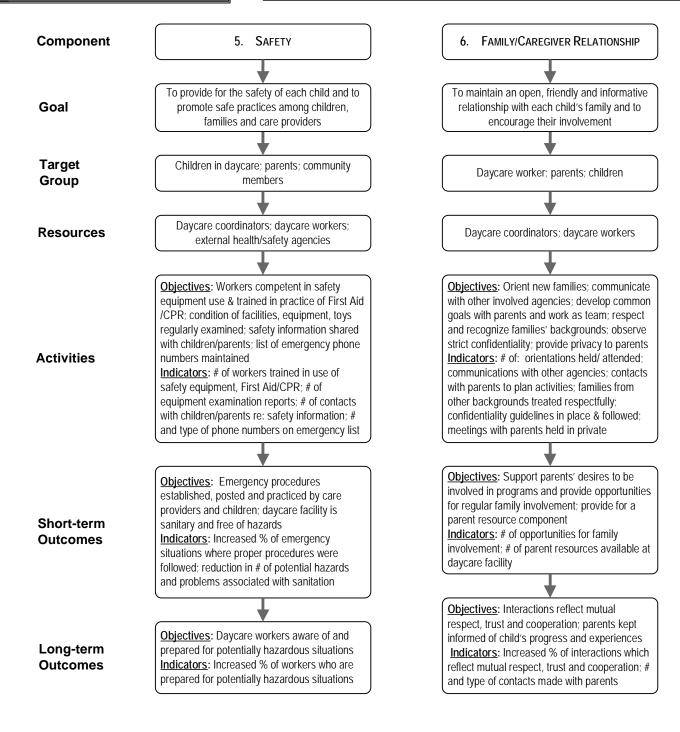


To provide quality community daycare which provides a healthy, safe environment; that promotes cultural and traditional teachings; which meets children's long and short term physical, emotional, cognitive and spiritual developments and needs.



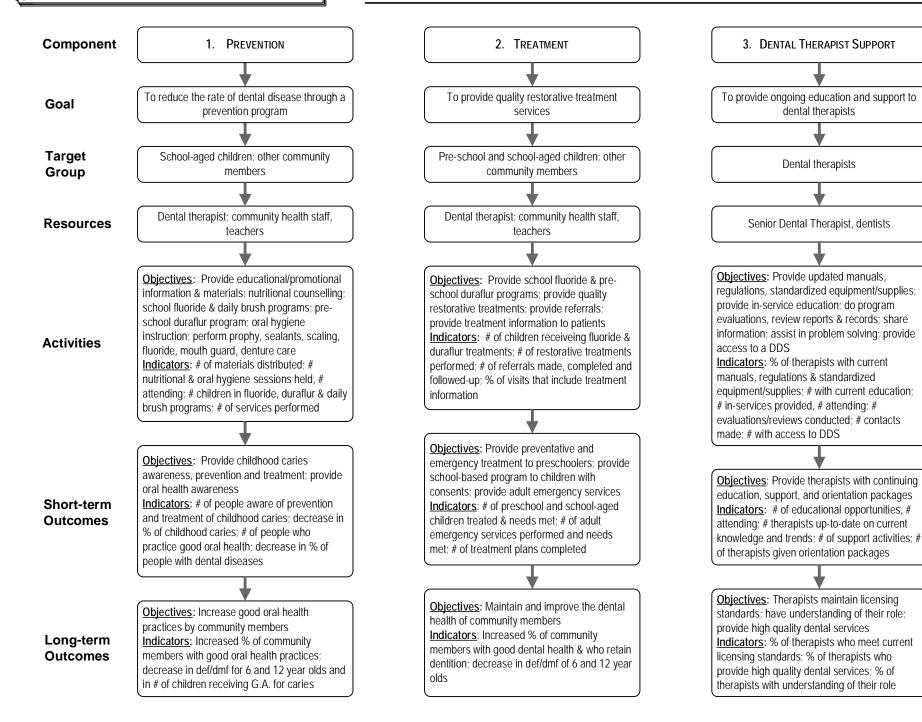


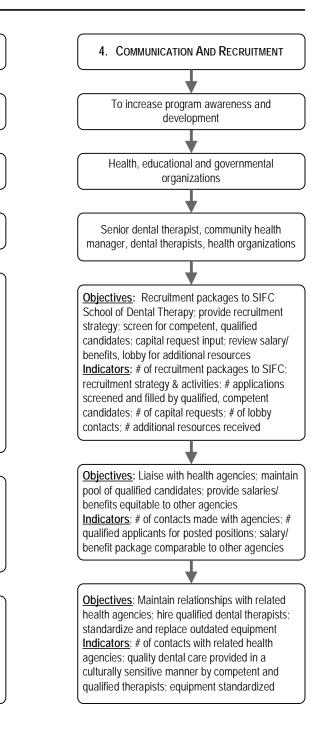
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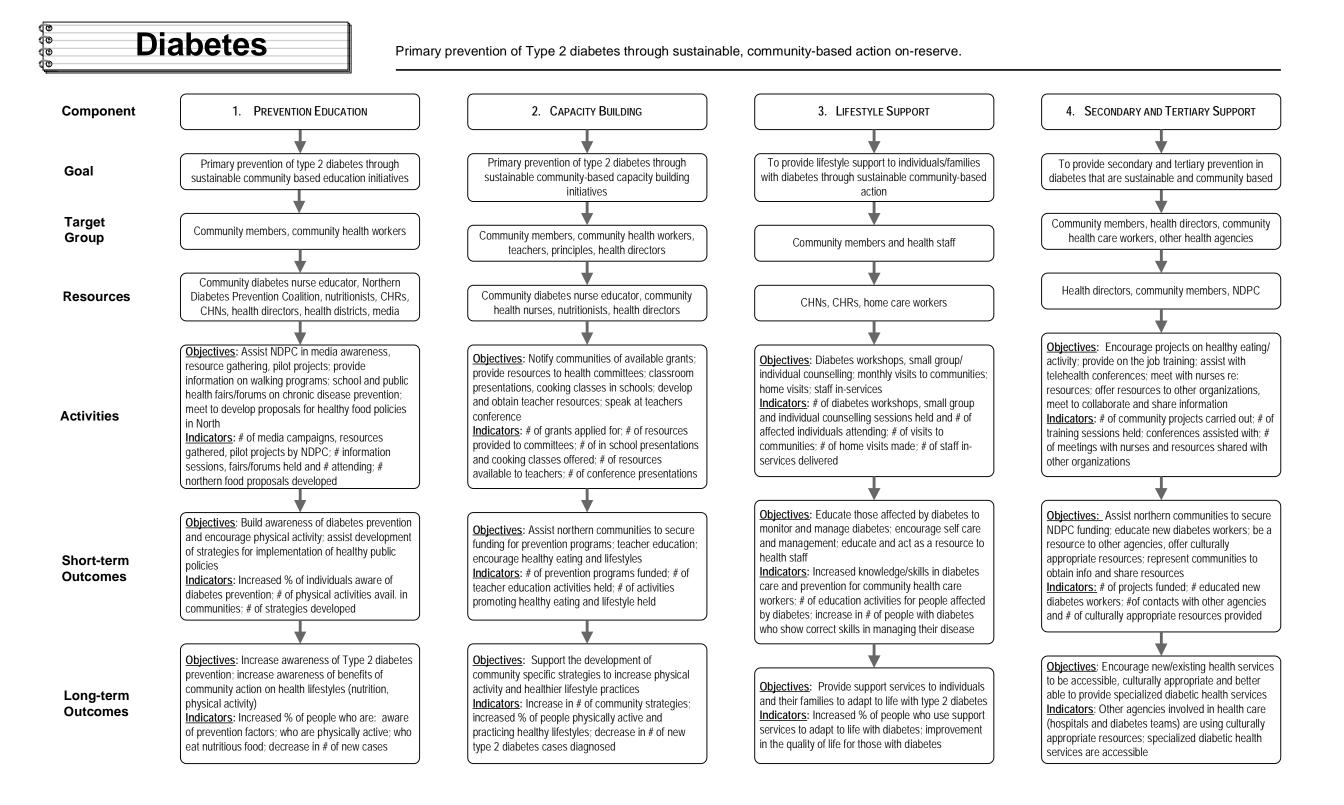




To assist on-reserve First Nations people in achieving optimal dental health.

