

## SaskTel's Wireless Data Fair Use Policy

This policy enables us to manage our network both within the province and with other carriers with whom we have roaming agreements. If you exceed the Fair Use Policy data usage limits, your wireless data service will be slowed to speeds equivalent to SaskTel High Speed Light service (up to 256 Kbps download speed and 128 Kbps upload speed) for the remainder of your billing period. These speed limits are doubled (up to 512 Kbps download speed and 256 Kbps upload speed) if you have exceeded the Fair Use Policy data usage limit and your device is connected to SaskTel's LTE network.

The current Fair Use Policy data usage limits are as follows:

- 10 GB per billing period while in Canada regardless of where in Canada the data is used.
- 200 MB per billing period while roaming outside of Canada (this limit is increased to 10 GB in the United States if you subscribe to a [United States Data Travel Add-On](#)).

Data speeds on the network of roaming partners may be less than those available on the SaskTel network in Saskatchewan.

To prevent your service from being slowed, you can monitor your data usage with the [mySaskTel app](#) (Android and iOS). See the Usage tips tab below for information on the mySaskTel app and other data tracker applications, plus other tips to help manage your data usage.

### Description

The SaskTel Wireless Data Fair Use Policy is designed to enable us to manage our network both within the province and with other carriers with whom we have roaming agreements.

### Terms and conditions

The SaskTel Wireless Data Fair Use Policy is subject to change from time to time in order to maintain an ongoing positive experience for all customers on the SaskTel Wireless Network as well as on the networks of other carriers with whom SaskTel has roaming agreements. SaskTel will inform you of any changes in this policy by posting such changes to [sasktel.com](#) or communicating them to you in such other manner or medium as SaskTel determines is reasonable in the circumstances. SaskTel will endeavour to give 30 days prior notice of changes in this policy.

1. While on the SaskTel wireless network or a roaming agreement carrier wireless network in Canada except on the Rogers/MTS network in Manitoba:

- a. SaskTel reserves the right to limit throughput or the amount of data transferred, deny, suspend or terminate the Service or any part, component or feature thereof, without notice, to anyone believed to be using any SaskTel provided wireless data service or feature in any manner that adversely impacts the SaskTel network or its service levels, as determined by SaskTel.
- b. SaskTel reserves the right to further limit a Customer's data speeds should the Customer's total data usage exceed a predetermined level ranging between 6 GB and 25 GB in a given

monthly bill cycle; for prepaid customers this is the first day of every month. This reservation applies to all wireless data plans.

- c. SaskTel will endeavour to notify Customers when they have reached this predetermined limit in a given monthly bill cycle.

## 2. While roaming on the Rogers/MTS network in Manitoba:

- a. SaskTel reserves the right to limit throughput or the amount of data transferred, deny, suspend or terminate the Service or any part, component or feature thereof, without notice, to anyone believed to be using any SaskTel provided wireless data service or feature in any manner that adversely impacts the SaskTel network or its service levels, as determined by SaskTel.
- b. The speed of your Service will be restricted to a level ranging between 128 and 2048 Kbps.
- c. SaskTel reserves the right to further limit a Customer's data speeds should the Customer's total data usage exceed a predetermined level ranging between 6 GB and 25 GB in a given monthly bill cycle; for prepaid customers this is the first day of every month. This reservation applies to all wireless data plans. SaskTel will endeavour to notify Customers when they have reached this predetermined limit in a given monthly bill cycle.

## 3. While roaming outside Canada

- a. SaskTel reserves the right to limit a Customer's data speeds should the Customer's total data usage exceed a predetermined level ranging between 200 MB and 500 MB in a given monthly bill cycle while roaming on any wireless network outside of Canada; for prepaid customers their monthly bill cycle date is the first day of every month. This reservation applies to all data plans.
- b. SaskTel will endeavour to notify Customers when they have reached this limit.

### **Important note for customers with a SaskTel Wireless Travel Add-On:**

Wireless Travel Add On customers are subject to this Wireless Data Fair Use Policy with the following alterations:

- The existing roaming usage limits as defined in the Wireless Data Fair Use Policy are:
  - a. Increased to 10 GB for United States roaming if a United States Wireless Travel Add On has been purchased. Note that purchasing an International Wireless Data Travel Add On will not increase existing roaming usage limits. International Data Travel Add Ons are subject to the limits as defined in Section 2 of this Wireless Data Fair Use Policy.