University of Regina

Working Alone Procedures

Purpose

Working alone in certain circumstances, situations, or environments can be unsafe and requires special arrangements to minimize potential situations and hazards. These procedures provide a guideline for employees, supervisors and students to assist in the identification of hazards associated with working alone.

Legislation

Adherence to these procedures ensures compliance with Section 35 of the Occupational Health and Safety Regulations:

- 35(1) In this section, "to work alone" means to work at a worksite as the only worker of the employer or contractor at that worksite, in circumstances where assistance is not readily available to the worker in the event of injury, ill health or emergency.
- 35(2) Where a worker is required to work alone or at an isolated place of employment, an employer or contractor, in consultation with the committee, the representative or, where there is no committee or representative, the workers, shall identify the risks arising from the conditions and circumstances of the worker's work or the isolation of the place of employment.
- 35(3) An employer or contractor shall take all reasonably practicable steps to eliminate or reduce the risks identified pursuant to subsection (2).
- 35(4) The steps to be taken to eliminate or reduce the risks pursuant to subsection (3):
 - (a) must include the establishment of an effective communication system that consists
 - (i) radio communication;
 - (ii) phone or cellular phone communication; or
 - (iii) any other means that provides effective communication in view of the risks involved; and
 - (b) may include any of the following:
 - (i) regular contact by the employer or contractor with the worker working alone or at an isolated place of employment;
 - (ii) limitations on, or prohibitions of, specified activities;
 - (iii) establishment of minimum training or experience, or other standards of competency:
 - (iv) provision of personal protective equipment;
 - (v) establishment of safe work practices or procedures;
 - (vi) provision of emergency supplies for use in travelling under conditions of extreme cold or other inclement weather conditions.

Definitions

"Normal working hours" means the hours of the University of Regina when there are typically people available to help in the case of an incident, as outlined in the respective collective agreements or agreed upon working arrangements. However, some areas/tasks have normal work hours that do not fall within this range. In cases where people would not typically be

available to help, area/task specific Working Alone Procedures should be formulated and the department or Faculty should stipulate what they consider normal work hours to be.

Supervisor means a person who is authorized by the University to oversee or direct the work of employees or students, including, but not limited to, Deans, Directors, Department and Unit Heads, Academic Staff Members, Managers, Foremen and Lead hands.

"Working alone or at an isolated place of employment" according to the Occupational Health and Safety Regulations, 1996 means "to work at a worksite as the only worker of the employer or contractor at that worksite, in circumstances where assistance is not readily available to the worker in the event of injury, ill health, or emergency." At the University of Regina, various work environments and situations call for various interpretations of "working alone." For example, an employee who comes in alone after normal working hours to perform paperwork duties may not be considered to be "working alone." In this situation, assistance is readily available by telephone communication with Campus Security. However, if an employee comes in after normal working hours to do laboratory testing with hazardous materials, assistance may be more urgent and less accessible. In this situation, the employee may be defined as "working alone" and require limitations on his/her duties through a Working Alone Policy.

"Worksite" means any place where work is performed, including locations such as laboratories, offices, or fieldwork.

Responsibilities

- 1. Supervisors will:
 - 1.1 ensure area/task specific Working Alone Procedures are developed, implemented, communicated, and enforced, in situations where employees or students are working alone or conducting fieldwork outside of normal working hours as defined in this policy.
 - 1.2 review each worksite under his/her control to identify circumstances where individuals work alone in situations where there is increased risk of injury or assistance is not readily available. For example, after regular business hours.
 - 1.3 ensure all reasonably practical steps are taken to protect the health and safety of those employees or students.
 - 1.4 complete, or require completion of, the Working Alone Risk Identification/Limitation Form and the Working Alone Procedures form.
 - Describe conditions where working alone is permitted and indicate which duties
 may be conducted and which are prohibited. It is strongly recommended that
 handling of hazardous materials or performing hazardous activities be
 prohibited when the employee is working alone.
 - Identify risks to the employee in terms of the nature of their work, isolation, and conditions at the worksite.
 - Identify and take any necessary steps to eliminate or reduce identified risks (Appendix 2). The steps taken must include:
 - o The establishment of an effective communication system that consists of:
 - Radio communication:
 - A phone or cellular phone; or
 - Any other means that provides effective communication commensurate with the risk involved such as personal alarm devices;

