

UROneCard

Meal Plan User Guide

AVRO Mobile setup, meal plan purchase and mobile payment

QUICK START

Download AVRO Mobile • Verify your U of R email • Allow Bluetooth • Access or purchase a plan • Scan your phone to pay

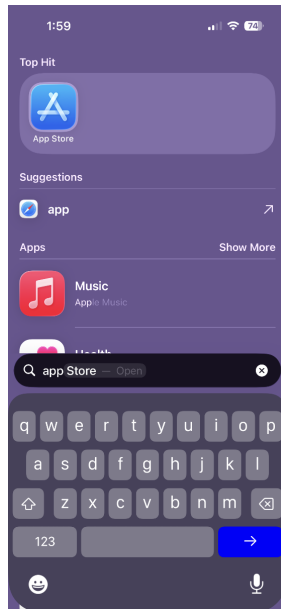
University of Regina
Student Affairs Ancillaries and Finance
August 2026

1. Install AVRO Mobile

Download AVRO Mobile from your phone's app store before accessing your UROneCard meal plan.

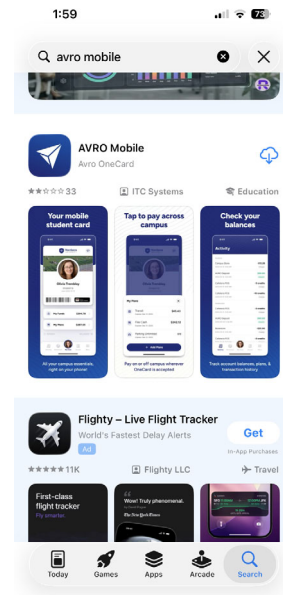
STEP 1

Open the App Store and search for "AVRO Mobile."



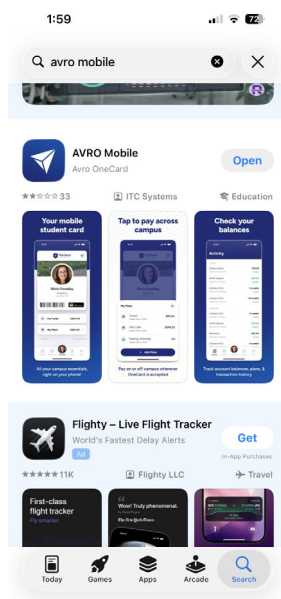
STEP 2

Select AVRO Mobile by ITC Systems and download the app.



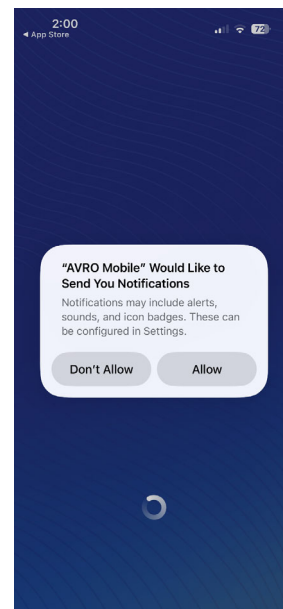
STEP 3

When installation is complete, tap Open.



STEP 4

When prompted, allow AVRO Mobile to send notifications.

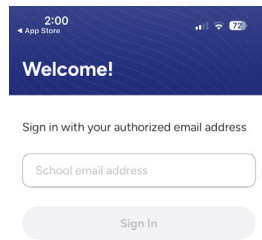


TIP: Notifications can be changed later in your phone settings.

2. Sign In and Verify Your Account

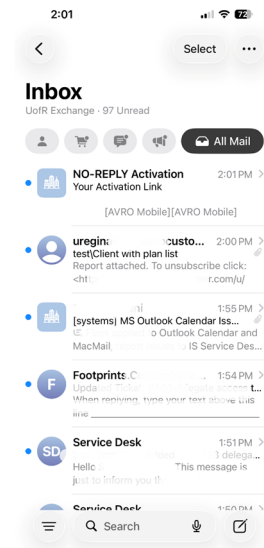
STEP 1

Enter your University of Regina email address (username@uregina.ca).