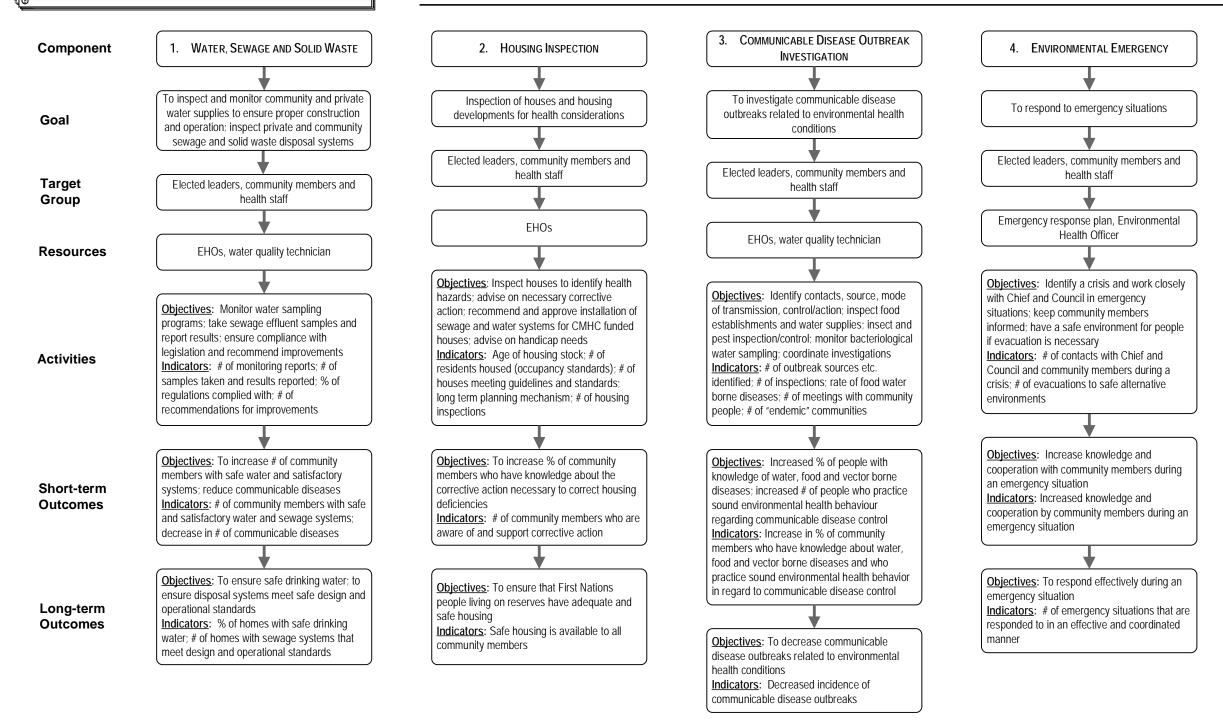






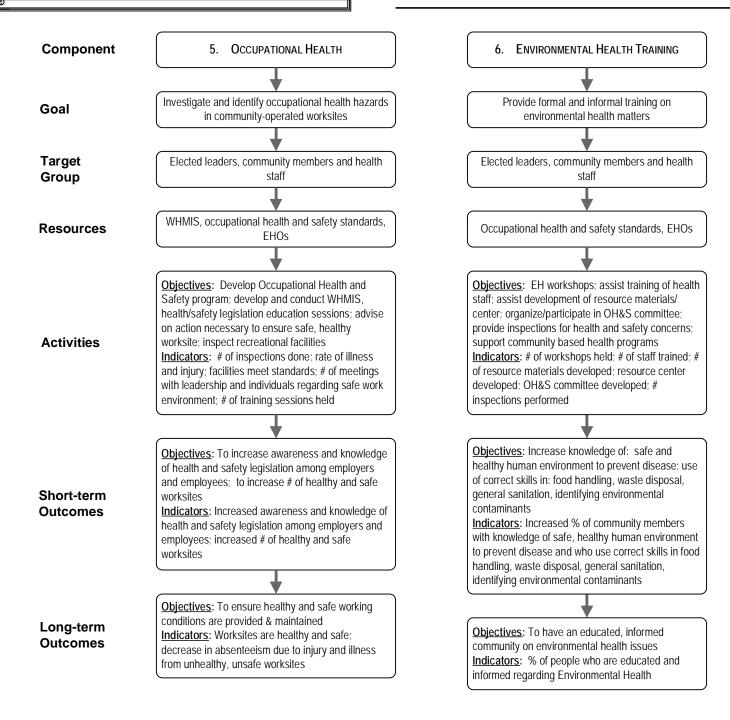
Environmental Health

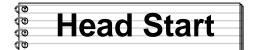
Disease prevention through the maintenance of a safe and healthful human environment.