- Providing sufficient training and instruction for safe work practices and ensuring minimum standards of competence;
- Providing applicable personal protective equipment (PPE);
- Where applicable:
 - Maintaining regular contact with the person working alone; and
 - Providing emergency and survival supplies for working under extreme conditions.
- 1.5 Maintain all documentation within each department or Faculty.
- 1.6 Communicate the procedures to all employees or students who work alone.
- 2. Employees and Students will:
 - be governed by the Safety Policy and must comply with the area/task specific Working Alone Policy.

WORKING ALONE RISK IDENTIFICATION/LIMITATION FORM Faculty/Department: _____ Supervisor: Phone: It is the responsibility of the supervisor to identify any hazardous agents or activities that arise from the conditions and circumstances of the employee's/student's work. It is strongly recommended that handling of hazardous substances or performing hazardous activities be prohibited when an employee or student is working alone. Identify hazardous substances the employee/student may handle while working alone: ☐ Herbi/Pesti-cides ☐ Lab Chemicals □ Presurrized Gases ☐ Hazardous Waste □ Industrial Chemicals □ Pathogens ☐ Infectious Agents ☐ Liquid Gases □ Nuclear Substances ☐ Lasers □ None Other substances not listed above: _____ Identify hazardous activities the employee/student may perform while working alone: ☐ Heavy Physical Labour ☐ Work with Power Tools ☐ Use Ladders, Scaffolding ☐ Work with Animals ☐ Work with Heavy Machinery ☐ Weather Conditions ☐ Work with High Electric Currents ☐ Job Duties Occur in Isolated Locations ☐ Work with Equipment Under Pressure or Vacuum ☐ Job Duties Pose Increased Risk ☐ Job Duties Outside of Normal Work House ☐ Enter Confined Workspace □ None Other activities not listed above:

(completed and retained within the department/faculty)

WORKING ALONE PROCEDURES FORM

Docu	ment all steps taken to eliminate or reduce the identified risks:	
Facult	y/Department	
Workir	ng Hours	
The st	teps taken must include the establishment of an effective communication system that sts of:	
A.	Effective communication: Radio communication; A phone or cellular phone; Any other means that provides effective communication commensurate with the risk involved; or Maintaining regular contact with the person working alone.	
If app	licable include any of the following:	
В.	Providing written instructions stating limitations	
	and/or □ prohibitions of specific activities while working alone	
C.	Providing sufficient training and instruction for safe work practices and ensuring minimum standards of competence	
	□ WHMIS □ Field Safety □ TDG □ Fire extinguisher training □ Respiratory □ Health and Safety Orientation Protection/Fit test □ Radiation Safety □ Infection Control □ Emergency Procedures □ Lab Safety □ Supervision and Safety □ First aid & CPR □ Ladder safety □ Confined Space Entry □ Other	

D. Providing applicable personal protective equipment (PPE)			
	 □ Eye protection □ Hard protection □ Respiratory protection □ Lead protection □ Skin protection 	☐ Footwear☐ Hearing protection☐ Fall protection☐ Other	
E.	Providing emergency and surviva	al supplies for working under extreme conditions	
t is mandatory that <i>the supervisor provides site-specific orientation</i> . (Employees must also attend <i>generic safety training</i> courses offered through Health, Safety & Environment.) If <i>additional site-specific safety training</i> is required, please contact HSE or assistance.			
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also a Enviro for as Site S	nttend generic safety training conment.) If additional site-specisistance. pecific Orientation Date: pecific Safety Training Date:	ourses offered through Health, Safety & ific safety training is required, please contact HSE	