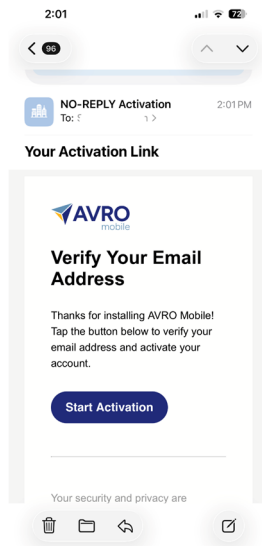
STEP 2

AVRO will send an activation message to your U of R inbox. Open the email.



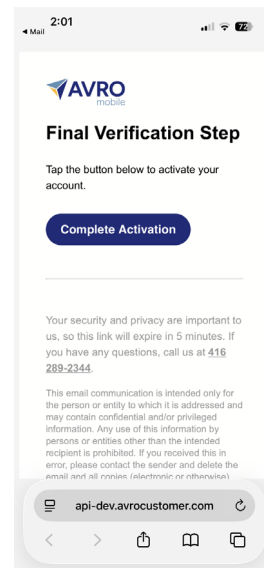
STEP 3

Tap Start Activation in the email.



STEP 4

On the Final Verification Step page, tap Complete Activation.

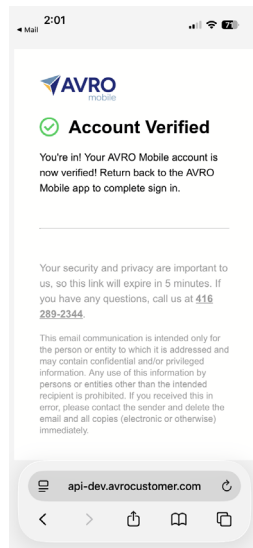


IMPORTANT: The activation link is time-limited. Complete verification promptly.

3. Complete Initial App Setup

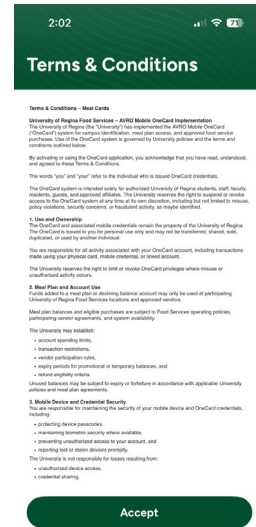
STEP 1

Confirm that the account is verified, then return to AVRO Mobile.



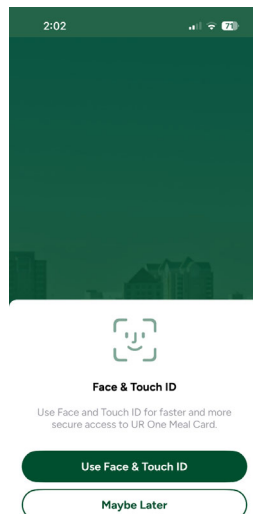
STEP 2

Review the Terms & Conditions and tap Accept.



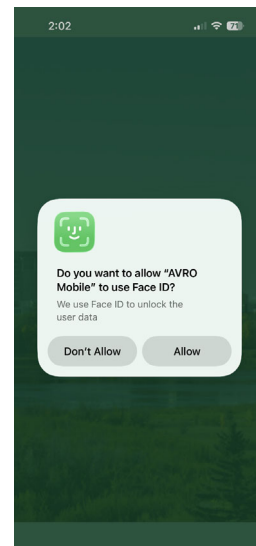
STEP 3

AVRO may offer Face & Touch ID. This is optional, but recommended.



STEP 4

If you choose biometric access, allow Face ID or Touch ID when prompted.

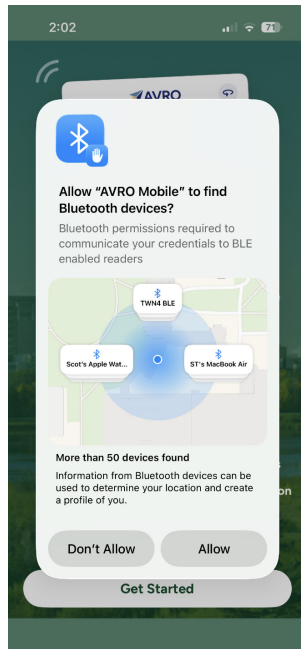


4. Allow Bluetooth and Open UROneCard

IMPORTANT: Tap Allow when AVRO Mobile asks to find Bluetooth devices. Bluetooth permission is required to communicate with the meal-plan scanners at food-service locations.