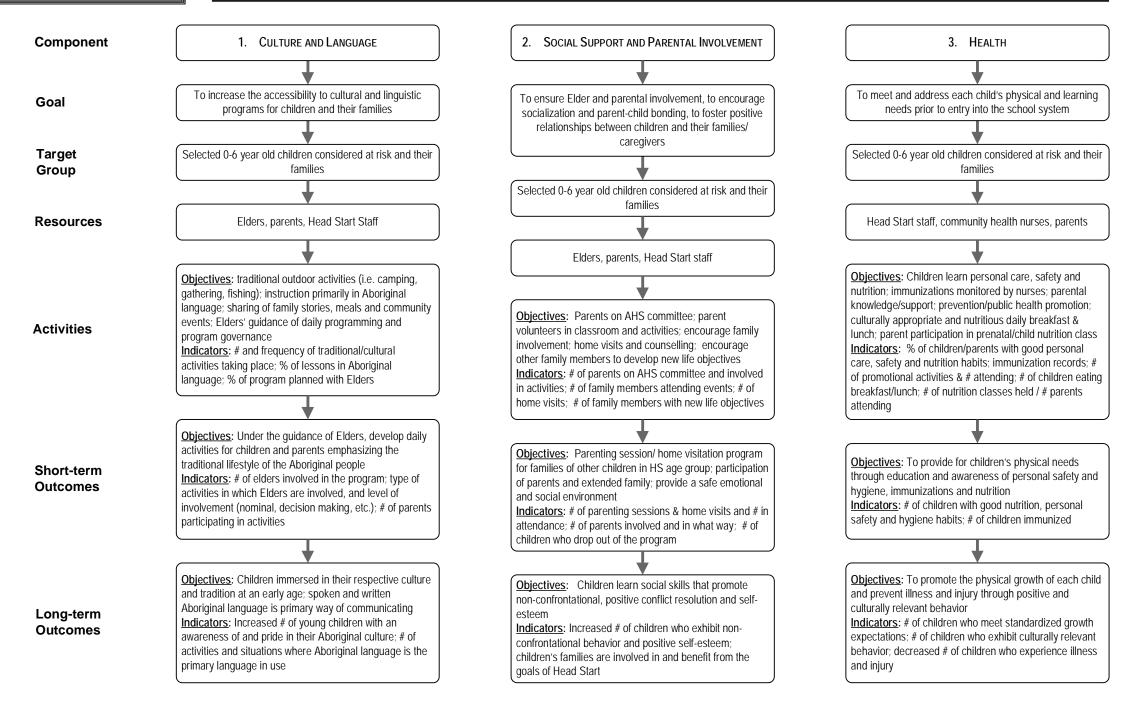
Environmental Health

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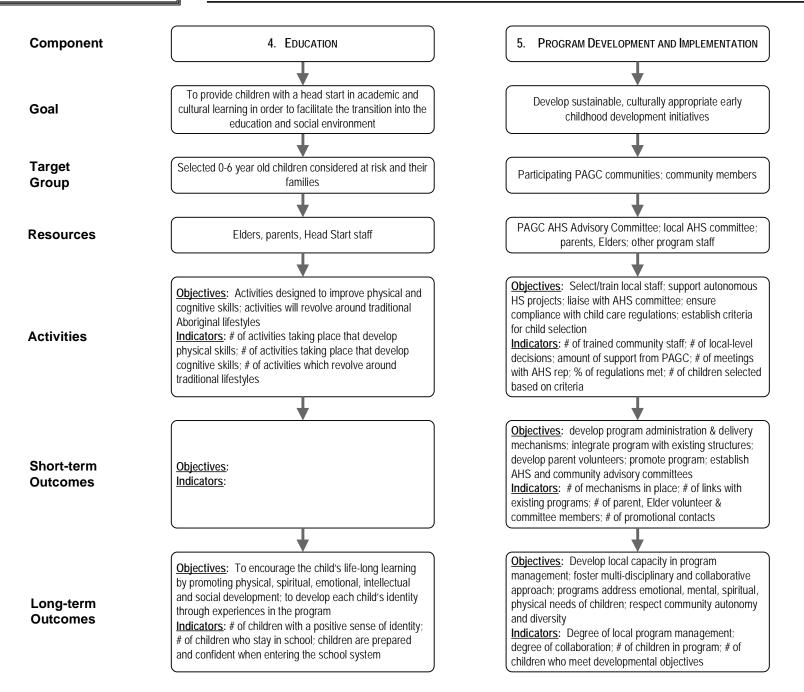


To foster community and family healing, by mobilizing community and regional resources, to provide children with the programs and resources they need to develop a healthy body, mind, emotion and spirit.

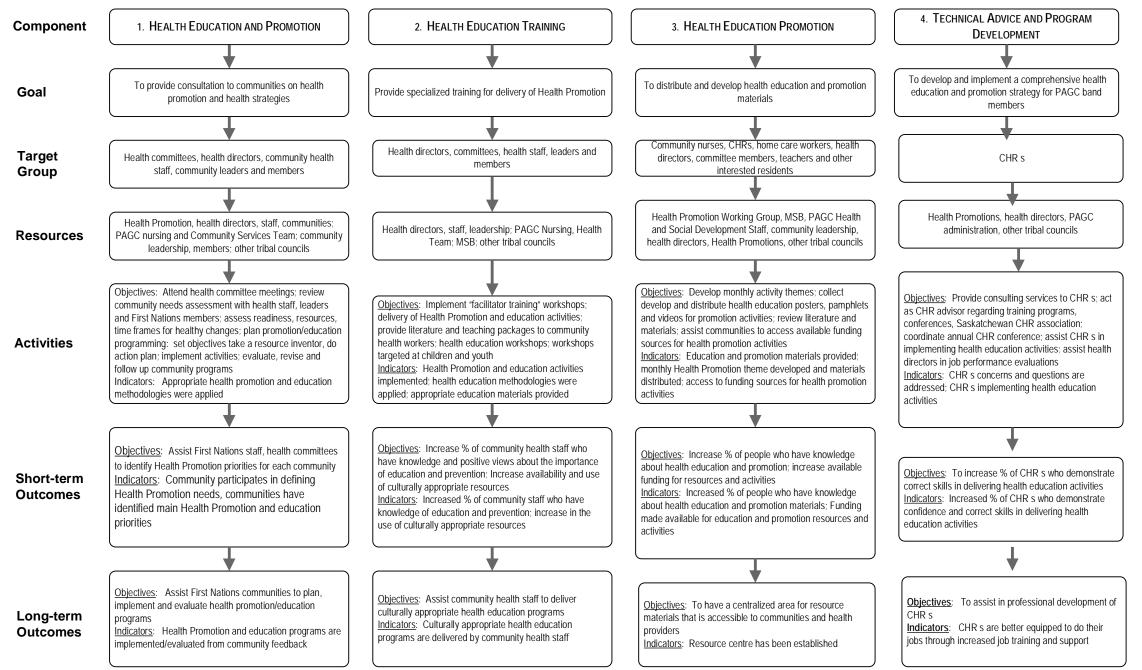




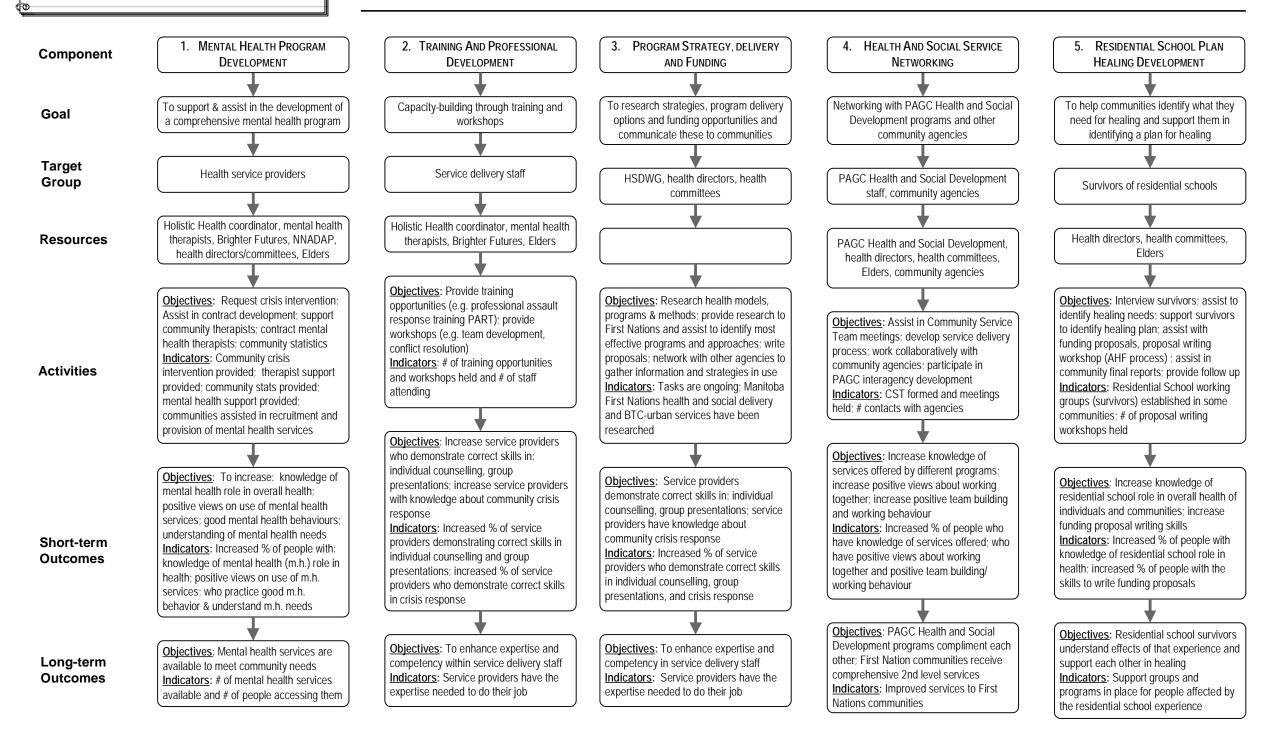
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Health Promotion



To review research and develop holistic health programs for the First Nations of PAGC and to provide ongoing advice and consultation services to First Nations.

