

Emergency Warden Guide Refusal to Evacuate

CORE PRINCIPLES

Safety First - Never Use Force!
Inform - Guide - Report

Stay Calm and Respectful
Avoid confrontation

Report
Always document refusals
Alert Protective Services - 4999



DURING AN EVACUATION or DRILL

Approach Politely
“for your safety, please evacuate now.”

Never argue or use force.

Note Key Details: Names, description, and locations.

Report Immediately to Protective Services

Continue your Role:
Finish sweep and evacuate

AFTER THE EVACUATION DRILL

Provide written or verbal report to Health, Safety & Emergency Management Advisor with details of individual(s) refusing to evacuate including time, building, name(s) (if known), description, and reason given for not evacuating (if known).

KEY REMINDERS

Emergency Wardens lead & guide - they do not enforce.

Never physically move a resisting person.

Protective Services handles escalation.

Consistent and calm messaging keeps everyone safe!