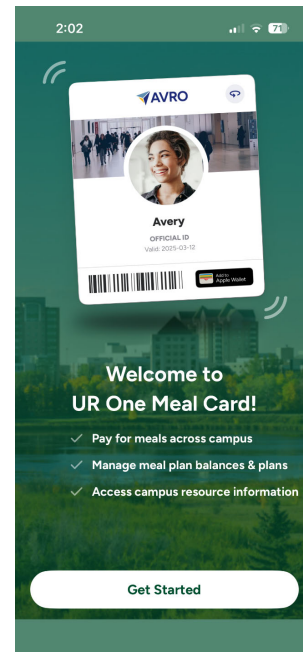
STEP 1

Allow AVRO Mobile to find Bluetooth devices.



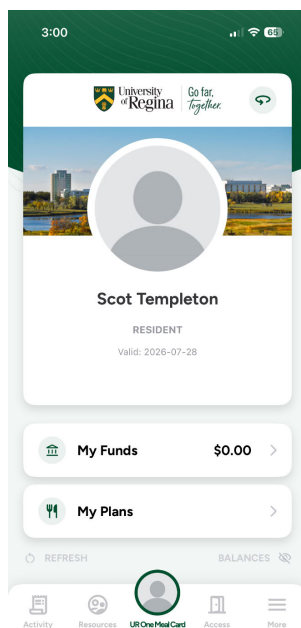
STEP 2

Continue through the welcome screen by tapping Get Started.



STEP 3

The UROneCard home screen displays your profile, My Funds and My Plans.

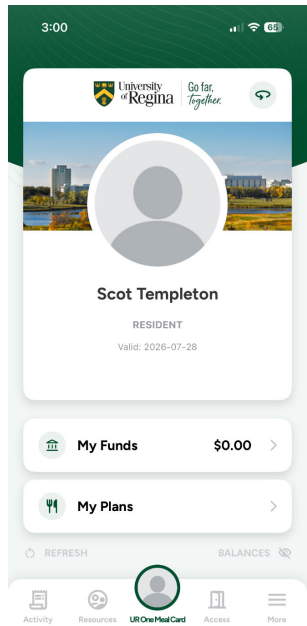


5. Start a Meal Plan Purchase

If you need to purchase a meal plan, begin from the UROneCard home screen.

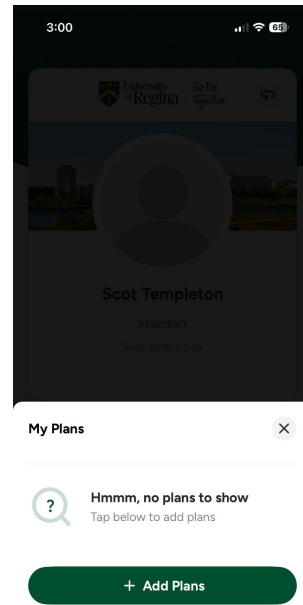
STEP 1

Tap My Plans.



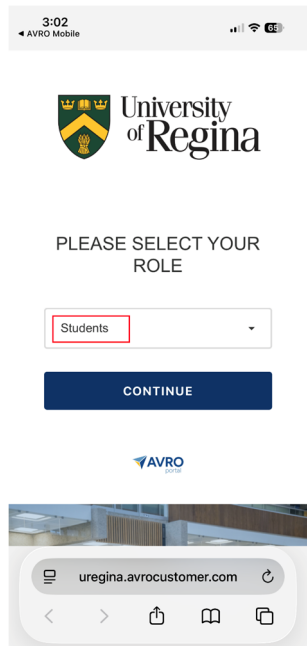
STEP 2

If no plan is listed, tap + Add Plans.