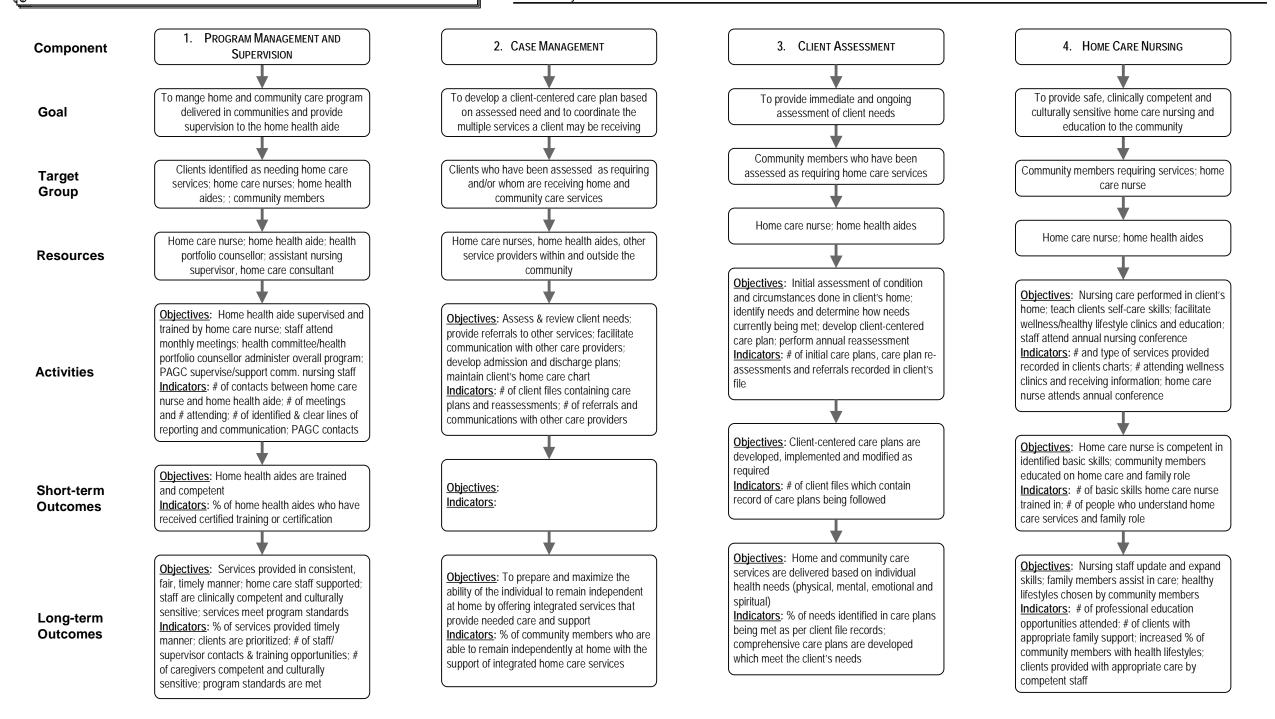


Holistic Health

9

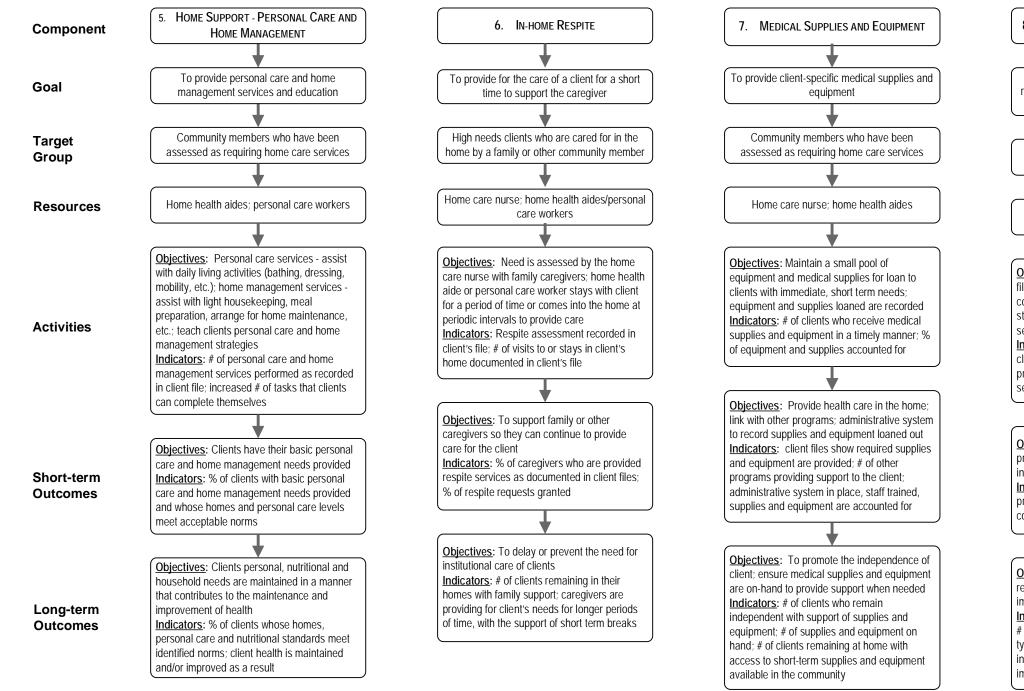
Bene and Community Care

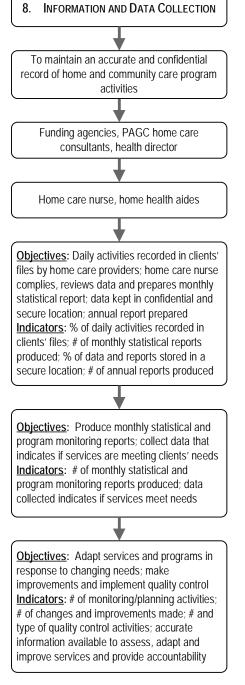
To provide basic home and community care services that are comprehensive, accessible, effective and equitable to that of other home care services, and which are delivered in a culturally sensitive manner responsive to the unique needs of each community.



Big Home and Community Care

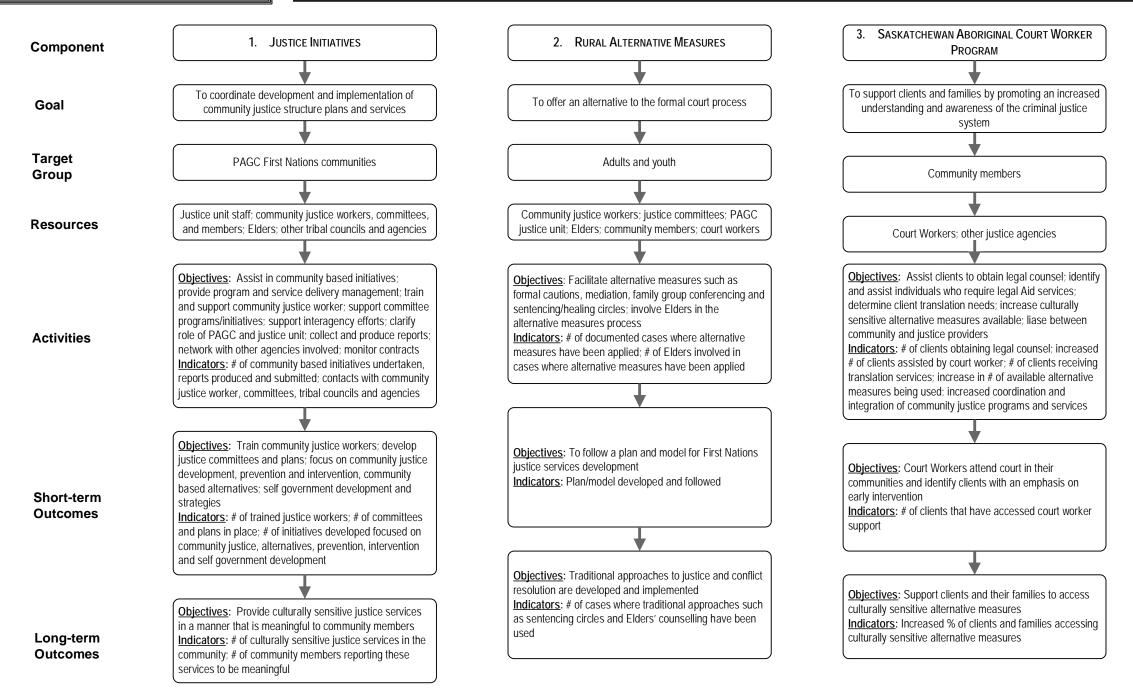
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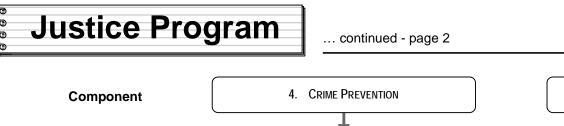






