Participant Instructions - Frequently Asked Questions

**How many research credits can I earn?**

You may earn up to a **maximum of TWO (2)** research credits **per** research credit eligible course in which you are enrolled per term. Not all courses are eligible for research credits and it is up to you to manage your credit allocations appropriately.

If you assign more than **TWO (2)** research credits to any one course, you will **only** earn the **maximum of TWO (2)** allowable research credits for that course. It is your responsibility to allocate your research credits to different courses as appropriate.

Note that there may not always be as many studies offered in a term as you have available credit eligibility. For example, Spring/Summer is an unpopular time to conduct research because class enrolments are typically lower and many faculty take vacation at that time. Check the participant pool system periodically to see if new studies have been added.

**How can I tell if my classes are eligible for research credit?**

Not all courses are eligible for research credits. When you log in to the participant pool system for the first time, you will be asked to select the courses that you are registered in. Only courses that appear on that list are eligible for research credit. You will be asked to select new courses each semester when you log in to the system for the first time.

**I’ve tried to create an account, but the system will not allow me to do so. What am I doing wrong?**

You MUST use your University of Regina User ID (for example, smith23k) as your login. You cannot change this, although you may change your password if you like.

**It has been awhile, and I still have not received my login information.**

Please be sure to check your University of Regina e-mail account (not Hotmail, Gmail, etc.). Your login information will by default be sent there.

Be patient! It sometimes takes as long as two days for your login information to arrive.

If you are checking your U of R e-mail, it has been a couple of days, and your login information still hasn’t arrived, please contact the business participant pool coordinator at business.participant.pool@uregina.ca.

**Immediately after I login, as soon as I click on any menu option, I am taken back to the login page and I see a message that my authentication has expired. What does this mean?**
Your login may have expired; try logging in again. If you are still unable to login, your web browser may not be properly configured to accept cookies. You should turn on cookies in your web browser, try a different web browser, or try a different computer. If you are still unable to log in, and are certain you have an account on the system, contact the participant pool coordinator at participant.pool@uregina.ca.

I participated in a study, but I have yet to receive credit. How do I receive credit?

The researcher must grant you credit. This is usually done shortly after your participation. If it has been some time and you have not received credit, contact the researcher.

I participated in a study and have received credit in the EMS system. How will my course instructor know?

Instructors of research credit eligible classes will receive one list of all of the research credits earned by students in each of their research credit eligible classes from the participant pool coordinator at the end of term. This makes their job easier while ensuring that your research credits are added to your final grades.

Who can see the information about my sign ups?

Only the researcher and the subject pool administrator can see this information.