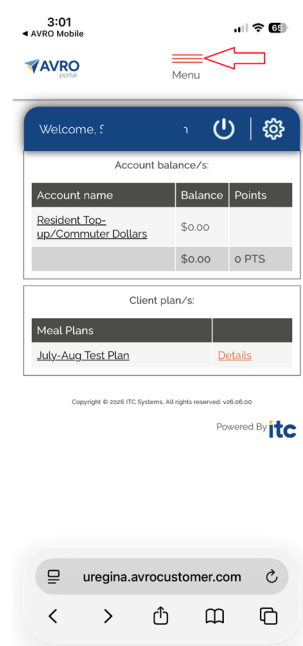
STEP 3

Select Students as your role, then tap Continue.



STEP 4

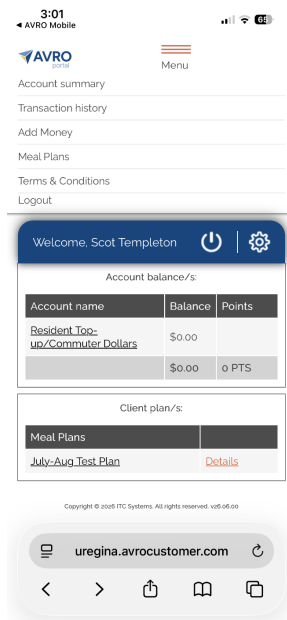
The AVRO account page opens in your browser. Tap Menu.



6. Select a Meal Plan

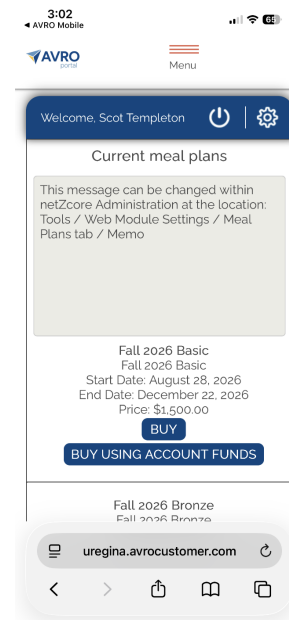
STEP 1

From the browser menu, select Meal Plans.



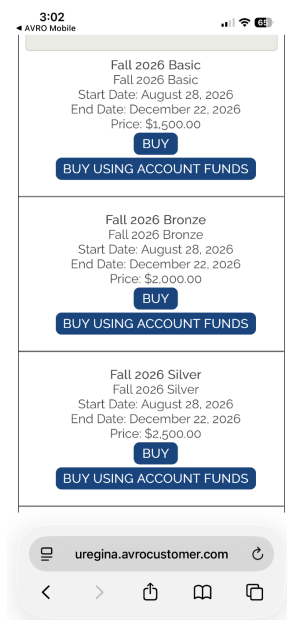
STEP 2

Review the available meal plans.



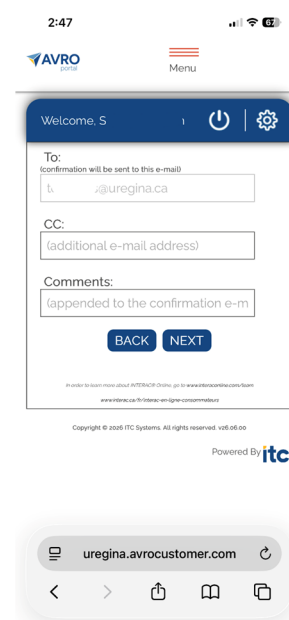
STEP 3

Scroll to the plan you want and tap Buy.



STEP 4

Confirm the selected plan before continuing.



NOTE: Plan names, prices and dates in the screenshots are examples and may differ from current offerings.

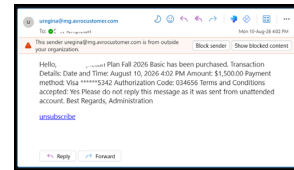
7. Complete Payment

STEP 1

Enter the email address where the purchase confirmation should be sent, then tap Next.

STEP 2

You will be redirected to the Moneris checkout page. Enter the requested credit-card information.



STEP 3

Complete the transaction. A purchase receipt will be sent by email.