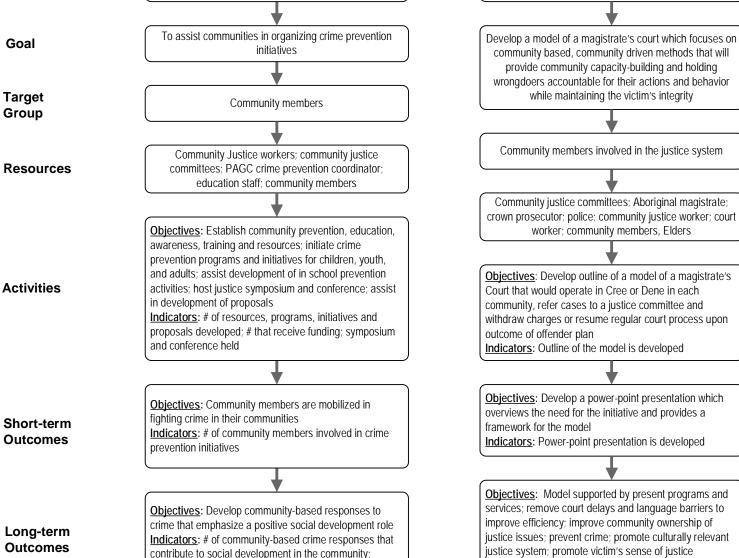
To enhance and support the provision of justice services and to develop new initiatives in a culturally sensitive manner, recognizing the importance of utilizing First Nation methods to heal both individuals and communities in the PAGC region and surrounding areas while adhering to the spirit and intent of the treaties.

