Frequently Asked Questions (FAQ’s)

1. **What is pay by plate parking?**

Pay by plate parking enable customers to purchase parking time by using their license plate number. The pay stations print a receipt that generally displays the location, parking zone, start time, expiration time, amount paid, and license plate.

2. **Is pay by plate different than pay and display parking?**

Yes, “pay by plate” is different than “pay and display” parking because it doesn’t require placing a parking receipt on the window of your car.

3. **How much does it cost per hour?**

It costs $2.00 /hour up to maximum 9 hours. After 5:00 pm, free evening parking comes in effect and the pay stations will not let parkers to buy or extend parking time.

4. **What information is required to enter at the Pay Station?**

You only require your plate number to enter in the Pay Station.

5. **What are the available payment options at pay stations?**

Following are the flexible payment options available.
Credit Cards with Tap
Coins (Exact amount) at selected locations.

Note: Debit, Virtual, and Prepaid Cards are not accepted

6. **Do pay stations give change in return?**

No, pay stations do not give change in return. You need to put the exact amount of coins.

Do I need to use the same Pay Station to extend my parking session or I could use any pay station?
Yes, you may use any Pay Station to extend your parking session.

Parking Services
Steps to use Pay Stations

STEP1: Enter License Plate

STEP2: Press number to select options

STEP3: Select Options

STEP4: Insert coins (exact amount) or credit card

STEP5: Take a receipt
(No need to place it on the dashboard of your vehicle)