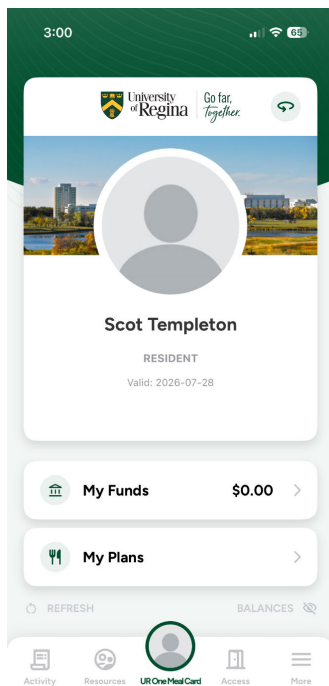
TIP: Do not close the payment page until the transaction has finished processing.

8. Check Your Meal Plan

After the purchase is complete, return to AVRO Mobile.

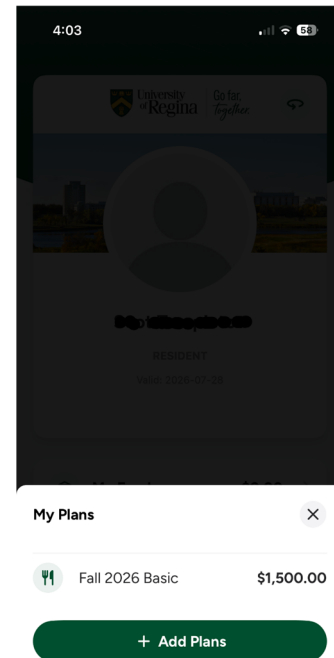
STEP 1

Open the UROneCard screen and tap My Plans.



STEP 2

Your purchased plan and available balance will appear in the My Plans panel.



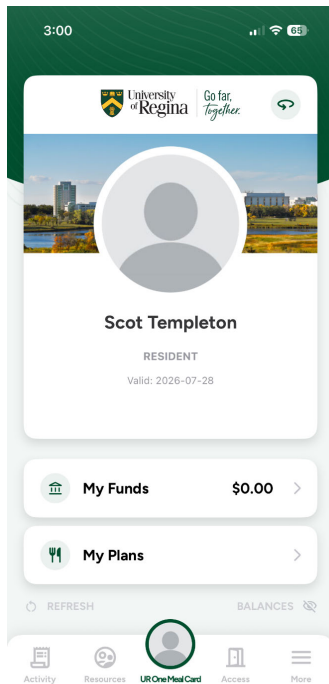
TIP: The rough guide shows the purchased plan returning to the app after payment. If it does not appear immediately, use Refresh on the UROneCard screen if available.

9. Pay for a Meal

At a participating University of Regina food-service location:

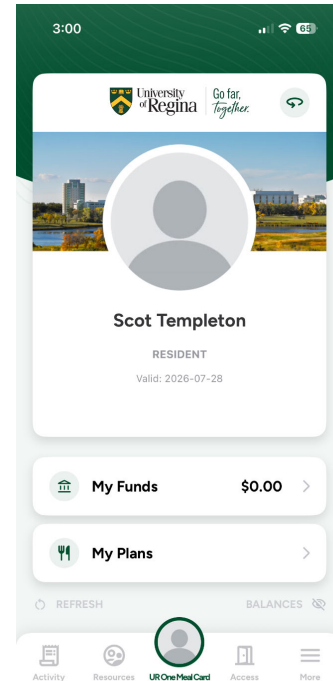
STEP 1

Tell the cashier that you are paying with your UROneCard meal plan.



STEP 2

Open AVRO Mobile and have your UROneCard ready.



STEP 3

When prompted by the cashier, hold your phone next to the meal-plan scanner until payment is processed.

Quick Reference

FIRST-TIME SETUP

- Download AVRO Mobile.
- Sign in with your U of R email.
- Complete email verification.
- Accept the Terms & Conditions.
- Allow Bluetooth.
- Optionally enable Face ID or Touch ID.

BUY A PLAN

- UROneCard → My Plans → Add Plans.
- Select Students and continue.
- Menu → Meal Plans.
- Choose a plan and tap Buy.
- Enter a confirmation email.
- Complete payment through Moneris.

PAY AT A FOOD LOCATION

- Tell the cashier you are using your UROneCard meal plan.
- Open AVRO Mobile.
- Hold your phone near the scanner when prompted.

Support: Contact the appropriate University of Regina support service for assistance with your UROneCard or meal plan.