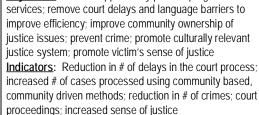




reduction in # of crimes committed

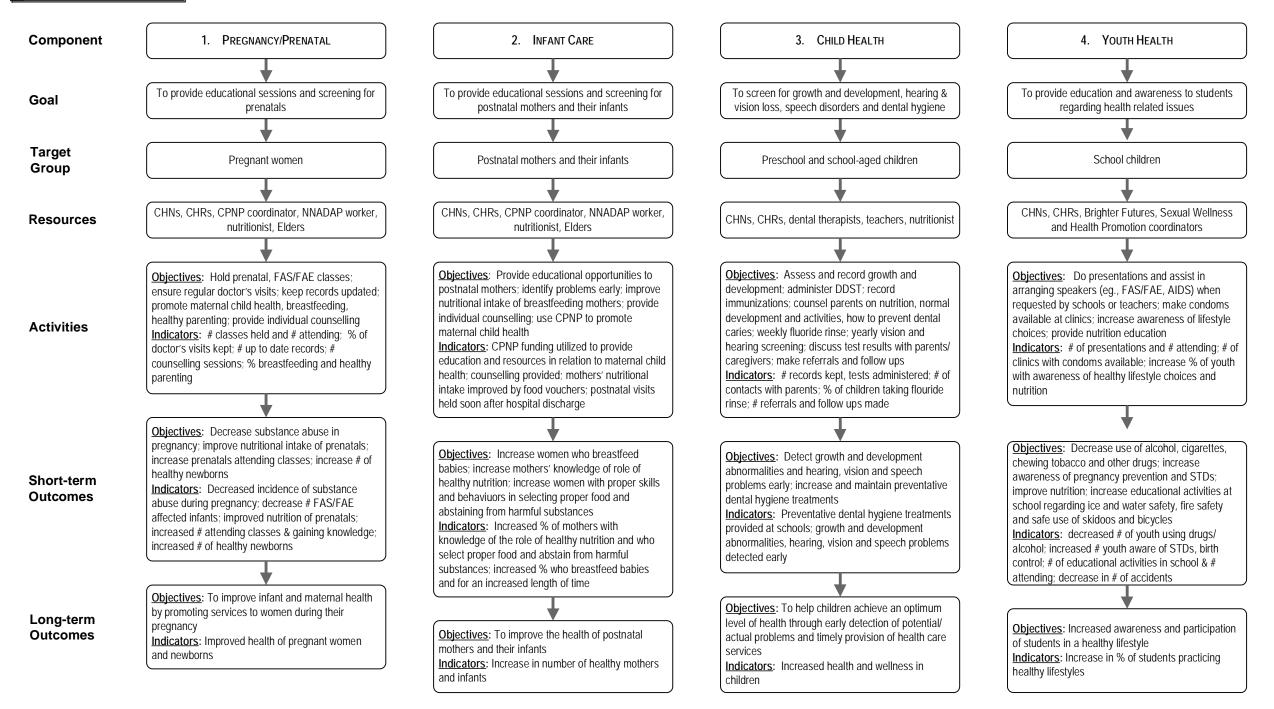
Goal

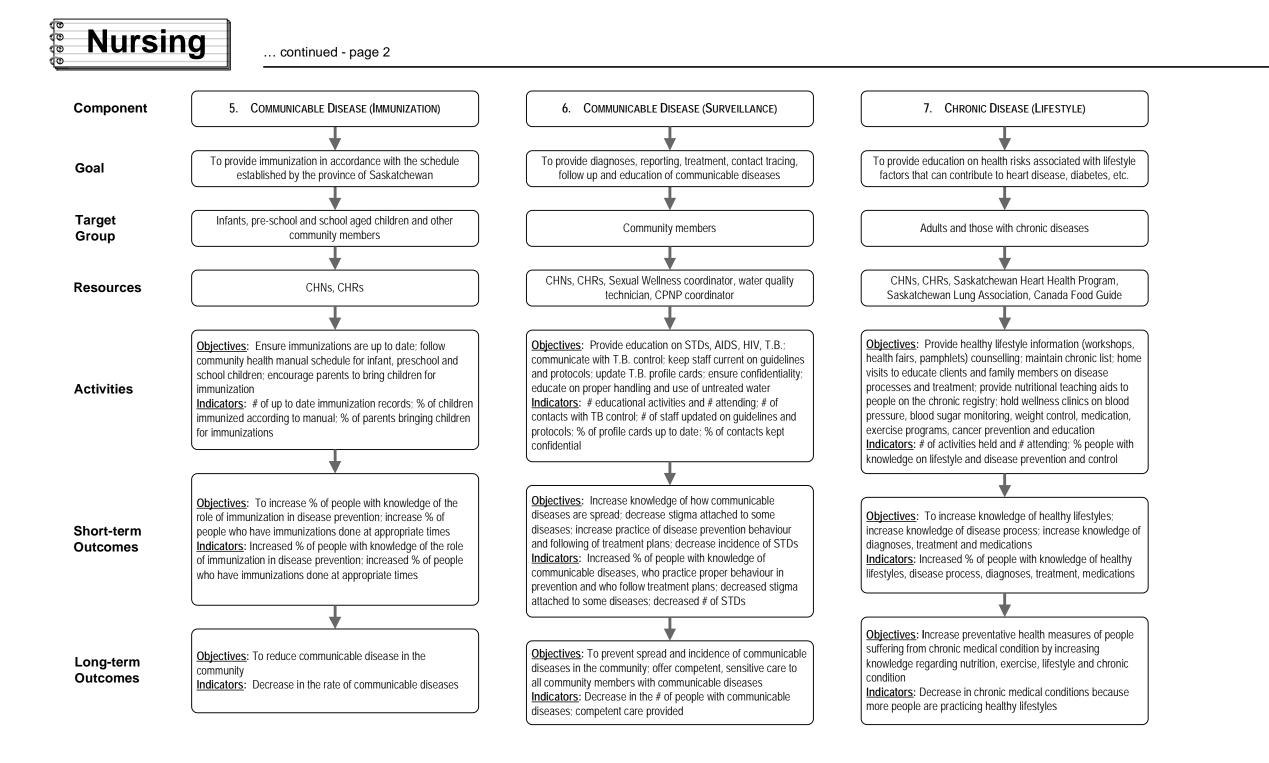




5. INTEGRATED JUSTICE INITIATIVE

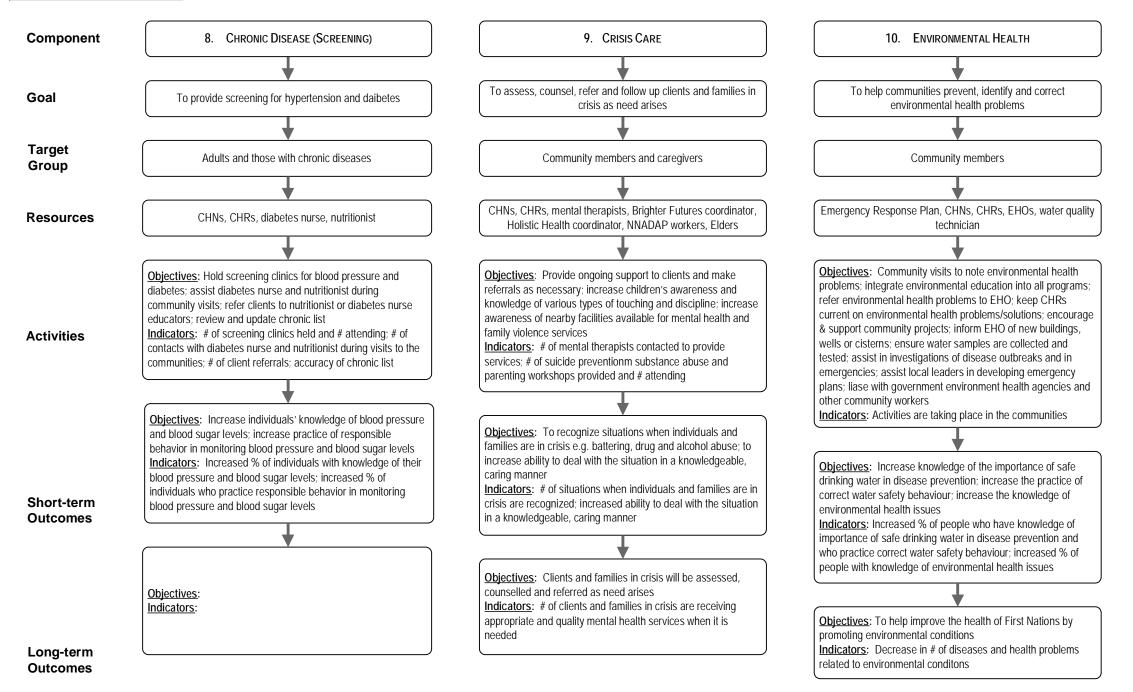




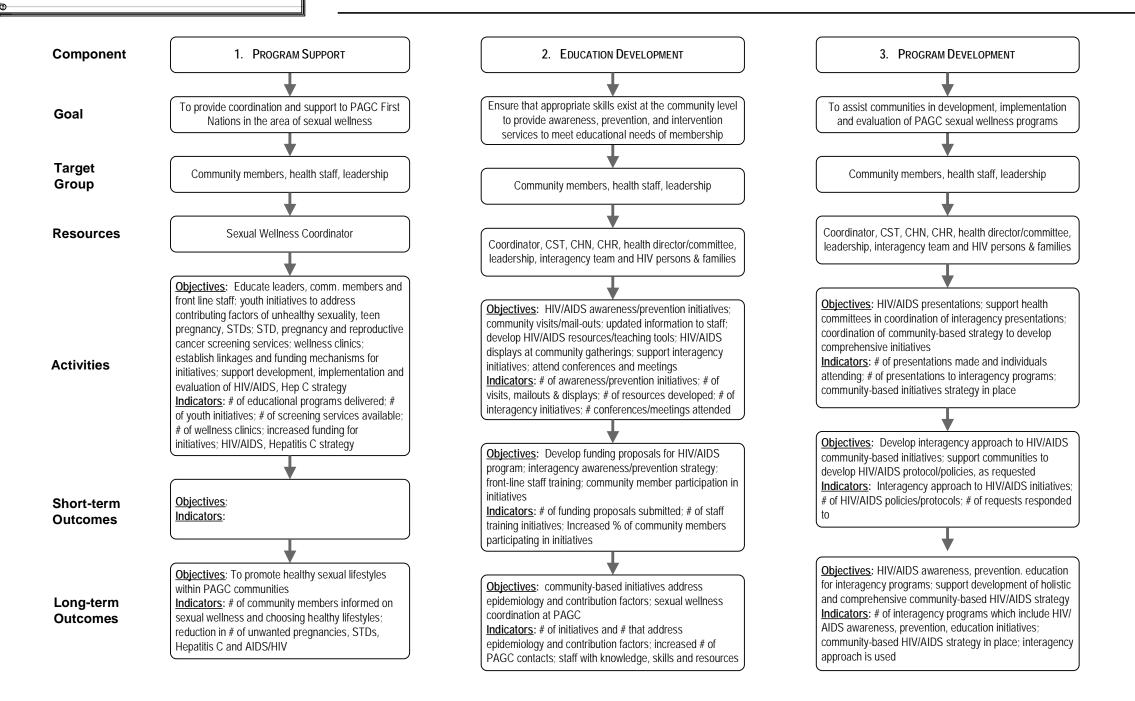




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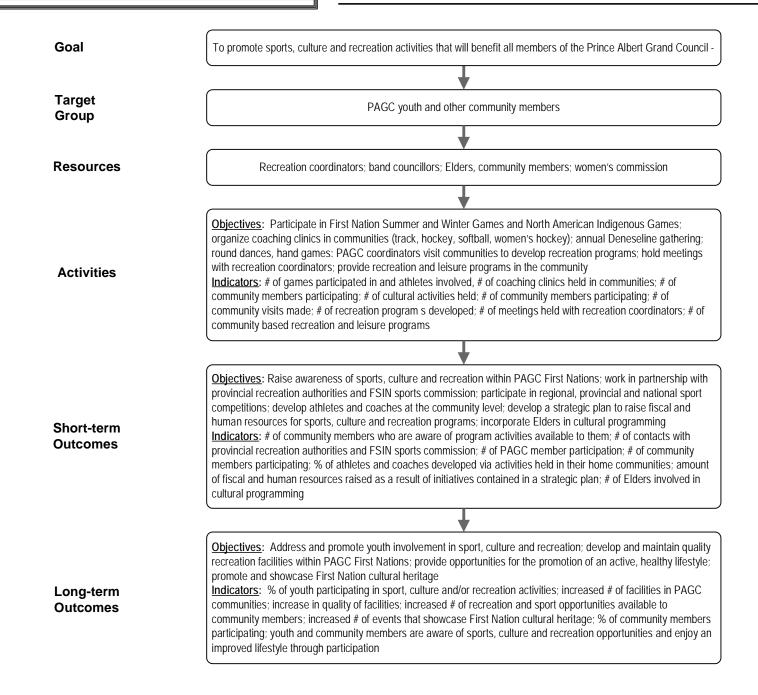


To enhance the development of a holistic and multidisciplinary approach to address the promotion of healthy sexuality within PAGC First Nations.



