

Student Information

UR Self-Service

Click on "UR Self-Service" at the top of the page to log in at <https://www.uregina.ca>

UR Self-Service provides access to register for classes, pay tuition, view grades, transcripts, tax forms, financial account summaries, Academic and Financial holds, update personal information, purchase parking permits, view booklists and request a Student ID Card.

Log in with your 9-digit student number user ID and PIN (Personal Identification Number). This is different than your uregina.ca username/password. Your student user ID and PIN are only used to sign into UR Self-Service.

Changing Your PIN

The first time you login, you will be prompted to change your PIN

Your initial current PIN is your birthday
in the format DDMMYY

Your new PIN must be 8 or more numbers.

To change your PIN anytime, log into your UR Self-Service account. Click on "Personal Information" then click on "Change PIN."

Wireless

Choose the "eduroam" wireless network to connect your phone and laptop to the encrypted campus wi-fi network. Enter your username in the format "username@uregina.ca" and your uregina.ca account password.

Personal routers are not allowed in Residences. University of Regina wireless is provided.

<https://www.uregina.ca/is/common/ur/wireless/>

Contact Information

IT Support Centre

Phone: 306-585-4685
Toll Free in Canada: 1-844-585-4685
Email: IT.Support@uregina.ca

Location and Hours of Operation

Main IT Support Centre

Education Building 137
In-person: Mon. to Fri.: 7:30 AM - 4:30 PM
Phone-in: Mon. to Thurs.: 7:30 AM - 10:00 PM
Friday: 7:30 AM - 9:45 PM
Sat. to Sun.: 9:00 AM - 9:45 PM


Archer Library

LY 107 (left of main entrance)
Phone: (306) 337-2399

Open for Support (Closed noon-1, weekdays)
Monday - Friday: 8:30 AM - 9:45 PM
Saturday: 9:00 AM - 9:45 PM
Sunday: 9:00 AM - 9:45 PM

<https://www.uregina.ca/is/contact> for further information.

Social Media

 @UofReginalS.IT
 @UofReginalS_IT

IT Support Centre

Information Services

Education Building 137

Phone: 306-585-4685
Email: IT.Support@uregina.ca

www.uregina.ca/is/student



Student Accounts

University of Regina students are provided with a username for email, 25GB net storage, printing, wireless, website, and a UR Courses account.

To access these services, a *username* and *password* are required.

<https://www.uregina.ca/is/student/network-storage-backups>

What is my username/password?

All registered students have an assigned *uregina.ca* *username* and *password*.

Students can find their auto generated *uregina.ca* details at <https://www.uregina.ca/is/student/it-support> on the right-side of the page under Quicklinks/Accounts "Find Username & Password"

Changing Your Password

Students can change their uregna.ca account password at <https://www.uregina.ca/is/student/it-support> on the right-side of the page under Quicklinks/Accounts "Change Password"

Students are encouraged to change their password for increased security.

Protecting Your Accounts

Anti-Virus Software for your Device

Use free Microsoft Security for Windows

To find anti-virus software see <https://www.uregina.ca/is/common/ur/downloads> Choose 'Windows Downloads', then view 'Other Options' to choose anti-virus software.

Essentials or Avast can be used for Mac.

Virus Removal Service

See, <https://www.uregina.ca/is/student/virus-service>

IT Support Centre

Online Resources

Student email <https://www.uregina.ca/is/student/email>

There is a 2GB quota for student email accounts.

Your email address is your *username@uregina.ca*

You can check your email online, on or off campus, by signing into <https://webmail.uregina.ca>

You can configure your email on your mobile device, see <https://www.uregina.ca/is/student/email> for further instructions.

Alternately, you can forward or remove forwarding on your *uregina.ca* email to any other email account, to avoid missing important messages about fees and University events.

FILR (25GB of personal storage)

FILR is a University of Regina secure file storing/sharing system similar to Dropbox or Google Drive. <https://www.uregina.ca/is/common/ur/FILR/filr-why-use>

Drive I:\ (when signed in on campus) or <https://netstorage.cc.uregina.ca>

Access your personal storage space by signing into your computer (on or off campus) with your *username* and *password* at <https://filr.uregina.ca>

UR Courses

Most instructors will post their course materials online for you to access anywhere, anytime in UR Courses. Your instructor will inform you if this is the case.

You can access your UR Courses account by signing into <http://urcourses.uregina.ca> with your *username* and *password*.

Public Computer Labs

Information Services maintains the computer labs for student use. For further information see <https://www.uregina.ca/is/common/ur/labs>

For lab locations see <https://www.uregina.ca/is/common/ur/labs/locations.html>

For remote computer access to public labs see <https://www.uregina.ca/is/common/ur/labs/remote-access.html>

Be sure to log off when you leave any of the public computers.

Printing in Labs

Printing is possible in all student/public labs. The cost varies on page type. See <https://www.uregina.ca/is/student/printing-copying/print-costs.html> for pricing.

Printing costs are billed to your student account and must be paid at the end of each semester.

To enable printing, students must first change their default password and then enable their printing accounts each semester.

For student printing information go to <https://www.uregina.ca/is/print.html> Once your account has been enabled, you can print by signing into any copier/computer using your *uregina.ca* *username* and *password*.

Printing Services

As an alternative to students printing their own documents, they can contact Printing Services for all their printing needs at <https://www.uregina.ca/is/printing>

Personal Website

Students can publish a personal website on the uregina.ca web server. For further information see <https://www.uregina.ca/is/student/web-services/personal-website.html>