Sexual Wellness

Sports, Culture and Recreation



Phase I INTERVIEW QUESTIONS Health Directors April 2003

PART A

- 1. Please tell me about your particular role in planning and delivering health services in your community.
- 2. What would you say are the key issues that may be affecting the health of your community?
- 3. People often talk about the wellness of their communities. In what ways do you think community wellness is the same as your view of community health? Is it different from your view of community health?
- 4. What do you think of when you hear people talk about having capacity in your community? (Refer to table: These are some of the ways that people define the different elements of community capacity. I would like to go through each of these with you and ask which ones fit for your community. What is missing from this information?)
- 5. We have talked a little about your views of community health and wellness and we have also heard your views on community capacity. We are interested in knowing how you think capacity in your community is related to the health of your community.

This is challenging for all of us to think about so, as a starting point, I would like to share how some others see the linkages between community health, wellness, and capacity. Then I'll ask you to talk about which aspects of these would fit for your community and to identify what is missing that is important in your community.

6. Do you have any other comments that you would like to make?

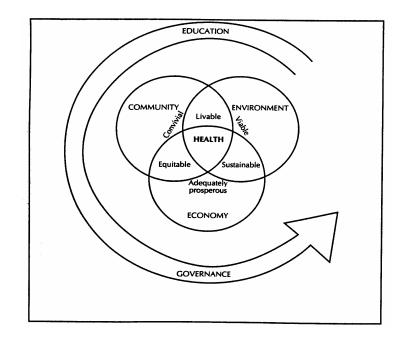
QUESTION #4

Examples of Community Capacity Elements:

Authors	Bjaras & Haglund 1991	Goodman et al. 1998	Bopp et al. 2000	Laverack 1999
Domains	1. Needs assessment	1. Social networks & inter-	1. Shared vision	1. Participation
	2. Leadership	organizational relationships	2. Sense of community	2. Leadership
	3. Organization	2. Community resources	3. Communication	3. Organizational structures
	4. Resource mobilization	3. Sense of community	4. Participation	4. Problem assessment
	5. Management	4. Understanding community history	 Leadership Resources, 	5. Resource mobilization
		5. Citizen participation	knowledge and skills	6. 'Asking why'
		6. Community leadership	7. Ongoing learning	7. Links with others
		7. Skills		8. Role of outside agents
		8. Community values		9. Program management
		9. Critical reflexicity		
		10. Community power		

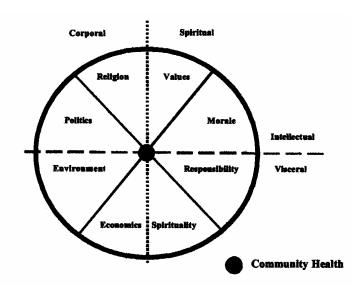
QUESTION #5

Figure 1: Basic Framework for Health Indicators



Source: Hancock, T., Labonte, R., & Edwards, R. (2000). Indicators that count! Measuring population health at the community level. *Canadian Journal of Public Health*, *90*(Supp 1), S22-26.

Figure 2: Community Life Indicators Wheel



Source: Leech, D., Lickers, F.H., & Haas, G. (2002). *Innovating a new way for measuring the health of Aboriginal communities*. Ottawa, ON: University of Ottawa.

Phase I INTERVIEW QUESTIONS Health Directors April 2003

PART B

We would like to review, with you, the program logic models that we developed based on written program information. We will ask you to reflect on the following questions for each of the programs:

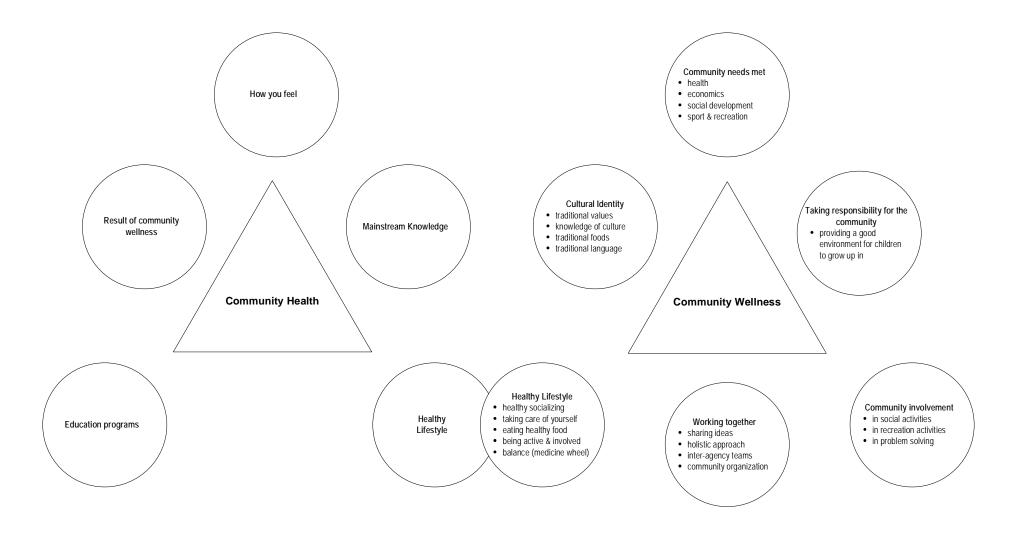
- 1. From your perspective, do each of the program models correctly describe the programs that are currently being delivered in your community?
- 2. From your perspective how do each of these programs contribute to:
 - a. The health of your community?
 - b. The capacity of your community?

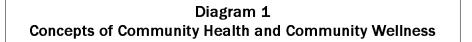
Appendix H

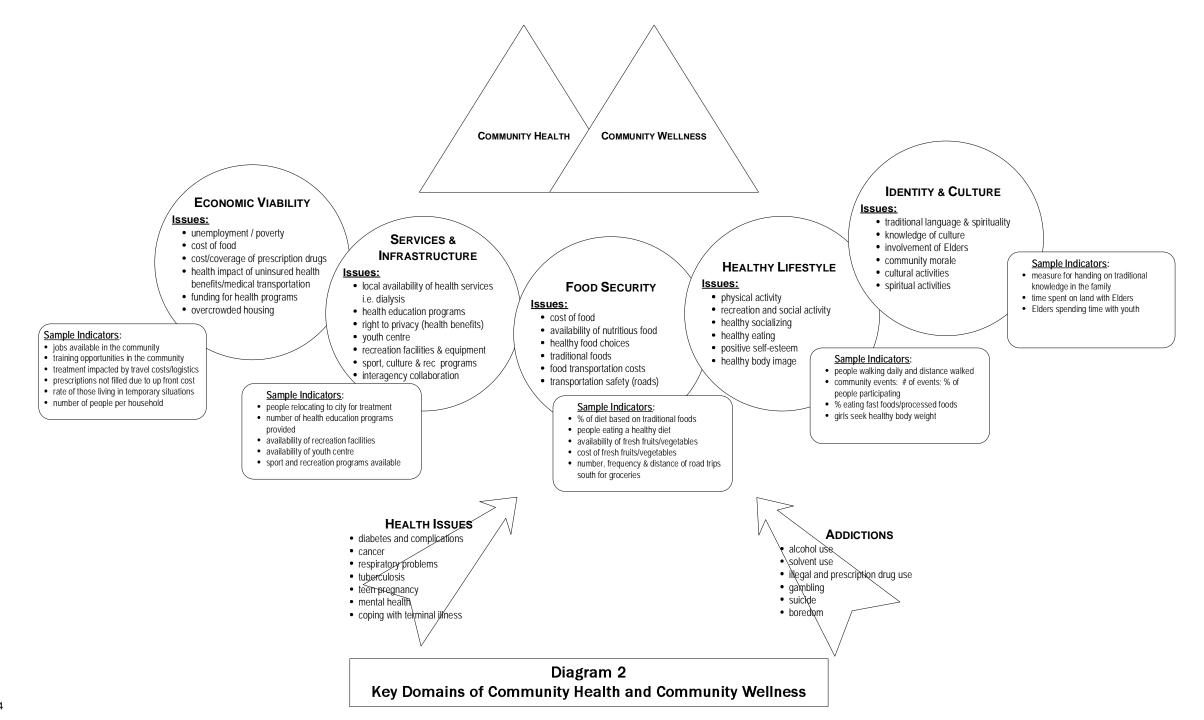
Draft Evaluative Indicators Framework Presented at Focus Groups

Diagram 1 – Concepts of Community Health and Community Wellness

Diagram 2 – Key Domains of Community Health and Community Wellness







Appendix I

Phase II INTERVIEW QUESTIONS Focus Groups

- 1. Community Health and Community Wellness
 - a. What does 'community health' mean to you?
 - b. What does 'community wellness' mean to you?
 - c. When you look at the draft framework what is your understanding of:
 - i. Economic viability?
 - ii. Services and infrastructure?
 - iii. Food security?
 - iv. Healthy lifestyle?
 - v. Identity and culture?
 - vi. Health issues?
 - vii. Addictions?
 - d. Are there any areas that are missing that should be included as part of how we would measure community health? community wellness?
- 2. Community Capacity
 - e. What does 'community capacity' mean to you?
 - f. When you look at the draft framework what is your understanding of:
 - i. Understanding community history?
 - ii. Community values?
 - iii. Sense of community?
 - iv. Education and training?
 - v. Youth involvement?
 - vi. Leadership?
 - vii. Needs Assessment?
 - viii. Organization?
 - ix. Resource mobilization?
 - g. Are there any areas that are missing that should be included as part of how we would measure community capacity?

Appendix J

Community Health Framework - Final

Key Domains & Indicator Categories: Community Health and Community Wellness



First Nation's Health Development Project Methods

Appendix K

An Example from the Toolkit

Community Health Indicators Framework Domain: Services & Infrastructure Indicator Category: Service Delivery Identified Issue: Elders Indicator: #27 - Medical Translation & Companion Services

Services & Infrastructure

Defined as the availability and access to services and related infrastructure; respectfully delivered health and human services; adequate and affordable housing, recreation facilities and programming; and specialized services designed to meet the needs of Elders and youth.

Indicators:

Community Infrastructure	Service Delivery	Compassionate	28 – meals on wheels program
Sewer & Water	Local	19 – wait time for appointment transport.	29 – social gathering place for Elders
1 - houses with/without water & sewer	9 – services available in community	20 – compassionate policy exceptions	30 – programs & activities for Elders
2 – water borne illnesses	10 – health professionals in community	21 - cultural awareness programs	31 – local palliative care for Elders
3 – houses relying on bottled water	11 – visits by health professionals	Confidential	Infrastructure
Locally Staffed	12 – local service usage	22 - service confidentiality guidelines	32 – size/capacity of facility
4 - treatment facilities without staff	13 – community training in ERT	23 – staff trained on confidentiality	33 – suitability of facility
5 – facility staff from community	14 – distance from services	Youth	34 – facility usage
6 – community staff training levels	Consistent	24 – specific services for youth	35 – proper equipment for facility
Indicator #2	15 – frequency of health service delivery	25 – new funds for youth programs	
Roads	16 – scheduled services delayed	26 – youth addiction treatment facilities	Housing
7 – accidents on roads	17 – time to complete treatment plans	Elders	Availability
8 – repairs due to road conditions	18 – treatment completed/compromised	27 – medical translator/companion	36 – residents per house

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- 38 Tuberculosis rates
- 39 housing waiting lists

Quality

- 40 houses in need of repair
- 41 quality of housing insulation
- 42 presence of black mold
- 43 frequency of sewer back-ups
- 44 accidents in the home
- 45 EHO inspector visits

Elders

- 46 housing units designed for Elders
- 47 house maintenance for Elders

Affordable

- 48 low cost housing units
- 49 % of income required for housing

Jurisdiction Fragmentation

- 50 agencies responsible for housing
- 51 time to complete house repairs

Ownership

no indicators proposed

Recreation

Facilities

52 – type/condition of recreation facilities

53 – programs with proper equipment

Programming

- 54 activities available
- 55 summer activities available
- 56 programs cancelled
- 57 participation & retention levels
- 58 age range of participants

Staffing

- 59 funding for trained staff
- 60 programs run by staff vs volunteers
- 61 range of programs offered
- 62 participation and retention levels
 - 63 support for recreation staff

Youth

- 64 youth centre in community65 youth involved in programs
- 66 school drop out rates
- 67 school absentee rates
- 68 youth alcohol and drug use

Promotion

- Indicators #54, 57, 58 69 – direct contacts to provide information **Affordable** 70 – cost of recreation to users
- facilities 71 volunteers assisting with programs

72 - utilization of existing resources

Technology

Current

73 – water/sewer technology used

High Speed Internet

- 74 internet use in the community
- 75 internet technology at health facility
- 76 distance education enrolment
- 77 internet reliability

Data Management

no indicators proposed

Service Sustainability

Sufficient Funding

- 78 levels of program/service funding
- 79 program needs met by funding
- 80 vacant positions

Stable Funding

81 – long term vs short term funding

85 – funding commitments honoured

- 82 duration of programs
- 83 programs cancelled84 staff turnover rates

indicator #80

Jurisdiction Fragmentation

- 86 # agencies involved in funding
- 87 resources allocated to administration

Participation

- 88 service staff from community
- 89 staff turnover rates
- 90 mechanisms for participation
- 91 health education and awareness

Collaboration

- 92 community inter-agency meetings
- 93 regional inter-agency meetings
- 94 service delivery collaborations

Communication

- 95 community newsletter
- 96 community meetings

Realistic

- indicator #12
- 97 proximity of duplicate services
- 98 medical transport driver/patient ratio
- 99 funder cutbacks re: abuse perception

Staffing

indicator #21

Services & Infrastructure

Services & Infrastructure >> <u>Service Delivery</u> >> **Elders**

Issues Identified: Services for Elders are seen as very important to ensuring they are involved in the community, are involved with youth, and have the necessary supports to allow them to remain in the community as they grow old.

Indicator #	Community Proposed Indicator	Community Level Data Sources (suggestions)
27	Medical translation & companion services available and funded	Local survey required
28	Meals on wheels program in community	Local survey required
29	Social gathering place for Elders (e.g. coffee house)	Local survey required

Services & Infrastructure

Services & Infrastruc	<u></u> ,,,	al Translation &
Issues Identified:	Medical translation and companion services are important for the quality of care, safety and comfort of community members traveling outside the community for medical services. With the assistance of a translator, Elders can communicate their needs and understand the care they receive. Safety issues for both Elders and youth can be addressed by traveling with a companion, which can also reduce the stress of such trips.	
Proposed Indicator:	# 27 – Medical translation and companie	on services available and funded
Suggested Measure:	Compare the number of medical trips whe services are provided to the number of me requested, or were deemed to be needed,	dical trips where these services were
Information Source: Local survey		

How to use this measure:

- Step 1) Identify the # (number) of medical trips where translator or companion was requested or deemed to be needed, within a given timeframe. This could also be broken down by group (i.e. Elders, youth).
- *Step 2)* Identify the # of trips where a translator or companion was provided and funded, within the timeframe (and for the specific group).
- *Step 3)* Use the 'Indicator Calculation Tool' formula to calculate the measure.

Indicator Calculation Tool	Calculation Example		
() trips - translator/companion provided	15 trips - translator/companion provided		
() trips - translator/companion requested or needed but not provided	25 trips - translator/companion requested or needed but not provided		
$\frac{()}{()}$	<u> 15 </u> 25		
X 100 = % translation/companion needs met	.06 X 100 = 60% translation/companion needs met		
X = multiplied by () = Insert number here = divided by			

What does this information mean?

Only ten percent (60%) of the needed or requested translation or companion services are being provided. This information could be used to demonstrate the need for more funded services, or to identify the level of service provided to particular groups, such as Elders.